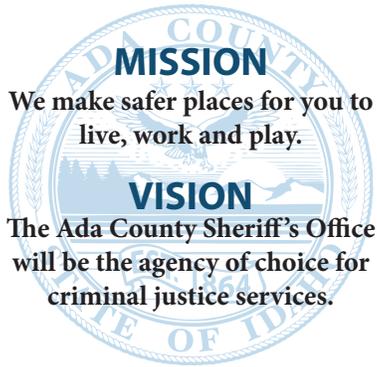


The Ada County Sheriff's Office (ACSO) has many roles and responsibilities within Ada County's public safety and criminal justice system. From emergency dispatch to policing, traditional jail services to alternative sentencing options like work release and community service, the ACSO is involved nearly every step of the way. Whether a citizen calls 911 during an emergency, gets help from a deputy on patrol, or just needs to renew a driver's license, the ACSO is privileged to provide distinguishable service.

MISSION
We make safer places for you to live, work and play.

VISION
The Ada County Sheriff's Office will be the agency of choice for criminal justice services.



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Service Area Info

	2013	2014	2015	2016
Ada County population	406,850	421,920	438,660	442,840
911 calls dispatched	122,668	122,000	139,162	138,482
ACSO police jurisdiction population	104,720	107,800	111,630	113,110
Citizen calls for service	21,497	21,713	22,389	22,285
Ada County Jail average daily population	787	865	857	905
Misdemeanor probation average daily client count	2,242	2,084	2,019	1,624

Crisis Intervention Training

Figuring out the best ways for our deputies to interact with people who suffer from mental illness is an essential challenge for our agency. We created a Crisis Intervention Team in 2016 with two patrol deputies and a sergeant to respond to calls for service for people who suffer from mental illness and to coordinate available resources within our community to assist them. The team also works closely with local mental health providers, hospital officials, neighboring law enforcement agencies, and the families of people affected by mental illness on problem solving and developing better strategies for all to use. We've also had over 150 employees - including patrol deputies, jail deputies, and 911 dispatchers - undergo basic Crisis Intervention Training. Ada County Sheriff Stephen Bartlett believes this work is essential towards our goal of ensuring Ada County is a safe place to live, work, and play.



Measures That Matter

	FY13	FY14	FY15	FY16	Target	Met?
% of 911 calls answered in 10 seconds	94%	93%	90%	84%	≥90%	X
Average patrol response time to critical emergencies (min:sec)	5:27	5:05	4:19	4:24	≤5 min	✓
Traffic crashes in ACSO jurisdiction	956	1,033	1,235	1,060	≤last year	✓
% of low risk, pretrial offenders released from jail in 24 hrs	71%	70%	70%	69%	near 75%	✓
Inmate-on-inmate physical violence (# incidents per 10,000 inmate days)	3.1	3.7	3.2	3.2	≤2.5	X
Erroneous releases from jail custody (# erroneous per 10,000 releases)	4.1	2.6	3.9	9.3	≤2.5	X
Recidivism* reduction for jail programs graduates vs. general inmates	2%	17%	10%	9%	≥6%	✓
<i>* % of inmates serving jail time who are rearrested in 1yr of release</i>						
Retention of new employees at 9 months	81%	87%	85%	89%	near 85%	✓
Average service time for civil documents:						
Personal service (days)	10.2	8.2	7.6	8.1	≤10	✓
Mail service (days)	1.2	1.1	1.2	0.8	≤2	✓
Average customer wait time for driver's licensing (min:sec)	6:00	8:22	22:10	24:04	≤10 min	X

Revenue by Source	FY2015	FY2016
Charges for services	\$283,298	\$150,578
Grants	\$296,527	\$249,671
Non business licenses	\$916,729	\$942,359
Miscellaneous*	\$889,364	\$980,505
Fees	\$4,174,309	\$3,812,794
Contracts	\$8,252,801	\$8,663,706
County property taxes	\$46,069,017	\$48,528,382
Total	\$60,882,045	\$63,327,994

*Misc sources include sales revenue, reimbursements, fines and forfeitures.



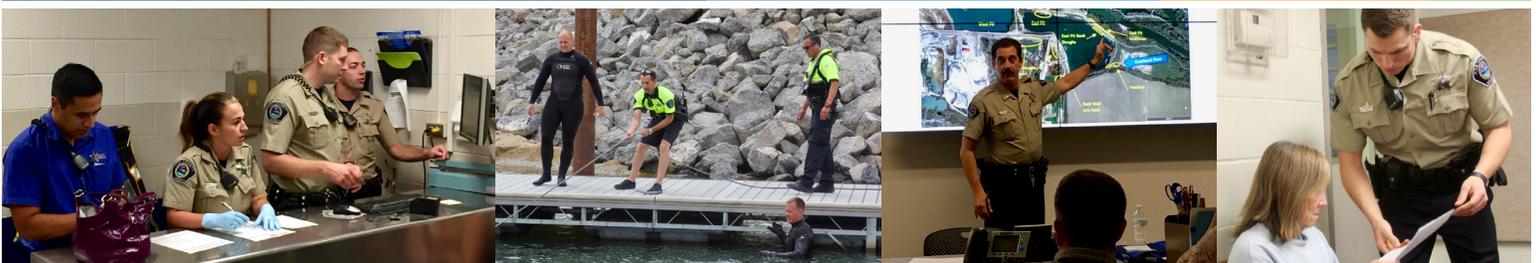
Expenditures by Area

Jail & Court
45%

Police
29%

Support
18%

Dispatch
8%



Crimes per 1,000 residents



% of crimes solved statewide clearance rates



Idaho Statistical Analysis Center. (2016, July 1). "Crime in Idaho 2015" Retrieved from <https://www.isp.idaho.gov/BCI/ucr/crimeinidaho2015.html>



New 911 Emergency Dispatch Center



The ACSO realized a major ambition in 2016 with the construction of Ada County's new 911 Emergency Dispatch Center on Pine Avenue in Meridian. Ada County now has a state-of-the-art 911 Emergency Dispatch Center for the first time since 1977!

The 25,000 square foot center will provide the space and technology needed to serve Ada County's emergency communications needs now and well into the future – like the ability to accept text messages to 911 or process video files from the public.

Court Services Bureau Consolidation

The Ada County Misdemeanor Probation (ACMP) office is now part of the Ada County Sheriff's Office campus at 7180 Barrister Drive. Misdemeanor Probation, Alternative Sentencing, and Pretrial Services are now in the same building with the Ada County Sheriff's Office and Ada County Jail.

Moving ACMP to the Barrister campus increased the efficiency of our staff and will save Ada County \$120,000 a year in rent costs. Pretrial Services clients can now check in electronically, which saves them and our staff time.



POST Certified Jail Deputy Academy

We graduated our first POST-certified ACSO-taught hometown Jail Detention Academy in 2016. The 17 graduates are the first group of new jail deputies that did not need to go to the Idaho Peace Officer Standards and Training (POST) academy in Meridian to get certified. Usually, our new jail deputies go through their initial training here and then head over to POST for a five-week secondary academy class before they become fully certified to work in the jail. We asked POST in early 2016 if we could do it ourselves for our recruits. With the cost savings for doing the training in-house, we were able to add two weeks and make it a seven-week course, while training our new deputies in the facility they will work in.

Moving Forward

Table Rock Fire

Ada County was enduring a typical hot and dry summer in late June when people in east Boise had to endure something we hope never happens – a Foothills fire. It is illegal to ignite fireworks of any kind in the Foothills because they are so vulnerable to devastating range fires. That ban did not stop at least one person from lighting off fireworks near the top of Table Rock to devastating results. By the time crews were able to contain the blaze the next day, one home and one outbuilding were destroyed, dozens of homes in the Harris Ranch area were put at risk, and 2,600 acres of the Foothills that frame the east end of Boise were burned black. Finding the person responsible was a top priority of ACSO investigators, who sorted through over 100 tips and did dozens of interviews over two months before finding the 19-year-old Boise man responsible for the blaze. Detectives charged that man with violations of Ada County fireworks code – and sent out the message that they will never give up on the people who depend on us to keep them safe.



ACTION Unit

2016 was a particularly effective year for our ACTION (Anti Crime Team In Our Neighborhoods) unit. Their job is to identify and impact specific crime problems and quality of life issues in our neighborhoods. One thing they are particularly good at is finding dangerous felons and safely getting them into custody. Working with the U.S. Marshal's Task Force and other area law enforcement, the ACTION team was able to locate 161 people with felony charges who were actively avoiding arrest. They also handled cases like problem homes and speeding issues in neighborhoods; regularly met with community groups like HOAs, neighborhood watch, and business



associations to discuss crime prevention; and dropped in on classrooms for informal Q&As with kids or to help schools with safety drills.

They even became temporary Facebook stars when they took a wayward and cheeky goat into custody – after she broke free from her pen, walked across a parking lot, and then interrupted a meeting ACTION was having in a parking lot.



Software Updates

In the modern workplace, there are three words that are pretty much guaranteed to create angst and anxiety across an entire organization: new software system.

Everyone who has been through this knows getting rid of an antiquated computer and/or software system is the right thing to do – and that the new one will eventually perform much better.

Imagine doing that with the entire Emergency 911 system. That's what every law enforcement officer, paramedic,

firefighter and 911 dispatcher in Ada County dealt with in 2016 as we went live with our new computer-aided dispatch (CAD) system.

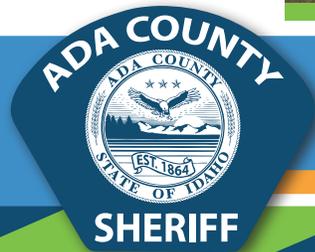
The \$4.3 million project was a massive undertaking for ACSO staff, who worked hard to make sure public safety was not compromised while installing and troubleshooting the new system. Once that was done, our staff took on another ambitious undertaking and upgraded our Jail Management System software – a \$1 million project – in August. It was a ton of work and a major test of patience for our jail staff, which made sure public and inmate safety was not compromised during the process. Thanks to that effort, we now have state-of-the-art software for both patrol and jail employees across the ACSO.



Have ideas for this report? Suggestions for other measures we should include? Tell us how we're doing at www.adasheriff.org/feedback



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7200 Barrister Drive
Boise ID 83704
208.577.3000

www.adasheriff.org