



# A Report to Our Citizens

FISCAL YEAR 2015

## New Sheriff

Stephen Bartlett became Ada County's 38th Sheriff in June 2015. He is responsible for the largest law enforcement agency in the state of Idaho, with 650 employees and a budget of more than \$60 million.

The Ada County Sheriff's Office plays the leading role in the county's criminal justice system. From emergency dispatch to traditional law enforcement to jail services to pre-trial release and misdemeanor probation services, we are involved in every facet of public safety in Ada County. Our employees also manage civil process service and issue driver and concealed weapons licenses.

Our patrol deputies and detectives provide direct law enforcement activity in unincorporated areas of Ada County and the cities of Eagle, Kuna, and Star.



Sheriff Bartlett is responsible for management of the 1,217 bed Ada County Jail (the biggest and most secure jail in the state), the community supervision of about 2,000 offenders via Ada County Misdemeanor Probation,

## Service Area Info

	2013	2014	2015
Ada County population	406,850	421,920	438,660
911 calls dispatched	122,668	122,000	139,162
ACSO police jurisdiction population	104,720	107,800	111,630
Citizen calls for service	21,497	21,713	22,389
Ada County jail average daily population	787	865	857
Misdemeanor probation average daily client count	2,242	2,084	2,019

and 911 Emergency Dispatch for all law enforcement, fire, and paramedic agencies in Ada County.

Sheriff Bartlett joined the ACSO in 2003 after stints with the Payette County Sheriff's Office and Garden City Police. During his two decades in law enforcement, Sheriff Bartlett has worked as a 911 dispatcher, jail deputy, patrol deputy, detective, K9 handler, polygrapher, crisis negotiator, patrol sergeant, jail sergeant, lieutenant, Chief of Eagle Police, and administrative captain for the ACSO.

In addition to his law enforcement expertise, Sheriff Bartlett is known for his collaboration skills and working closely with other law enforcement agencies and community partners to solve problems.



## Table of Contents

Who We Are	1
Measures That Matter	2
Managing Our Business	3
Moving Forward	4

**MISSION**  
We make safer places for you to live, work and play.

**VISION**  
The Ada County Sheriff's Office will be the agency of choice for criminal justice services.



## Measures That Matter

	FY13	FY14	FY15	Target	Met?
% of 911 calls answered in 10 sec	94%	93%	90%	≥90%	√
Average patrol response time to critical emergencies (min:sec)	5:27	5:05	4:19	≤5 min	√
Traffic crashes in ACSO jurisdiction	956	1,033	1,235	≤last year	X
% of low risk, pretrial offenders released from jail in 24 hrs	71%	70%	70%	near 75%	√
Inmate-on-inmate physical violence (# incidents per 10,000 inmate days)	3.1	3.7	3.2	≤2.5	X
Erroneous releases from jail custody (# erroneous per 10,000 releases)	4.1	2.6	3.9	≤2.5	X
Recidivism* reduction for jail programs graduates vs. general inmates	2%	17%	10%	≥6%	√
<i>* % of inmates serving jail time who are rearrested in 1yr of release</i>					
Retention of new employees at 9 mo	81%	87%	85%	near 85%	√
<b>Average service time for civil documents:</b>					
Personal service (days)	10.2	8.2	7.6	≤10	
Mail service (days)	1.2	1.1	1.2	≤2	√
Average customer wait time for driver's licensing (min:sec)	6:00	8:22	22:10	≤10 min	X

We have been tracking our performance with Measures That Matter since 2008. These key indicators help us know where we are doing well and where we need to improve. We try to set tough but realistic performance targets, and update measures and goals as our agency responsibilities and performance progress.



Revenue by Source	FY14	FY15
Charges for services	\$331,894	\$283,298
Grants	\$159,470	\$296,527
Non business licenses	\$820,498	\$916,729
Miscellaneous*	\$966,985	\$889,364
Fees	\$4,356,753	\$4,174,309
Contracts	\$8,301,821	\$8,252,801
County property taxes	\$44,726,862	\$46,069,017
<b>Total</b>	<b>\$59,664,284</b>	<b>\$60,882,045</b>

\*Misc sources include sales revenue, reimbursements, fines and forfeitures.



## Expenditures by Area

Jail & Court  
46%

Police  
29%

Support  
17%

Dispatch  
8%

## The Arrest of Adam Dees

From the moment deputies were called to a home off Cartwright Road the morning of March 10, 2015 and found three people dead inside, dozens of our people went to work to find whoever committed the crime and bring them to justice.

Four days later, Adam Dees was in custody. Dees, now convicted of three counts of first-degree murder for his senseless, violent, and random crime spree, will never leave prison for the rest of his life.

Faced with one of the worst crimes in Ada County history, our staff displayed the qualities — selfless service and an absolute dedication to protect our citizens — of the Ada County Sheriff's Office at our best.



## Therapy Dogs in Jail

A trio of therapy dogs have become our most anticipated weekly visitors at the Ada County Jail. Their job is to give non-violent inmates a respite from stress – and provide a connection to the world outside. We've found the dog visits reduce tension and increase positive social interaction and empathy between the inmates.

Studies show that simply petting a dog in a high-stress place like jail can reduce blood pressure and help treat depression. The dogs love the visits, the feedback from the inmates has been positive, and it doesn't cost Ada County taxpayers any money. We would like to pass on a major thanks to dogs Shadow, Zuri, and Winnie — and their handlers, who volunteer their time and effort every week to make the world a better place.

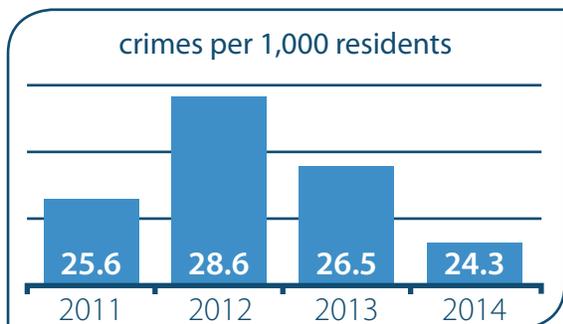
## MacArthur Foundation Safety and Justice Challenge

The Ada County Sheriff's Office was one of 20 jurisdictions awarded a \$150,000 grant by the MacArthur Foundation last year to study ways to decrease our jail population and improve social justice.

Six months of meetings and countless hours of research later, a dedicated group of law enforcement and court officials from Ada County have mapped out a plan to do both.

That \$3.9 million plan – which calls for the creation of a new Community Safety Center that would provide services for people in crisis who often find themselves in jail for lack of emergency medical care — is still under consideration for funding by the MacArthur Foundation.

The foundation gave Ada County an additional \$150,000 to continue to work on our plan, which also calls for fixes to the court system — like replacing cash bail with a risk-assessment system, releasing low-risk offenders on their own recognizance instead of putting them in jail, and increase contact with defendants so they don't miss upcoming court dates.



Idaho Statistical Analysis Center. (2015, July 1). "Crime in Idaho 2014." Retrieved from <https://www.isp.idaho.gov/BCI/ucr/crimeinidaho2014.html>



# MOVING FORWARD



## CAD

Ada County's public safety agencies are getting a big tech upgrade thanks to a new \$4.3 million computer aided dispatch (CAD) system.

The new software changes the way law enforcement officers, firefighters and paramedics in Ada County exchange information and file reports with our 911 dispatch center. There is a lot more info available to people in the field and it's exchanged at a much faster rate.

The new CAD system from TriTech Software replaces the antiquated system we've been using since 1998.

CAD is just the beginning. Ada County is also getting a new jail management and records system in 2016, and the 4th District Court is getting a new court records management system.

Our current public safety and court computer systems are too old and don't talk to each other very well. When all is said and done, the newer systems will be smarter and more efficient — meaning every resident of Ada County will be safer.



## New 911 Emergency Communications Center

Work on Ada County's new Emergency Communications Center on East Pine Avenue in Meridian is moving along at a brisk pace.

Once completed in early 2017, the \$6.5 million project will provide Ada County with a state-of-the-art 25,000-square-foot 911 dispatch and emergency communications center.

The new center will replace our current 911 dispatch center that was built in the 1970's and will provide the space and technology needed to serve Ada County's emergency communications well into the future. Ada County emergency communicators dispatch all public safety agencies in Ada County including police, fire and paramedics.

## ICOPA Certification

The Ada County Sheriff's Office has become the first sheriff's office in the state to be certified by the Idaho Chiefs of Police Association.

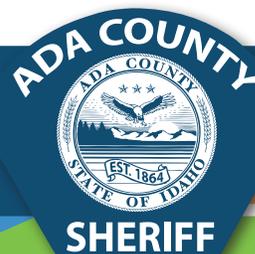
The certification is significant in that the ACSO met all 94 standards that all police departments must meet to earn ICOPA accreditation.

We are so confident in how our deputies handle their cases, work within our established policies and procedures, and display consistent professionalism when dealing with Ada County residents that we wanted to compare the ACSO to accredited police departments all over the state. We are proud to meet the highest performance standards and become an ICOPA accredited law enforcement agency.

Have ideas for this report? Suggestions for other measures we should include? Tell us how we're doing at [www.adasheriff.org/feedback](http://www.adasheriff.org/feedback)



follow us!



7200 Barrister Drive  
Boise ID 83705  
208.577.3000

[www.adasheriff.org](http://www.adasheriff.org)