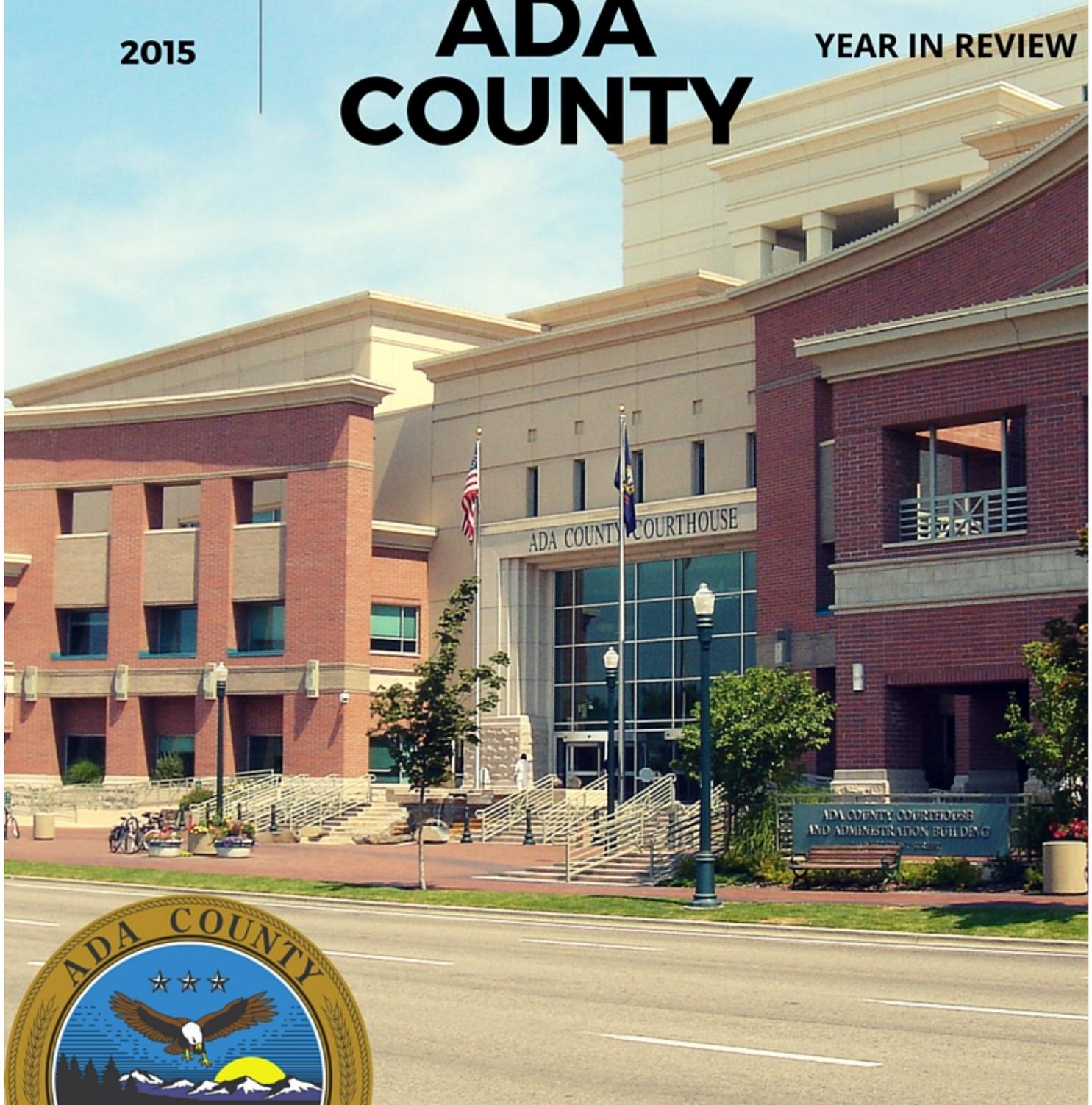


2015

ADA COUNTY

YEAR IN REVIEW



ADACOUNTY.ID.GOV

200 W. Front Street|Boise, Idaho|83702

INTRODUCTION



Ada County, Idaho truly has it all! There is a unique blend of urban and rural lifestyles with outdoor activities like nordic and alpine skiing, whitewater rafting, mountain biking, camping, hiking and boating right out our back door. Most of the six cities within Ada County are linked by the Boise River offering recreational access through the Boise River Greenbelt system. Locally produced food and

entertainment along with dozens of galleries, museums and live concerts add to the vibe of Ada County.

In 2015, nearly 439,000 people called Ada County home according to data from the Community Planning Association of Southwest Idaho. That's a jump of almost 17,000 people since the previous year. Ada County and the cities of Boise, Meridian, Garden City, Eagle, Star and Kuna, offer a fantastic quality of life, safe communities, and affordable housing. The word is getting out about what an amazing area this is. Many of the local cities have made top 10 lists of best places to live and work in the United States.

Ada County continually works to provide effective and efficient services to county residents, which enhance our community's quality of life through open, accessible, transparent, and fiscally responsible county government.

The county is comprised of seven elected offices with nine total elected officials. The three-member Board of County Commissioners oversee the county's 11 individual departments shown on the organizational chart on page 3. Each office and department is unique, but all aim to provide high-quality services to Ada County and its residents. This report provides a glimpse into what was accomplished in 2015 on behalf of our community.

Please visit our website at www.adacounty.id.gov, and follow us on Facebook and Twitter to stay informed of the latest Ada County news.

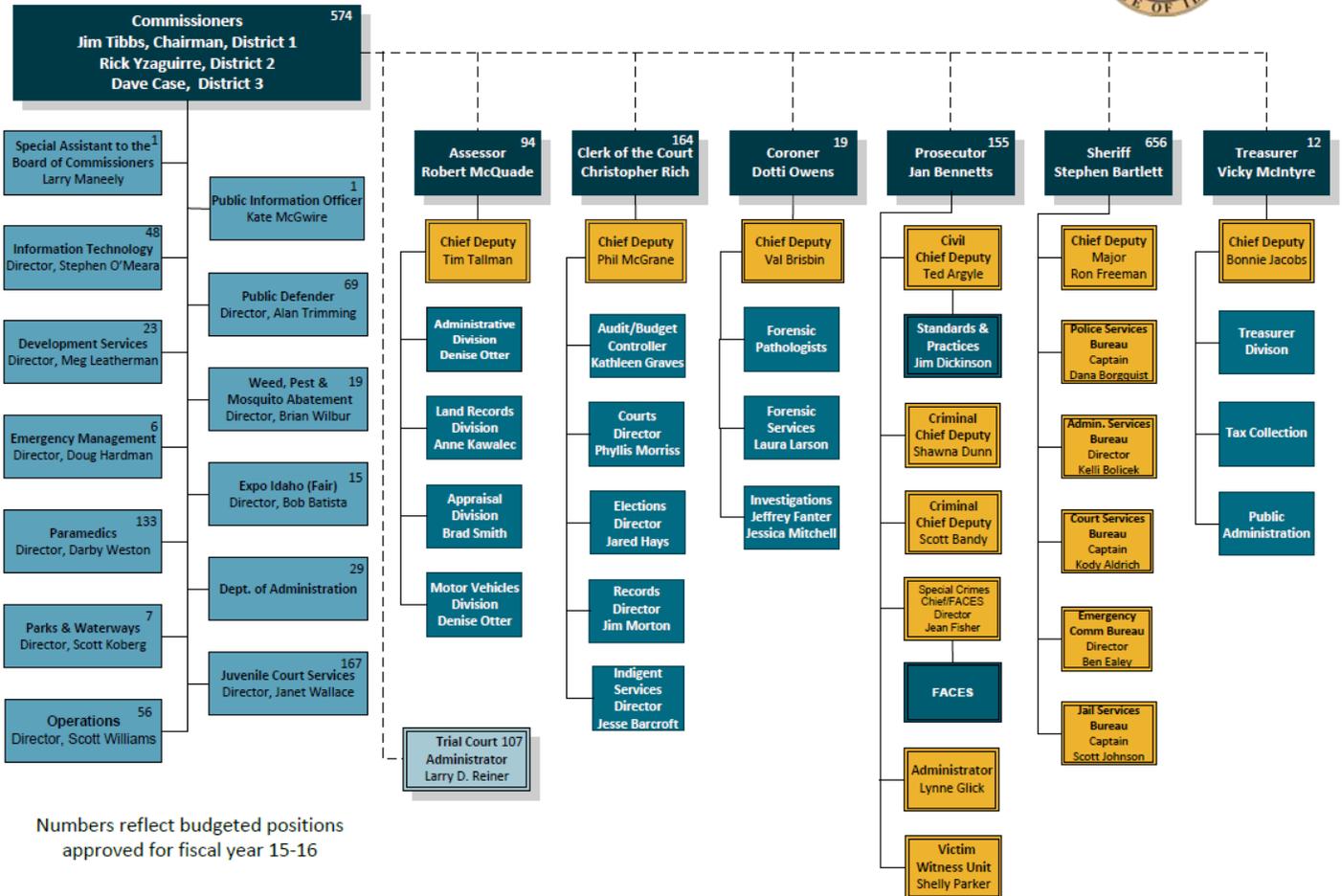


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@Ada_County

ADA COUNTY ORGANIZATIONAL CHART





County Elected Offices

COMMISSIONERS' OFFICE

The Board of Ada County Commissioners adopts ordinances, reviews and approves all county budgets, and sets tax levy rates as requested by the 45 plus separate Ada County taxing districts. The Commission governs all unincorporated areas of Ada County, and makes decisions pertaining to land-use planning and development activities, often holding public hearings on such matters. Additionally, the Board of Commissioners oversees the operation of 11 individual Ada County departments, and the wide variety of services those departments deliver to county residents.



*Commissioner District 1
Jim Tibbs*



*Commissioner District 2
Rick Yzaguirre*



*Commissioner District 3
Dave Case*

Key Highlights

- In 2015, the Board of Ada County Commissioners was proud to celebrate the final payoff of the Ada County Courthouse. This payoff completed the largest public-private partnership in Idaho history, which was achieved through a collaborative process that required no increase of property taxes to the citizens. Achieving this final payoff in 2015 will result in approximately \$6 million in savings to Ada County taxpayers by elimination of future Courthouse lease payments.
- During the 2015 Idaho Legislative session, and throughout the entire year, the Board of Commissioners remained active in following a number of issues that had a potential impact on both Ada County and its residents, including public defense in Idaho, Medicaid expansion, new construction revenues, and election ballot printing. The Commissioners have and will continue to follow these issues through the 2016 Legislative session and beyond in an effort to ensure the outcomes are favorable to the community.
- In the wake of an incident in early 2015, which resulted in a power outage at Barber Dam and caused temporary Boise River flow problems, the Board of Commissioners jumped into action and held a public meeting to provide information on the incident and subsequent response to concerned members of the public. As a result of public testimony and suggestions made at that meeting, the Commissioners created a new Environmental Advisory Board made up of area stakeholders to help advise on best outcome for this incident, as well as on future environmental projects.
- Later in 2015, the Ada County Commissioners joined local Mayors and other members of the Treasure Valley Partnership (TVP) in pledging to take the *Just Drive* challenge. The *Just Drive* challenge encourages citizens to put down their mobile phones and other mobile electronic devices and “just drive” when behind the wheel of a vehicle. By committing to the *Just Drive* challenge, Ada County Commissioners helped set an example of driving distraction-free, contributing to life-saving efforts and safer roads in the community.

Events

- In April 2015, the Board of Commissioners hosted a third annual Ada County Open House as part of National Community Government Month (NCGM). The event provided a fun and educational opportunity allowing members of the community to tour the Ada County Courthouse, learn about the judicial process and county government services, and interact with various county offices and departments. Roughly 300 people attended the event.
- Also a third annual event, the Commissioners hosted Fishin' with the Commission last June. This event was held at Settler's Pond in Meridian, and offered attendees the opportunity to fish for the day free, complete with free loaner gear and bait. This event is an excellent way to introduce children to fishing. This year's event is scheduled June 4th at Settler's Pond in Meridian.
- Commissioners also took time out of their busy schedules last summer to flip flapjacks at the United Way Flapjack Feed community breakfast!
- During the Western Idaho Fair in August, the Commissioners along with the U.S. Secretary of the Navy, Ray Mabus, had the pleasure of participating in the announcement of a new U.S. Navy Nuclear Submarine named the USS Idaho.
- To finish the year off nicely, in December, a countywide Holiday Toy Drive was held, and county employees generously donated dozens of toys, which the Commissioners and Paramedics delivered to hospitalized children on Christmas Eve.



Fishin' with the Commission: Commissioners Tibbs, Yzaguirre and Case

Facilities



Grand Opening of Expo Idaho's new entrance

- In 2015, Ada County unveiled a brand new administration building and grand entrance at Expo Idaho, home of the Western Idaho Fair. This \$1.8 million project was funded through Expo Idaho revenues (Expo Idaho is self-supporting and does not rely on tax dollars). The new grand entrance greeted 2015 fairgoers with a more efficient and up-to-date look.
- Mid-2015, a groundbreaking was proudly held for Ada County's new 911 Dispatch & Emergency Communications Center. Construction of the new 25,500-foot facility is expected to be completed in early 2017. This new center will replace the nearly 40 year-old existing dispatch center, providing the space and technology needed to serve Ada County's future emergency communications needs.

- Other construction and projects supported by the Commissioners over the past year included:
 - Renovation of a dated Paramedic station on Ridenbaugh in Boise.
 - Construction of a new Juvenile Probation building in Meridian, which will be completed in 2016. This facility will help meet the growing needs of Juvenile Probation services in the west Ada County.
 - Improvements to the Ada County Bike Park Flow Trail Bridge, as well as other parks and trails improvements, demonstrating Ada County’s continued commitment to open spaces and trails in the community.
 - Ada County and the Commissioners continue to support alternative transportation methods in our community. In 2015, the Commissioners welcomed a new Boise Bike Share station at the Ada County Courthouse. In addition, Ada County was named a Bicycle Friendly Business (BFBSM) **last year** by the **League of American Bicyclists!**

People

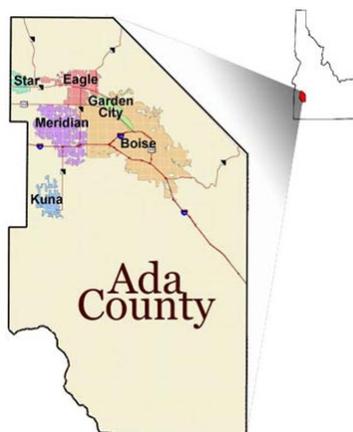
- In 2015, Ada County had one newly elected and several re-elected officials take the oath of office, including Commission Chairman Jim Tibbs, Commissioner Rick Yzaguirre, Assessor Robert McQuade, Clerk of the District Court Christopher Rich, Coroner Dotti Owens, and Treasurer Vicky McIntyre. Commissioners also had the pleasure of appointing Ada County Sheriff Stephen Bartlett to succeed retiring Sheriff Gary Raney. In addition to elected officials, the Board of Commissioners appointed a new Operations Department Director, Scott Williams, and a new Information Technology Department Director, Stephen O’Meara.

Budget

- Perhaps one of the Commissioners’ most visible duties is to approve and oversee the Ada County budget each year. Given the varied and critical needs throughout the County, and the importance of providing adequate services to Ada County citizens, this is always a challenging task. In 2015, Commissioners adopted a fiscal year 2016 county budget which focused significantly on providing for public safety needs in our community, as well as saving taxpayers money in the future by eliminating Courthouse lease payments, saving millions in future interest payments, and laying the foundation for a more positive financial footing.

Projects

- In late 2015, Ada County and the Commissioners launched Ada County 2025, a strategic planning process to create a new strategic plan and update the existing county comprehensive plan. This process will help guide Ada County’s growth and development over the next ten years.
- Ada County also embarked on a lengthy process to implement a new software system, Odyssey, that will impact many offices and departments, as well as the courts. The development of Odyssey will extend well into 2016 and possibly beyond.



ASSESSOR'S OFFICE

The office of the County Assessor is primarily concerned with determining equitable values on both real and personal property for tax purposes (§63-207, I.C.). However, the office has one other function that is detailed and time-consuming. The Assessor acts as the agent of the Idaho Department of Transportation in titling and registering vehicles (§49-401A, 49-501, I.C.).



*Assessor
Robert H. McQuade*

The Ada County Assessor's Office is comprised of four main divisions – Administrative, Appraisal, Land Records and Motor Vehicles (DMV). The following is a brief summary of the overall accomplishments of each division in 2015.

Administration

The mission of the Assessor's Office Administration division is to administer the office in a manner that assures confidence by providing timely and accurate access to information retained by the Assessor's Office. In 2015, the Administration Division answered over 26,000 phone calls and processed 21,653 Homeowners Exemptions applications. These specialists also processed and reviewed 3,971 Property Tax Reduction applications. The Administration staff continued to promote their outreach program which assists claimants in completing their application by scheduling weekly visits to the area senior centers. The Administration Division prides itself on perpetuation of the divisions' mission; administering the office in a manner that assures confidence by providing timely and accurate access to all of the information retained by the Assessor's Office.

Appraisal

The Appraisal Division of the Ada County Assessor's office professionally appraises real and personal property in Ada County using approved mass appraisal techniques with standardized procedures, statistical testing and quality control. They analyze large quantities of data and build mathematical models that produce well-reasoned value estimates. By appraising property equitably and uniformly and in accordance with statutory guidelines, the assessing officer ultimately is responsible for the distribution of the property tax burden. This past year the Appraisal Division personally inspected over 40,000 properties and determined market value on over 190,000 properties throughout the county. Recently the appraisers started collecting data in the field electronically with mobile tablets, making their process even more streamlined and accurate. The sixth annual Residential Real Estate Symposium was also successfully conducted, with plans for the seventh well underway. And finally, the Appraisal Division implemented a new taxpayer survey in an effort to ensure that the data collection of residential characteristics is as accurate as possible.

Land Records

Changes in real property ownership occur daily and keeping abreast of the ownership of the property in the county is a major job. The primary role of the Land Records Division is to compile and maintain an accurate record of property ownership information for both the appraisal staff and public inquiry. This is accomplished using a computerized Property Tax System and the GIS (Geographic Information System) digital base map. The data from both of these systems has become an integral part of business workflows throughout the County; by internal and external customers and, most importantly, the taxpayers of Ada County.

Land Records Stats for 2015:

- Processed 28,211 documents related to property ownership
- Evaluated and processed 119 new subdivisions with 3,717 new parcels
- Assigned 1,481 new addresses in unincorporated Ada County, Kuna, Eagle, Star and Garden City
- Reviewed and mapped 71 tax code area changes approved by the Idaho State Tax Commission

Land Records also manages street name evaluations for all jurisdictions in Ada County. While each jurisdiction has its own standards and procedures for street naming, the review of all applications is administered by a Land Records Addressing Technician. The purpose of the review is to maintain a standardized system of street names for the efficient delivery of public services, especially E-911 emergency dispatches. In 2015, the Street Name Committee completed 217 street name evaluations.

The ever-increasing number of parcels in Ada County, plus the demand for accurate and current ownership information, requires that the Land Records Division work hard to meet the expectations of the public. The Assessor's website is updated nightly to provide the most current information and the Land Records staff continually receives recognition for providing excellent customer service to taxpayers needing information and assistance.

Motor Vehicles (DMV)

The Assessor's Office Motor Vehicles division aims to provide efficient customer service to the public when registering and titling motor vehicles. They served 309,514 total customers, and processed 769,233 total transactions while maintaining an *average wait time of less than one minute!* They're now focusing on reducing the maximum wait time at all locations. Motor Vehicles helped with the introduction of two new specialty plates; Friends of the NRA and Rocky Mountain Elk Foundation. The five Motor Vehicles offices also sold 47,596 Idaho State Parks Passports.

CLERK/AUDITOR/RECORDER'S OFFICE

The 168 members of the Clerk, Auditor and Recorder's Office carry out an array of responsibilities delegated to the office by Idaho's Constitution, statutes, and County ordinance.

Here is a snapshot of what the Clerk/Auditor/Recorder's Office is responsible for:

- The Indigent Services Division meets the statutory needs of those unable to afford medical care and certain other expenditures.
- The Clerk's Division in the office provides clerical support for the courts to process and maintain all case filings.
- The Auditor Division takes the lead in developing and implementing the county budget, county tax levies, and processes property tax appeals to the Idaho State Board of Tax Appeals and the District Court along with accounting and financial reporting.
- The Recorder Division is responsible for recording documents related to property, keeping documents of public record such as county meeting minutes and contracts, and issuing marriage licenses.
- Running county elections and voter registration are also a part of the Clerk's Office duties.



*Clerk of the Court
Christopher Rich*

Highlights for 2015:

Indigent Services Division

Indigent Services receives and investigates applications for assistance with rent, trash, taxes, cremation, both voluntary and involuntary mental health services, and overwhelming medical debt. In accordance with Idaho Code, they make every effort to gather the information needed to make accurate recommendations to the Board of County Commissioners. The assistance provided is limited and temporary, but gives applicants the opportunity to pay for necessary expenses they would not otherwise be able to afford.

Indigent Services processed 1,983 applications for various types of assistance and collected approximately \$647,000 in applicant reimbursements. The division increased efficiency in their billing and records submission, restructured several positions throughout the office, began the process of updating old workflows, and worked to improve communication with community partners. These changes have led to a reduction in appeals, overall consistency in processes and procedures, and a significant increase in client payments.

Courts Division

The State of Idaho is preparing to implement a statewide online case management system, Odyssey, which will transform the way court files are managed on the county level. Ada County will be the second county in the state to adopt the system, which was initially piloted in Twin Falls County. The pilot effort revealed specific issues for Ada County to address so they do not hinder the implementation scheduled for June 13, 2016.

In 2015, the Courts Division served more than 137,649 customers at its front counters on the first floor of the Ada County Courthouse. Of those, 76.3 percent waited less than two minutes for service. The division also handled 82,441 phone calls and filed 80,260 cases. The Appeals Division processed 318 appeals to the Supreme Court. The Court Assistance Office, one of the busiest legal self-help offices in Idaho, assisted more than 20,000 people last year.

Auditor Division

FY15 was the first full year of using the new financial system. The system makes it possible to account for the receipting of revenue and budgeting (started in 2014) and includes financial management and reporting modules. The new system also allows for a “test” environment, so anytime there is a need to test a new process, not previously done in the system, it copies production data to the test environment. This was very beneficial in ending the fiscal year in October and closing the year after the external audit. It was also beneficial in processing 1099s with uploads from third parties such as Expo Idaho for premiums and awards issued during the Western Idaho Fair and Intermountain Claims, the third-party administrator for workers compensation.

The Auditor’s Division earned, for the 27th consecutive year, the Government Finance Officers Association Certificate of Achievement for Excellent in Financial Reporting for the 2014 Comprehensive Annual Financial Report (CAFR). The CAFR was issued on December 28, 2015, two and a half months after the end of the fiscal year.

The County has 134 petty cash, till and change funds, and 43 checking accounts within the various county offices/departments. The division audited each account during the year. It also processed payroll for more than 1600 employees every two weeks and payed bills weekly, equating to 64,372 voucher requests for the fiscal year. The office also worked with each taxing district within Ada County to set their levies in September and distributed their property taxes monthly. Monies received via the court system were balanced daily and distributed monthly to the proper entity (city, county department, or state) based on the type of transaction (civil or criminal). Approximately 68 percent of the money collected through the court system is remitted to the State of Idaho and cities within Ada County; the remainder is retained by the County.

Strategic and Long Term Planning

The long term planning effort, created in 2013, has set the groundwork for a more strategic approach to budgeting for large projects and capital needs county-wide. Projects are vetted through a transformation board that assesses needs and makes recommendations to county elected officials for adoption. Current projects include a new dispatch center, a jail security system, and the implementation of the statewide court records platform.

Records Division

In 2015, the Records Division added an additional 3.5 million pages and more than 100,000 individual files to its growing archive database of 4th District Court case files. The Recorder’s Division completed its implementation of an all new digital recording system, added two more electronic recording partners and recorded 118,894 documents. They also issued 3,503 marriage licenses and more than 900 liquor licenses.

Elections Division

The Elections Division went through a major transitional phase in 2015, which included moving from an outdated, centralized voting system to a high-tech, precinct-based solution, adding additional early voting locations, and filling a newly created director position.

The main focus for Elections was the transition from the ES&S central count equipment to a new, electronic, precinct-based arrangement from Hart InterCivic. The equipment arrived in December of 2015, and will be fully ready for use for the March 8, 2016, Presidential Primary. Previously, ballots had to be collected and counted at elections central on election night, and results were often not available until the following morning. The new equipment provides a more modern solution to elections management, migrating much of the labor involved in counting ballots from a central location to individual precincts. This approach will speed up the process, maintain accuracy and enhance transparency.

The division also began using the services of an industry leader in absentee ballot printing and mailing. The new absentee system has been successful in streamlining the process and enhancing ballot security measures.

Elections took steps to encourage new voters and to provide better service to those currently registered by adding two additional early voting locations in Meridian and Boise. The addition of new locations was well-received, and there are plans to increase the number of early voting locations further in 2016. Combined with staff training and public awareness, the new integrated approach to delivering elections in Ada County will be beneficial to candidates, the media, elections staff, and voters.

In addition to implementing these major changes, the Elections Division conducted three elections in 2015 and processed 17,289 ballots cast in the March 2015, Election; 4,760 ballots cast in the May 2015, Election; and 55,673 ballots cast in the November 2015, Election. Ada County has a total of 210,473 registered voters.

CORONER'S OFFICE

The primary role of the county Coroner is to determine and certify the cause and manner of death for cases which fall under the jurisdiction of the Coroner's Office, including death resulting from natural causes, accidental death, homicide, and suicide. The Coroner's Office is also responsible for reviewing and authorizing all cremations that occur within Ada County. The Ada County Coroner's Office also generates revenue for Ada County by providing Autopsy services for 29 additional counties throughout the State of Idaho.



*Coroner
Dotti Owens*

In 2015 the Coroner's Office was honored to recruit our New Chief Deputy Val Brisbin. Mr. Brisbin has been an asset to the office, bringing a vast professional background with him including over 19 years of extensive investigation, interviewing and management experience in the key areas of homicide, domestic violence, child abuse and fire investigations. He is also Master Patrolman POST certified and a qualified certified fire investigation technician with International Association of Arson Investigators.

Retired Ada County Sheriff's Detective Jaimie Barker also joined the staff. Mr. Barker started his law career with Boise Police Department in 1984 and accepted a position with the Ada County Sheriff's Office in 1989, where he retired from last year. During his time as a detective with Ada County he had been called out over 500 times and responded to well over 300 death scenes. Mr. Barker brings an extensive amount of experience and knowledge to the Coroner's Office.

The Coroner's Office is well set to continue the tradition of maintaining the absolute highest standards of medical legal death investigation to the people of Ada County, while still remaining an active partner in the community in which they serve.

The field of medical legal death investigation has seen and continues to see dramatic changes. The Ada County Coroner's Office is proud to report that it has been on the forefront of those changes, and has established itself as a highly respected leader in the industry. Ada County Coroner's Office actively supports the American Board of Medical Death Investigation (ABMDI) which is a voluntary national, not-for-profit, independent professional certification board, established to promote the highest standards of practice for medicolegal death investigators. This registry designation requires an extensive knowledge in the field, along with experience and rigorous testing. As of January 1, 2016, all investigative staff has passed the American Board of Medical Legal Death Investigation National Registry, or is currently in the process of scheduling testing. The Coroner's Office will continue to mandate education and testing to all new investigative staff throughout the next year, as well as continue their education in this specialized field.

The Coroner's Office is also accredited with the International Association of Coroners and Medical Examiners and is currently working on accreditation through National Association of Medical Examiners. These accreditations are extensive and committed to advancing the accurate determination of the cause and the manner of death through the utilization of science, medicine, and the law. The Coroner's Office has been actively working with other agencies in assisting with developing a regional mass fatality plan and implement training throughout the State of Idaho.

Education and Partnerships

The Ada County Coroner's Office values community education and partnerships. Many of the Coroner's staff participated in education and outreach programs and speaking engagements in schools, to community organizations and various other professional and civic organizations. Additionally, the Coroner's Office has developed partnerships with three major universities – University of Idaho, Idaho State University, and Boise State University. These partnerships allow the professors to interplay with the Coroner's Office.

Idaho State University's Pharmaceutical College recently teamed up with Ada County Coroner's Office to do a research project on prescription drug usage involved in deaths. This study hopes to help counter the current epidemic of prescription drug usage. This ongoing research brings great insight into activity within Ada County regarding prescription drugs. This insight has resulted in public service announcements on TV which helps reach the public and alert them to this growing problem.

The partnership between Boise State University and the Ada County Coroner's Office has proven very productive. This partnership includes an internship program in which thirty (30) students have participated thus far. Of those, two (2) have graduated from medical school, one (1) has gone to nursing school, six (6) have obtained graduate degrees, and the Coroner's Office has hired six (6). In addition to our internship program, the Coroner's Office has implemented a new volunteer program through a charter high school, allowing high school students the ability to work with our professional staff and develop knowledge about the role of the Coroner's Office.

In partnership with the Boise School District, the Coroner's Office offers a community education program hosted by Ada County's own forensic pathologist, Doctor Glen Groben. This four (4) week class allows members of the public to visit the Coroner's Office and learn what they do, and hear lectures on forensic pathology, death and scene investigation, and forensic anthropology. This class has been consistently one of the highest rated Boise School District Community Education programs.

Staff at Ada County Coroner's Office has also become involved in implementing a bereavement camp for kids. This non-profit organization of volunteers will provide services and assistance to children, teens and families experiencing grief through the loss of loved ones. They're looking forward to getting this off the ground and benefiting the residents of Ada County!



PROSECUTING ATTORNEY'S OFFICE

2015 was a busy year for the Office of the Ada County Prosecuting Attorney.

"I am honored and proud to lead the team of men and women who staff this Office," Ada County Prosecutor Jan Bennetts said. "We work hard with our law enforcement partners to ensure the citizens of Ada County live in a safe community. Public safety is a top priority."



*Prosecuting Attorney
Jan Bennetts*

The Office of the Ada County Prosecuting Attorney has two main divisions, Criminal and Civil. The Criminal Division handles all felonies within Ada County and is also responsible for handling a wide variety of cases including child protection, misdemeanors, infractions, mental holds, and juvenile cases. The Civil Division is engaged in a wide spectrum of government and civil practice, including litigation.

This Office is staffed with roughly 150 employees. Shawna Dunn and Scott Bandy serve as Criminal Chief Deputies. Jean Fisher is the Chief of the Special Crimes Unit, a vertical prosecution unit where prosecutors handle child abuse, adult sexual assault, internet crimes against children, domestic violence and child protection cases from inception to conclusion. Ms. Fisher is co-located at Ada County's FACES Family Justice Center as part of this Office's collaborative effort to wrap support services around vulnerable crime victims. Ted Argyle is the Chief of the Civil Division.

Criminal Division

The Criminal Division is divided into three subcategories, Felony, Magistrate and Juvenile Divisions. The Felony Division consists of five felony trial teams and a preliminary hearing team. The Criminal Division consists of multiple units in which prosecutors specialize in the prosecution of various crimes. These specialized prosecution teams are led by experienced deputy prosecutors and include a range of cases from drug crimes, gang crimes, organized retail crime and white collar cases to child abuse, sexual assault, domestic violence and child protection. The Criminal Division also participates in numerous specialty courts such as drug court, veteran's court, mental health court and domestic violence court.

Shelly Parker leads the Victim-Witness Unit within this Office. The Victim-Witness Coordinators are on the front lines to assist crime victims in navigating the criminal justice system. They establish immediate support to crime victims and ensure that victims are treated with dignity and respect throughout the criminal justice process and beyond.

Amy Schaeffer leads this Office's Restitution Division, which collected and distributed nearly \$1.8 million in restitution for crime victims in 2015. Sean O'Connor leads the Investigations Unit, which assists prosecutors in both the Criminal and Civil Divisions in various ways from locating and interviewing witnesses to assisting prosecutors in preparing cases for court.

This last year, Deputy prosecutors, Jean Fisher and Brian Naugle, successfully handled the foothills triple homicide in which Adam Dees received three consecutive fixed life sentences for the first degree murders of Ted, Elaine and Thomas Welp. Shelley Akamatsu and Scott Bandy recently tried and convicted two co-defendants in a first degree murder-for-hire shooting that left two men dead and one woman injured.

On December 3, 2015, Prosecutor Bennetts was among those recognized by Idaho's Mothers Against Drunk Driving (MADD) for the efforts of her Office in the handling of DUI cases. Specifically, the victim of an aggravated DUI, expressed appreciation to Ms. Bennetts for the deputy prosecutors (Heather Reilly and Robby Bleazard) and victim-witness coordinator (Susan Ledford) who handled her case.



Prosecutor Bennetts at MADD's National Day of Remembrance

This recognition came during MADD's first ever National Day of Remembrance as part of the national MADD 35th anniversary celebration. The National Day of Remembrance honored those who have been killed or injured in crashes that resulted from drunk/drugged driving or underage drinking, as well as law enforcement officers and prosecutors who work diligently to keep impaired drivers off of our road.

The year 2015 marked the 5th anniversary of the Ada County Prosecutor's Courthouse Dog, Sunday, and her service to Ada County. Sunday, a 7-year-old, yellow-lab/golden retriever mix began her service with the Ada County Prosecutor's Office in 2010 working with vulnerable victims of crime. Over the past five years, Sunday has had a tremendous positive impact on victims and witnesses of crime, especially children. Sunday has a natural instinct to comfort victims and witnesses who are nervous or scared and she provides calm support to those who need her. Sunday currently performs around 36 commands and has maintained her certification with Canine Companions for Independence (CCI) and Assistance Dogs International (ADI). Sunday's handler is Kristin Friend, a Victim-Witness Coordinator with the Ada County Prosecutor's Office.



Sunday, the Ada County Prosecutor's Courthouse Dog.

Congress created the High Intensity Drug Trafficking (HIDTA) program in 1988, which has resulted in coordination among federal, state, local, and tribal law enforcement agencies operating in areas determined to be critical drug trafficking regions of the United States. Law enforcement organizations working within HIDTAs work to decrease the production, transportation, distribution, and chronic use of drugs and money laundering. There are currently 28 HIDTAs across the United States. In 2015, Ada, Canyon, and Malheur Counties were designated as a HIDTA. The program is now known as the Oregon-Idaho HIDTA Program. To facilitate the prosecution of regional drug trafficking organizations taken down by local law enforcement drug task forces, the HIDTA program, in collaboration with the Ada County Prosecutor's Office, funded and hired a Special Assistant U.S. Attorney solely dedicated to prosecuting these cases. The Special AUSA coordinates with the local prosecuting offices and the drug enforcement task forces to prosecute cases in federal court that fall within or affect the HIDTA areas.

Civil Division

The Civil Division is engaged in a wide spectrum of government and civil practice on behalf of Ada County, representing Ada County offices and departments, the Boise City/Ada County Housing Authority, and providing assistance as needed to the Idaho Association of Counties, the Fourth District Court, and the Idaho Prosecuting Attorneys Association. The Civil Division acts as General Counsel for all Ada County elected officials and department heads.

Ted Argyle is the Civil Division Chief Deputy. There are three team leaders and multiple practice group leaders who work diligently to ensure Ada County has the best civil representation possible. In 2015, the Civil Division handled a total of 2000 matters ranging from advising clients, preparing complicated contracts to handling complex litigation.

“I have an enormous amount of respect and appreciation for the work of my Civil Division,” said Prosecutor Bennetts. “These talented and dedicated Deputy Prosecutors are engaged in a complex civil practice with successful outcomes for Ada County citizens.”

Within her first sixty days in office after being appointed at year end in 2014, Prosecutor Bennetts created a Standards and Practices Division, which provides support and training to prosecutors and law enforcement officers to ensure that the Ada County Prosecutor's Office continues its standard of excellence. Bennetts appointed veteran prosecutor, Jim Dickinson, to do this work and he has had a busy and successful year in his new role. This new position is housed within the Civil Division.

Conclusion

Deputy prosecutors in both divisions work long hours. They are often working on weekends and after hours to serve in a wide variety of capacities, which extend well beyond the courtroom. Some of the many tasks required of criminal deputies include screening cases, pretrial case preparation, trial preparation, working with crime victims, assisting law enforcement with search warrants and arrest warrants, viewing crime scenes, attending law enforcement briefings, training law enforcement and other prosecutors at both state and national levels, fielding a multitude of questions from law enforcement officers, the public and media on a daily basis, handling taskforce and committee assignments, and handling post-conviction work long after defendants have been sentenced. On-call deputy prosecutors in the Criminal Division respond to assist law enforcement after hours and on weekends with preparing search warrants, arrest warrants and fielding questions.

The deputy prosecutors who work in the Civil Division respond to calls from clients and juggle multiple responsibilities. They too work long hours and are dedicated to serving Ada County. Despite all of the duties of the criminal and civil deputies in this office they still find time to serve their community.

On a lovely Saturday in September, Prosecutor Bennetts challenged Sheriff Bartlett to a charity softball game to raise money for the Women's and Children's Alliance's capital campaign for expansion of its shelter facilities. Fun was had by all and the Ada County Prosecutor's Office was victorious. Better luck next time, Sheriff Bartlett!



*Prosecutor Bennetts and Sheriff
Stephen Bartlett donating to the WCA*

In 2015, the Ada County Prosecuting Attorney's Office also proudly presented several service awards to employees: 11 employees were recognized for 5 years of service, 6 employees were recognized for 10 years of service; 3 employees received 15-year service awards and 3 employees celebrated 20 years of service.

SHERIFF'S OFFICE

The Ada County Sheriff's Office (ACSO) has many roles and responsibilities within Ada County's public safety and criminal justice system. From emergency dispatch to policing, traditional jail services to alternative sentencing options like work release and community service, ACSO is involved nearly every step of the way. ACSO also manages civil process service, and issues driver and concealed weapon licenses. Whether a citizen calls 911 during an emergency, gets help from a deputy on patrol, or just needs to renew a driver's license, ACSO is privileged to provide distinguishable service.



*Sheriff
Stephen Bartlett*

Emergency Communications

The current Ada County Dispatch Center opened in 1977 and has served the community well. It is also four decades old and having a hard time keeping up with the rapid technological advances of the last several years. Ada County Sheriff Stephen Bartlett and the Ada County Commissioners broke ground in July on a new state of the art Emergency Communications Center on Pine Avenue in Meridian. Work started on the 25,500 square foot facility in November and is on schedule to be completed in February of 2017. The new center should allow ACSO to accept all text messages or process video files from the public and provide the space and technology to serve the county's emergency communication needs well into the future.



The future Emergency Communications Center



38th Ada County Sheriff Appointed

When former Sheriff Gary Raney decided to retire in 2015 — before his term was complete — he totally supported the appointment of then Captain Stephen Bartlett, to be the next Sheriff of Ada County. On June 30th, 2015 Stephen Bartlett was sworn in as the 38th Sheriff to reside over Ada County. Sheriff Bartlett brings a wealth of experience to the job. In his nearly two decades of law enforcement he has worked as a 911 dispatcher, jail deputy, patrol deputy, detective, K9 handler, polygrapher, crisis negotiator, patrol sergeant, jail sergeant, lieutenant, Chief of Eagle Police, and administrative captain.

S+J Challenge Grant

The Safety + Justice Challenge Grant is a five-year, \$75 million investment by the John D. and Catherine T. MacArthur Foundation to reduce jail populations nationwide and improve social justice. Last spring, the Ada County Sheriff's Office became one of 20 jurisdictions across the U.S. to receive a \$150,000 grant to decrease the number of citizens being incarcerated. Six months of meetings and countless hours of research later, a dedicated group of law enforcement and court officials from Ada County, led by ACSO employees, mapped out a plan to decrease the jail population by 15%. The group has applied for a \$3.9 million MacArthur grant to put the plan in motion. Ada County will know in spring 2016 if it will be part of the next round of funding. Even if the county doesn't get the grant, what they've learned over the last year has revealed a need for improvement in the criminal justice system in Ada County – improvements they're committed to make no matter what.

Community Involvement

Over the summer months ACSO deputies participated in several community outreach programs with kids in Ada County. Deputies with the ACSO's Juvenile Enforcement Team (JET) visited dozens of kids at the Boise Rescue Mission's City Light Women's & Children's Center to talk to them about staying safe and making good choices – like staying away from drugs and alcohol. The deputies also talked to kids from kindergartener to high school, about choosing a career in law enforcement and the rewards that come from serving others. Eagle Police held the first annual Chief's Challenge; a leadership and physical fitness program open to all kids in Eagle ranging in age from 11-14. Kuna Police hosted their annual Junior Deputy Academy for the Ada County Boys and Girls club. A group of fifth and sixth graders spent six weeks meeting ACSO employees and learning about all the different career paths in law enforcement. The academy ended in style with an all-out dodgeball blowout on the last day, pitting Kuna Police Chief Justin Dusseau and his supporters against Sheriff Bartlett and his team.

North Ada County Patrol Services

The ACSO opened a new substation in Eagle in mid 2015 to give deputies better access to ACSO systems and to give residents better access to the ACSO deputies. The new substation makes a major difference for deputies patrolling the northern neighborhoods of Ada County like Hidden Springs and Avimor because now they don't have to go back and forth to the main ACSO office on Barrister Drive in Boise to file reports or do an interview. The new substation allows them to check out service calls on a much faster basis.

ACSO Employees

The Sheriff's Office wouldn't be what it is without the 670 + employees dedicated to making our community safer. The ACSO works best when employees understand the direction of the organization, what is expected of them, and how to be involved as the agency grows and changes. The ACSO continues to use an Employee Satisfaction Survey to identify and evaluate what staff think, want and suggest as ways to improve. Highlights include:

- 77 percent understand agency direction
- 94 percent understand their job responsibilities
- 64 percent feel involved in decision-making
- 89 percent are satisfied working for the ACSO



The Sheriff's Office continues to use that data to figure out ways to improve and to continue to ensure Ada County is a safe place to live, work, and play.



Working to serve

TREASURER'S OFFICE

The Ada County Treasurer's Office did not file an annual report for 2015. For further details about the Treasurer's Office visit www.adacounty.id.gov.



*Treasurer
Vicky McIntyre*



County Departments

DEPARTMENT OF ADMINISTRATION

The Ada County Department of Administration is a collection of several key administrative functions of the county, and serves employees as well as the public in managing the county's human resources, administering employee benefits, risk management, procurement activities, internal and external communications, and more. The vision of the department is to be a premier internal services organization providing integrated business solutions, promoting employee and organizational development, and ensuring maximum value for each taxpayer dollar.

Communications

Ada County Communications managed public information related matters for the Board of Ada County Commissioners, Department of Administration, and also assisted other departments and offices with various communications-related needs. Communications worked to provide timely and relevant information to county staff, departments, offices, the public and the media, regarding current issues, events, and initiatives of Ada County government. Here are just a few new highlights from the past year:

External & Internal Communications

- In 2015, Communications developed and issued more than 70 news releases, media advisories, and public service announcements, wrote proclamations and talking points, coordinated press conferences, and more.
- Created and published a new county social media center website to provide one convenient central location where the public can find out how to engage with various county offices and departments on social media.
- Developed a new Ada County Facebook page and grew its following to more than 400 people in the first two weeks.
- Revamped Ada County LinkedIn page, and implemented a process for posting county jobs on the site to reach more job-seekers.
- Assisted with and advised on development of new recruiting displays for job fairs.
- Worked with Human Resources to advertise and for recruit for the county Public Information Officer.
- Designed and compiled 2014 Ada County Year in Review Report, and drafted Board of Commissioners' and Communications sections.
- Developed and/or issued more than 250 announcements to county staff last year, to keep them informed and updated on issues relevant to them as employees of Ada County.
- Created bulletin newsletter and website to communicate with county staff regarding a large software system project.

Special Events and Committees

- Planned and coordinated 3rd annual National County Government Month Open House in April 2015, nearly doubling the attendance from the previous year.
- Was a key partner in planning or advising on other special events and projects throughout the year, including the Ada County Holiday Toy Drive, Courthouse Safety Committee, and several others.

Human Resources

Ada County Human Resources (HR) manages the county's overall employee recruitment, onboarding, retention, performance management, employee relations, compensation, benefits, and recognition programs. HR also provides oversight of employment legal compliance, and county policy development and implementation.

HR serves as a key business partner in developing and coordinating training offerings for county employees in the areas of leadership, organizational culture, understanding human behavior, and maintaining a respectful workplace. Over the past year, HR posted 149 job openings and processed 4,902 job applications (excluding Sheriff's Office applicants), welcomed 265 new hires and 25 rehires through New Employee Orientation (NEO), and processed 122 promotions and 209 family medical leaves.

Over the past year, the Employee Benefits team administered benefits for 4,023 individuals, including employees, spouses, and children. In 2015, Employee Benefits enrolled 244 new employees in benefits, assisted 42 employees through the retirement process, and welcomed 41 new babies on the county benefits plan.

Procurement

From strategically planning the procurement process to managing and executing the solicitation process, Ada County Procurement performs related services for all Ada County departments and offices. Their responsibilities include guiding individuals through the procurement process, maintaining ethical and impartial relations with vendors, and assisting with the budget process. Procurement's ultimate goal is to "secure the maximum value for each taxpayer dollar."

Ada County Procurement recognizes that informed employees are better prepared to make good procurement decisions so they have been actively training county staff on the internal procurement policy and procedures. This day long class has received tremendous support and feedback from the participants.

Every year around the end of April Procurement holds the "Annual Vendor Fair." This event invites vendors to the Courthouse to man booths for Ada County employees to get information on the products or service the vendor is showcasing. This event also helps the Elected Officials and Department Heads to plan for their budgets accordingly.

In an effort to re-allocate idle surplus in county offices for re-use, every other year Procurement coordinates the *Ada County Re-Use Event*. This event allows offices and departments to bring their, used or unused office supplies that are not needed in their office to donate to other county offices. Additionally, items no longer needed by the county are sent to auction. Procurement assisted county offices and departments on several auctions and was able to generate \$6,464.53 in auction proceeds back to the county.

Overall in 2015, Ada County Procurement Processed \$4.95M in procurement projects for the county and issued \$13.26M in purchase orders

Risk Management

Risk Management is committed to implementing effective programs that are designed to minimize the county's exposure to loss, promote a healthy and safe work environment, and control costs. Risk Management also provides the county with the tools it needs to become more effective at evaluating and managing the uncertainties it faces. Risk Management is responsible for analyzing, managing, and processing claims for liability, workers' compensation, auto, property, and unemployment. Many of these services and

programs are required by state or federal law. The Risk team meets the county's needs for safety, claims assistance, technical risk management, risk financing, risk control, and risk transfer solutions.

Workers' Compensation Savings

- For 2015, Risk Management saved Ada County \$831,277 by actively managing claims vs. having a fully insured program with the State Insurance Fund.
- Risk handled over 108 workers compensation claims, 33 tort claims, 52 auto claims and 8 property claims. This is a 19% increase over 2014.

Honors

- In June of 2015, Risk Manager Kelly Paananen, was re-elected to Idaho's chapter of Board of Directors for PRIMA (Public Risk Management Association). This role allows the Risk team to connect with other city and county risk managers and represent Ada County as a model of a cutting edge Risk Management programs. Kelly also obtained her Idaho Independent Adjuster's License for Workers Compensation as well as completed the two year Public Risk Management Certification program by PRIMA (Public Risk Management Association).
- Angela Bettis received her Certified Idaho Workers Compensation Specialist designation in July 2014, with the Idaho Industrial Commission. This course offers attendees foundational knowledge of statutes, claims reporting and handling best practices.
- Risk Management also facilitates the county's Tobacco Cessation Program and other strategies to reduce county health care costs by providing and promoting these types of resources.

Bicycle Friendly Business

Risk Management also spearheaded the County's first ever Bicycle Friendly Business efforts. Along with the Bicycle Committee which is comprised of multiple departments and office volunteers, Our mission is to increase bicycle ridership among Ada County employees and community members, which embraces five elements, called "The 5 Es":

- Engineering: Creating safe and convenient places for Ada County employees and community members to ride and park
- Education: Providing opportunities for Ada County employees and community members of all ages and abilities to learn skills and gain confidence to ride
- Encouragement: Creating a strong bike culture that welcomes and celebrates bicycling
- Enforcement: Ensuring safe roads for all users
- Evaluation & Planning: Planning for bicycling as a safe and viable transportation option
- In 2015, Ada County was awarded Bronze level status

DEVELOPMENT SERVICES

Ada County Development Services plays an integral role in community development. Beyond its regulatory role with respect to land use development and construction throughout the county, Development Services helps shape the future of the Treasure Valley through regional planning initiatives related to transportation, community health, and economic development. Development Services fulfills a mandated responsibility as a local government to act on behalf of the public to protect its interests and to support its values.

Development Services 2015 Highlights

Aside from everyday operations and duties, department staff participated in many initiatives and training opportunities, including maintaining required professional certifications in 2015. Department staff worked on many regionally significant development projects including a new LDS Temple, several solar facilities and a new beef packing plant.

Administration

- The Ada County 2025 planning effort was kicked off with the goal of creating a singular vision to guide county efforts.
- The department began administration of the countywide Capital Investment Program.
- Richard Beck was promoted to Deputy Director while Megan Basham moved to the Community & Regional Planner position.

Planning and Zoning

- The Planning and Zoning (P&Z) Division issued 304 applications in 2015, fifty-seven more than the previous year.
- The Division welcomed Kristy Inselman as an Associate Planner and Jo Anderson as an Assistant Planner.
- The Historic Preservation Council and the Planning & Zoning Commission are supported by Development Services, through the Board of County Commissioners and volunteers.
- As part of National Community Planning Month, P&Z staff along with several well-known sponsors, spearheaded a successful free 'Kids Duathlon' comprised of different age categories and events held at the Avimor Planned Community.

Building

- The Building Division issued a total of 1,541 permits including 431 permits for single family dwellings. Building Division staff performed 9,081 inspections.

Engineering & Surveying

- The total number of final plats submitted in 2015 was down year-over-year by four. There were 59 plats in 2012, 98 in 2013, 116 in 2014 and 112 in 2015. Additionally, the number of lots/plat has increased from 1,074 in 2012 to 2,843 in 2013, 3,199 in 2014, to a total of 3,567 in 2015.
- Angie Gilman chaired the Ada County Hazard Mitigation Plan Update Steering Committee.
- Jerry Hastings, Glen Smallwood and Dale Meyers collaborated with the Assessor's Office and staff from Gem County to re-trace a large segment of the boundary line between Ada and Gem County. The

original boundary lines were set in place in 1883.

Permitting

- The Permitting Division's ability to provide excellent customer service was enhanced by the recent expansions of the front desk Plans Examiner job duties to include the accessory use planning applications. This allows the Plans Examiner to have a cradle to grave perspective of development and provides the customer with continuity on applications.

EMERGENCY MANAGEMENT

The Board of Ada County Commissioners is authorized and required under Idaho Code § 46-1009 to maintain a countywide disaster preparedness agency, and for that purpose, has established the Ada County Department of Emergency Management. Ada County Emergency Management (ACEM) works closely with other local, state, and federal agencies to help the community mitigate, prepare for, respond to, and recover from all technological and natural disasters and emergencies in Ada County. ACEM continues to manage Ada County's Continuity of Operations Planning (COOP) efforts as well.

An overview of Emergency Management accomplishments in 2015 includes:

Emergency Management Performance Grant Program Support

- Facilitated Emergency Management Executive Council meetings and Local Emergency Planning Committee (LEPC) meetings.
- In partnership with Idaho Bureau of Homeland Security, brought training to multiple jurisdictions on Cost Principles for Federal Grants: 2 CFR 200 (Subpart E) and FAR 31.2, and Uniform Administrative Requirements for Federal Grants: 2 CFR 200 (Subparts A through D). Emergency Management attendees tested and received certificates of training in both areas of expertise.
- Contractor completed the development of Emergency Operations Center (EOC) Standard Operating Procedures (SOP) and workflows.
- Attended Regional Interagency Steering Committee (FEMA Region X) meeting.
- Attended Idaho Emergency Operations Center training held at Gown Field.
- Attended Idaho Emergency Management Association state conference and the International Association of Emergency Managers national conference.
- Attended various Idaho Bureau of Homeland Security Emergency Management Workshops and Seminars.
- Participated in grant review committee to rank Hazard Mitigation Assistance applications for Idaho Bureau of Homeland Security.

Planning

- Continued development of Ada County Emergency Operations Center Standard Operating Procedures and EOC forms.
- Began update process for the Ada County Flood Response Plan and Wildfire Response Plan.
- Coordinated with Training and Exercise to develop an exercise to review Flood Plan.
- Coordinated with local fire agencies/jurisdictions and GIS staff on map project development; hired a contractor to create an enhanced, county-wide wildfire risk map.



Staying on top of the latest developments

Operations/Response

- Completed annual authorized personnel update for Government Emergency Telecommunications Service cards.
- Monitored numerous regional wildland fires and offered emergency management personnel and equipment assistance to neighboring counties.
- Maintained situational awareness during Boise City's Cooper Court operation.

Continuity of Operations Planning (COOP)

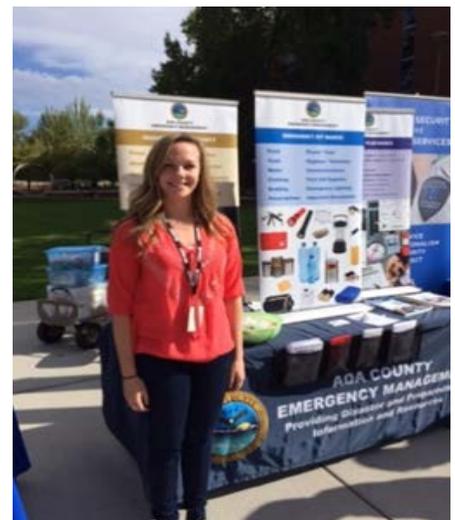
- Continued to assist Ada County elected offices and departments with COOP plan updates. Worked one-on-one with various department COOP Coordinators to enhance plan efficiency and effectiveness.
- Conducted alternate site walk-throughs with various offices/departments to improve knowledge of COOP planning purpose.
- Implemented family preparedness information into new employee orientation training. This was a shortfall identified in the last COOP exercise conducted. Participated in Treasure Valley Business Continuity Planners meetings and Ada County Safety meetings.
- Staff participated in walk-through and drill of ACEM Alternate Site functionality, resulting in an After Action Report that provides clearer direction in improving our COOP plan.
- Staff continued educational efforts in COOP completing all courses and training needed to apply for the FEMA Professional Continuity Practitioner (PCP) certification.
- Began review and update of Multi-Year Strategy and Program Management Plan in conjunction with updated county COOP Plans.



Working together for the safety of the community

Community Outreach

- Participated in 8 preparedness events with an estimated 1,511 contacts during those events.
- Provided brochures and delivered 9 presentations on Family Emergency Preparedness, earthquake safety, fire extinguisher training and explained the role of Emergency Management to citizens and groups throughout Ada County, reaching 201 individuals.
- Launched Facebook and Twitter accounts as engagement and situational awareness tools. Social media is used to provide disaster preparedness information from a variety of valid sources to the community.
- Community Emergency Response Team (CERT) is incorporated into the school curriculum at Meridian Medical Arts Charter High School (MMACHS). Through a partnership with the school and Meridian Fire Department, over 30 students completed CERT training. MMACHS students placed in the top 3 in the CERT competition held during the State of Idaho Health Occupations Students of America conference and two teams made it into the Top 25 at the national competition.
- Monthly Preparedness Pointers were emailed to subscribers and reached 750 people each month with information on emergency preparedness and personal safety.



Helping the community stay prepared

Mitigation

- Completed the third All Hazards Mitigation Plan review; 22 Treasure Valley partners participated in the process including the Mitigation Plan Steering Committee who convened and reviewed the update.
- Began planning efforts for the 2016 update of the Ada County Hazard Mitigation Plan. Conducted initial Steering Committee meeting to establish guidelines for the process. Plan will be completed by fall of 2016.
- Continued work with federal partners on the new sections of the web-based Boise River interactive map which depicts fifteen different flows beginning at the diversion dam below Lucky Peak and continues to the county line.
- Assisted multiple jurisdictions with Community Rating System applications for the National Flood Insurance Program.

Training/Exercise

- Conducted regional discussion based exercises to commence regional, multi-county planning and preparedness efforts for (1) mass fatality event and (2) emergency pet sheltering events.
- Conducted Chemical Defense Demonstration Project exercise in coordination with U.S. Department of Homeland Security and Taco Bell Arena at Boise State University; used exercise findings from multi-year project to begin development of response concepts of operations for high consequence chemical incidents in our community.
- Coordinated and facilitated multiple training and exercise events to enhance operational coordination and communication among responders, emergency management, nongovernmental organizations, and the public.
- Scheduled, coordinated and facilitated multiple Federal Emergency Management Agency (FEMA) Incident Command System (ICS) training courses in coordination with area partners.
- Successfully applied for FEMA Preparing Communities for a Complex Coordinated Attack (CCA) training and exercise, designed to improve Ada County's ability to prepare for, protect against, and respond to an attack involving coordinated assaults against multiple targets.

Technical Support

- Created a new Internet domain to be used for the Ada County Emergency Operation Center (EOC). This will allow ACEM to create a web based email system and Internet file storage for the EOC that will function if the county infrastructure is not available.
- All ACEM laptops for the office were configured to emulate staff's desktop computers and files are synced with the network so the laptops can be used if no network is available. Each ACEM staff member also now carries a thumb drive containing critical files.
- Upgraded network switches for the EOC and configured old switches for use at the COOP site. New dedicated phones for the COOP site were purchased and configured.
- Purchased and configured new amateur radio equipment to support digital communications in the EOC.
- A phone pool was set up to allow a single phone number to be routed to multiple phones. This can be used for any event requiring a call center.
- Chromebook laptops were purchased to support internet based EOC solution. These do not require Windows operating system or county network to function. This (along with the internet solution) allows for a virtual EOC that can be utilized any location.

EXPO IDAHO / WESTERN IDAHO FAIR

The 240-acre Expo Idaho and Western Idaho Fairgrounds campus is a year-round special events venue which accommodates the annual 10-day Western Idaho Fair, as well as a wide variety of trade shows and other events throughout the year. Also located on the footprint are Memorial Stadium, Les Bois Park, Lady Bird Park, and the Boise Riverside RV Park.

Expo Idaho

- Expo Idaho is a totally self-supporting entity. No taxpayer dollars are used for any Expo Idaho improvements, year-around building, grounds maintenance or salaries.
- In 2015, Expo Idaho obtained 85% of budget revenue.
- The Boise Riverside Park revenue amounted to \$630,616 in 2015, a 12% increase over the prior year.
- Approximately 60,000 people attended the Boise River Festival, one of the largest single-day events produced at Expo Idaho.
- Several new events at Expo Idaho in 2015:
 - Gold Prospectors Association
 - Jaialdi
 - Kid's Obstacle Challenge
 - Townsquare Media Insane Inflatable 5K
 - Motorsports Lab Autocross
 - Supra Lockbox Exchange
 - Idaho Motorcycle Show
 - Woodcarvers Association
- The largest revenue producing day at Expo Idaho was the Boise Music Festival generating \$111,568.00.
- Capital improvements in 2015:
 - New administration office
 - New ticket offices
 - Grounds improvements – new fencing, landscaping, expanded handicapped parking
 - Grand entrance to the fair



New Grand Entrance to Expo Idaho

Western Idaho Fair

- The Western Idaho Fair is the largest event in Idaho with 250,000+ visitors each year.
- During the Fair's 10-day event, the carnival grossed over \$1,837,000 with their single largest day grossing \$298,525.
- Ten farm families were honored in 2015.
- The Fair paid \$147,150 in premiums to competitive and agriculture entries.
- Food concessionaires had sales of \$1,648,332.
- The grandstand line-up had an average attendance of 5,000 attendees per show.
- To date, the Fair's scholarship fund has paid \$80,000+.
- What a finale for the Fair – IAFE (International Association of Fairs and Expositions) announced

contest winners at their 2015 annual convention:

- Best Marketing Campaign 2015 (250,000 – 500,000 attendance)
- Promotional Advertising (Poster) – 1st Place
- Promotional Advertising (Outdoor) – 1st Place
- Web Advertisement – 1st Place
- Newspaper Ad (color) – 2nd Place
- Printed Promotional Material – 2nd Place
- Overall Social Media Campaign – 2nd Place
- Mobile Web – 3rd Place
- Website – 3rd Place

INFORMATION TECHNOLOGY

The Ada County Information Technology (AC-IT) Department is responsible for the technology based systems that assist in the delivery of county services and information to Ada County taxpayers. AC-IT provides a secure computing and communications infrastructure, project services, support and software innovation to the departments and elected offices charged with providing services to their tax paying customers.

Department Level

In 2015, AC-IT went through a significant restructure and business evaluation. From that, the department created its Values, Vision and Mission statements:

Values

- **Integrity** with **transparency, approachability** and **accountability** fosters **trust** in all our relationships
- Taking **pride** and delivering **excellence** at every turn builds our confidence and our capabilities
- **Collaborative teamwork** enables the **flexibility, adaptability** and **stability** needed to **proactively** meet our clients' needs.

Vision

To be the trusted partner for Ada County, empowering clients to deliver superior services to the community through collaborative and comprehensive technology driven solutions (**Trust, Empower, Collaborate**).

Mission

Deliver innovative technology solutions through creative, empowered experts in a secure and dynamic environment.

Developed the new AC-IT logo for department identity, encompassing departments divisions and vision.



Clarified divisional roles and also went from 4 department divisions to 6:

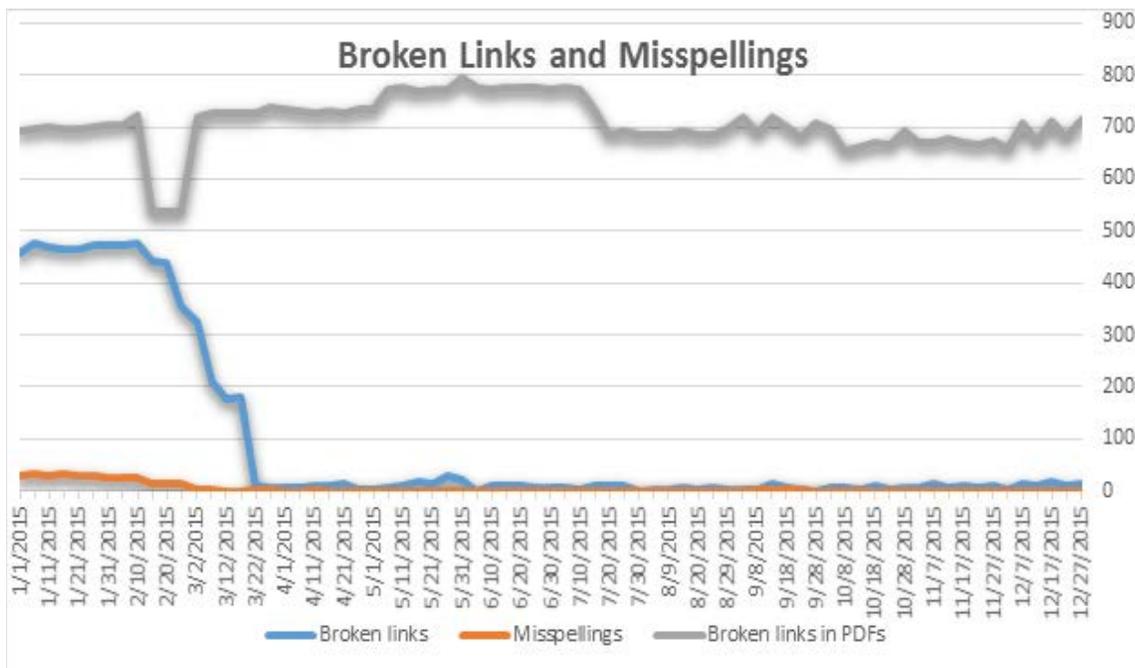
- Software Maintenance & Development
 - Business Solutions, Development, Data Management
- Network & Communications
 - Enterprise Data Voice and Networking, Planning and Network Architecture, Datacenter Services, Security
- Customer Operations – *New!*
 - Tier 1 and Tier 2 Client Support, Field Services, Operations Coordination
- Geographic Information Systems
 - Tier 1 and Tier 2 GIS Client Support, UAS
- Department Administration
 - Budget Management, Purchasing, Maintenance & Contracts, Admin Support
- Strategic Planning & Department Development – *New!*
 - Continuous Improvement Planning, Account Management, Enterprise User Training, PMO Management, UAS

Software Maintenance & Development

- Assessor - Realized Property Appraisal Mobile data-collection and application integration in a partnership with Land Records
- Assessor - Integrated GEO Economic filtering over property sales information for more accurate appraisal comparisons
- C/A/R – New Personnel Analysis program for budgeting positions within budgeted parameters
- C/A/R – Redesigned PERSI employee/employer reporting for compliance with PERSI’s new IRIS web reporting tool
- Human Resources – Created forms and electronic filing for Affordable Care Act annual reporting of 1095 information
- Information Technology - Began development of a county mobile application, for future deployment on Android and iOS platforms
- Prosecuting Attorney – Conversion of Civil Prosecutor data from SRV program to new EPIC system
- Prosecuting Attorney – Conversion of Prosecutor and Public defender media files from ACMedia to OnBase in preparation for new Odyssey court system
- Sheriff – Exported Sheriff application and ITS data for TriTech JMS & RMS conversion
- Sheriff – Exported CAD data for TriTech JMS & RMS conversion
- Treasurer - Revised Tax Deed Processing to fit legislative changes in reporting requirements
- Treasurer - Implemented additional credit card purchasing methods including over-the-counter payments of property taxes
- Treasurer - Developed and integrated new Tax Collector Cashbook accounting software to provide much improved research, reporting, and ease-of-use
- Weed & Pest – Updated Statement Processing for both Work Order and Fuel Invoicing
- Billing Services – Setup ACH Export and BCP Import Processing

Web Development

- Project: ACSO Professional Standards Unit web site. Created a new website that allows Ada County Sheriff Office employees to view and print their Skills Manager data: Training Transcripts, Certifications, Issued Equipment, Weapons Issued, Weapon Scores, Employment and Training Plans. Created a daily transfer of data from Crown Pointe to local server Maria DB database which the website then uses for displaying the data to employees.
- Implemented 3rd party service to track and assist in identifying broken links and misspellings within Ada County websites. Significantly reducing broken links and misspellings within the sites and kept them low. (PDF's are outside of I.T.'s control to change since we do not have the original documents they were created from). See the following graph.



- SharePoint 2007 upgrade to SharePoint 2013 – Completed migration that included writing custom in-house software to migrate Juvenile files that 3rd party migration tool couldn't cope with. Extremely long folder and document names caused problems with 3rd party software so team created custom software to migrate the Juvenile department.
- Created New Election website with skins and containers for converting from the old HTML site to DOTNETNUKE site. Turned site over to Elections department for content migration.
- Website Traffic, recorded via count of unique IP address visiting.

Annual Unique Website Visits	
Departments	2015 Visitors
Administration	86,142
Assessor	177,983
Clerk/Auditor/Recorder	191,635
Commissioners	22,368
Coroner	9,630
Development Services	49,342
Faces	9,614
Indigent Services	11,200
Information Technology	1,759
Juvenile Court	15,091
Operations	5,272
Paramedics	34,013
Parks and Waterways	32,661
Prosecutor	35,764
Public Defender	4,257
Sheriff	7,518,612
Treasurer	68,787
Weed	4,883
Pest	2,553
Mosquito	4,659

Infrastructure

- Email
 - Spam emails blocked: 1,305,012
 - County wide communications sent: 7,150,290
 - External communications received: 1,268,220
 - *Total for all Ada County email sent and received: 8,418,510*
- Storage
 - Files stored County wide: 37,304,160 (includes documents, images, videos, PDF, etc.)
 - Current amount of digital file storage: 320.8 terabytes

Customer Operations

- Established remote support tools granting the ability to reach customers in and out of the Ada County networks
- Introduced desktop and phone alert system for the enterprise
- Standardized PC provisioning mechanisms and policies
- Streamlined software distribution processes and audits
- Assisted Idaho State Supreme Court deployment of new PC hardware to all courtrooms and clerks
- Implemented testing of Windows 10 for the enterprise
- Development of Ada County Media Group, encompassing County video production, replay and management

Geographic Information Systems

- WPM Pest program development and implementation
- WPM Weed program development
- Development Services internal web mapping application development and implementation.
- Elections polling place location and precinct / ballot sample application support
- Eagle Bike Park mapping project
- Juvenile Court Services probation officer caseload program overhaul
- Applied with the FAA for a COA for UAS operations in support of the Ada County Landfill

Department Administration

- SRVs processed
 - 633 Employee maintenance requests
 - 112 Programming requests
 - 547 Purchasing requests
 - \$3,368,676 in hardware, software and maintenance County wide
 - 1,268 System/Support requests
 - 28 Web development request
- TOTAL: 2,588 SRVs Requests completed

Strategic Planning & Department Development

- Led the development of the Unmanned Aircraft System Program.
- Coordinated department improvement and educational programs which focused on building efficiencies and leadership training.
- Trained and coached 926 county employees in 20 different training courses which improved both technical and non-technical skills.
- Developed a project management office (PMO) which will streamline and improve the project delivery system.

JUVENILE COURT SERVICES

The Ada County Juvenile Court Services (ACJCS) mission is to provide professional services that build, reinforce, and sustain skills to enhance the lives of youth and families. As mandated by the 1995 Juvenile Corrections Act, ACJCS practices a balanced approach to juvenile services. The balanced approach requires that court staff give equal consideration to methods for holding a juvenile accountable, assessing and implementing ways to ensure protection of the community, and assisting a young person to develop pro-social skills. Prevailing over this methodology is the Victim's Rights Amendment to the Idaho Constitution, which requires the court to provide equal or greater services to victims' needs for restorative justice than to offenders' court-ordered services for accountability and rehabilitation.

Detention

- A new video was made that focuses on a day in the life of a juvenile admitted to the Ada County Juvenile Detention Center. The video was made with the expertise of a local film crew and is posted on the ACJCS website and also used by Juvenile Probation Officers for educational school visits.
- Detention hosted numerous guests who spent time with the youth: Steve Westcott (who is walking across the county with a goat to raise money for Uzima Outreach), Stampede Basketball players, and members of the BSU Women's Basketball, and Softball Teams, and the BSU Men's Basketball and Track and Field Team. Authors Jess Walter ("Citizen Vince" and "Beautiful Ruins") and Dennis Mansfield ("Beautiful Nate" and "Finding Malone") also spoke about their novels and writing in general.
- In preparation for this year's garden, residents learned about growing vegetables from seed using grow lights and then put their expertise to work. The end result was beautiful and healthy vegetable plants.



Scott Westcott and his goat

Administrative

- Juvenile Court Clerks processed 1,989 new juvenile petitions, 2,049 involuntary mental hospitalization commitments (civil, adult cases), issued 892 court summonses, and 159 expungements.

Data Analysis

- ACJCS partnered with Ada County Information Technology to upgrade the department's web-based data to a more advanced platform and to implement a new Victim Services Case Management System. ACJCS initiated the Juvenile Court portion of the Idaho statewide court database project, in partnership with the Idaho Supreme Court, Idaho Department of Juvenile Corrections, and other Ada County departments. The new court database is set to go live in 2016 for all Ada County courts.

Plans and Projects

- Put into action a newly revamped Victim's Impact Panel featuring guest speakers which has been well-received by attendees. Plans and Programs also lay the ground work for a much needed Mediation Program which should be operational the middle of 2016.

Programs

- Clinical paved the way to add funded in-home family counseling services to the menu of services offered. Services will be provided to clients and their families as a support during treatment and/or when a youth is transitioning back to the community from state custody. Training for all clinicians in Solution Focused Family Therapy will take place in January 2016. The Clinical program also secured funding from the Millennium Fund to design and build a web-based drug and alcohol program. The 11 hour interactive program will be provided to youth in need of drug and alcohol education free of charge.
- Community Based Programming launched our TAP (Tobacco Alcohol Program). "In-house" designed and built in 2014 TAP accepted its first client in February of 2015. This web-based program is designed for first time tobacco and alcohol offenders. Since its inception, over 100 youth have completed the program. Funding for TAP was re-approved in 2015 which makes the program eligible to receive funding for the next 3 years.

Training

- 34 new employees and interns were welcomed into ACJCS through a New Intern New Employee (NINE) welcome program held throughout the year.
- In a highly successful collaboration with the Crime Prevention team at the Boise Police Department, 28 female ACJCS and Ada County Prosecutor's Office employees received Women's Self-Defense Course training
- Over 60 ACJCS and other County Department/Officer employees received Ada County Space Cushion Driving training at Juvenile Court during 2015, meeting a critical safety training need.
- For the fourth consecutive year, ACJCS and key Idaho Department of Health & Welfare offices conducted two successful joint trainings in May (for leaders) and September (for new employees). Seventy-one state and county employees were trained in these sessions.
- Total training hours provided to ACJCS staff- over 3,500.

Probation Services

- Probation Services focused on collaboration and partnerships in 2015. Highlights from these efforts include partnerships with local schools and SROs, Boise State University, College of Western Idaho, Drug Free Idaho and Shine A Light on Literacy.
- School Based referrals at Kuna High School is a primary focus area. Following a national model, 67 students were offered services for in-school behaviors in an effort to intervene with behaviors disruptive to educational success which could be referred to the juvenile court system. They remain committed to these efforts in Kuna High School.
- Two probation team members serve with Drug Free Idaho. During this year the team participated in Parent Education, Family Dinner Night and Plant the Promise.
- On 19 October, 17 probation officers read to local students in support of Read Across the Globe, a national effort highlighting the importance of literacy.

ACJCS Community Events

- Food Bank Canned Goods Drive
- City Light Shelter for Women and Children- Adopted a family for Christmas
- Rake Up Boise: The team raked leaves at three homes on a wonderful sunny day
- Book Sale: Raised money for Probation's GED Program
- Kids First Cast-Cabin Fever Reliever: A family event with clinics for kids in archery, casting, fly tying and much more. Dedicated to all the activities in the outdoors of Idaho with an emphasis on children
- National Night Out: Twelve Probation Officers attended gatherings across the counties, including one hosted by our Training Manager

Special Events, Projects, Outreach and Awards

- Amanda Cravens was honored at the annual Idaho Juvenile Justice Administrators Conference with the District 4 "Commitment to Service Award" she demonstrated teamwork, dedication and leadership throughout the year
- 12th Annual Scales of Justice Bass Fishing Tournament - ACJCS, along with numerous community sponsors, host juveniles in good standing on probation a day of fishing at CJ Strike Reservoir. Local bass fishermen contribute their time and boats to this outstanding event serving counties throughout Southern Idaho and Eastern Oregon
- Students at Victory Academy collected socks for the homeless
- Family Dinner Night (4th Annual, sponsored by Drug Free Idaho). Parents/guardians enjoyed a burrito dinner with their child in the detention gym while learning about the programs their kids participate in as well as the importance of eating meals together as a family



Scales of Justice Bass Fishing Tournament

- 19 Children of ACJCS employees participated in Take Your Child To Work Day. They toured facilities, learned about the department and were treated to visits by McGruff and the Boise Police Department.
- For the 4th year, took part in the Idaho Lottery's Scratch for Schools, raising funds for Victory Academy and the detention school.
- Several Probation Officers participated in "Shop with a Sheriff," helping children shop for Christmas.
- Terry Shaffer, Detention Manager, was presented the Patriot Award recognizing his employer support of the Guard and Reserve.
- Gail's Closet: ACJCS continues to run "Gail's Closet" to benefit juveniles in our justice system and their families with donations of clothes and sundries.

- Juvenile Probation took part in the Garden City Police Department’s “Trunk or Treat,” attended by over 200 children at the Boys and Girls Club of Ada County.
- Leahann Romero was honored with the Drug Free Idaho Outstanding Coalition Member Award.
- Nick Sullivan and Nolan Walker participated in an event in Southeast Idaho with Bannock County Juvenile Probation and Idaho Department of Corrections introducing youth to fly-fishing on the river in hopes of engaging the youth in positive extra-curricular activities.



Idaho Lottery Scratch for Schools raises money for Victory Academy and the Detention School

OPERATIONS AND SOLID WASTE MANAGEMENT

The Ada County Operations Department is comprised of four main divisions: County Facilities, Project Management, the Ada County Landfill, and Billing Services. The mission of the Operations Department is to ensure that new sustainable solutions and ideas and decisions are applied efficiently to the daily operation of the landfill and county-owned facilities. In late 2015, former Deputy Director, Scott Williams, was promoted to Director upon the retirement of long-time Operations Director, Dave Logan.

Ada County Facilities and Project Management divisions continue to oversee and provide ongoing building maintenance, system upgrades, and remodeling projects to meet the growing needs of the county and the public we serve. Remodeling projects range from small projects such as adding or removing walls in a county office to major demolition and reconstruction of entire county buildings.

Expo Idaho received a major improvement and a fresh new look with the replacement of its 1960's era facilities with a new administration building, ticket offices, and a grand entrance. The new heating and cooling systems exceed current energy standards by 20% and the lighting uses low-energy LED technology. New decorative fencing and gate system provides a modern, user-friendly main entrance and greets visitors with a convenient, safe, and welcoming image. Restrooms and outdoor seating is now available for people entering or leaving the fairgrounds. The main drive in the front plaza uses permeable pavers to filter and absorb storm water on site.

Medic Station 17 also received a major renovation in 2015 to provide an efficient facility for a two- to three-person Ada County Paramedics Crew. Situated on a small .154 acre lot in Boise's historic north end, it was built in 1954 as a fire station and used as a paramedic station since 1996. The building was deconstructed and rebuilt to maximize sustainability in all five categories of the LEED Green Building Rating System. It is slated to receive a LEED Silver certification from the US Green Building Council.

The Juvenile Probation Services building in west Ada County was also deconstructed in 2015 and is currently being rebuilt. The new facility will provide enhanced office space for juvenile probation officers as well as meeting space and group rooms to serve the expanding juvenile population in West Ada County. Completion is planned for the spring of 2016.

Exterior lighting was upgraded at the Juvenile Court Services in Boise, the Ada County Courthouse, and the Benjamin Campus with energy-efficient LEDs. LEDs not only use less energy but last 5-10 times longer resulting in additional savings from lower maintenance and replacement costs.

Major equipment projects in 2015 include replacing four aged rooftop units at the Ada County Jail and Public Safety Building, installing a critical back-up air conditioning system for Public Safety Building server room, and completing a major overhaul of the Courthouse geothermal heat exchanger.

Ada County has contracted for design and construction of a new 911 Dispatch Center to be on the west campus in Meridian with space for approximately 25 dispatchers. In addition to the dispatch center and supporting data center, the project will include space for administrative offices, IT support, and training rooms. Construction began in late 2015 with completion scheduled for early 2017.

Ada County completed construction of a new communications facility in the eastern part of the County near Harris Ranch which included a radio tower, communications shelter, and generator room to improve emergency communications in the area.

Ada County Operations and Landfill staff participate in quarterly meetings of the Solid Waste Advisory Committee (SWAC). Formed in August 2014, the SWAC looks to the committee members for assistance in the development of programs and policies concerning waste handling and disposal as well as solid, hazardous and special waste reduction.

The Ada County Landfill accepted 477,139 tons of waste in 2015, for a total of 1,257,391 cubic yards. The Hidden Hollow Cell opened and began accepting waste in 1972 and continued to accept most of the municipal solid waste from Ada County until September 2013. The majority of the waste was then placed in the new North Ravine Cell and only 114,000 cubic yards went to Hidden Hollow Cell between September 2013 and September 2014. No waste was put into the Hidden Hollow Cell in 2015, with the exception of asbestos containing material. By allowing the Hidden Hollow Cell to rest, roughly 63,000 cubic yards of space was gained, ultimately increasing the lifespan of the cell.

- The Hydrogen Sulfide Scrubber (H2S) system was completed in 2015. The system works to extract hydrogen sulfide from landfill gas, removing odors from the gas prior to burning it in generators for electricity or in the flare. The Idaho Business Review (IBR) honors the top construction projects (valued at \$1 million or more) in Idaho for the previous year. The Ada County 2014 Landfill Hydrogen Sulfide Scrubber project won 2nd place in the Infrastructure/Transportation category. Projects were selected for awards based on overall project quality, execution, scope, and cost factors.
- The H2S Scrubber Elevated Walkway Access Platform was built in 2015 to provide a maintenance platform (aka “catwalk”) to allow for efficient servicing of the scrubber media. Installation of the catwalk provides safe access to the tanks for staff.

Leachate return lines were installed into the North Ravine Cell. They allow the moisture (leachate) from the landfill that has been collected in the leachate ponds to be reintroduced into the landfill. The reintroduction of moisture into the landfill increases anaerobic decomposition of waste, increasing landfill gas. This, in turn, increases the potential of sending more gas to the generators, potentially creating more electricity.



Waste to Energy at the Ada County Landfill



Commissioners Yzaguirre and Tibbs, Scott Williams and Commissioner Case

Billing

Ada County Billing Services provides oversight of financial, contractual and compliance issues relative to Ada County's Solid Waste Ordinance and the County's contract hauler, Republic Services. Currently serving 18,663 residential customers and 470 commercial customers in unincorporated Ada County, Billing Services provides quarterly residential and monthly commercial billing, collection and account maintenance. Through careful monitoring of the County's rate stabilization fund, Billing Services supports the Board of Ada County Commissioners in efforts to keep solid waste collection rates down while ensuring that contractor and landfill payments are made timely, and in accordance with budget and contract requirements.

PARAMEDICS

Ada County Paramedics (ACP) serves the residents of Ada County as healthcare providers and patient advocates. ACP has provided exceptional medical care and superior service since 1975. Their expertise and genuine concern for patients are just some of the many things that shape their philosophy – a philosophy which is based on integrity, trust, humanity, stewardship and excellence. Ada County Paramedics’ ambulances are staffed to match 911 calls by hour of the day across the county. The goal response time is nine minutes or less—which is met or exceeded over 85 percent of the time. ACP’s Mission is to provide an innovative, effective and efficient emergency medical services system, to safeguard and enhance the health and quality of life of those they serve.

Some 2015 highlights:

The second year of the Joint Powers Agreement (JPA) has empirically proven to be efficient and mutually beneficial. With seven (7) surrounding Emergency Medical Services (EMS) agencies performing as one, they each enhanced the system’s overall effectiveness benefitting the many communities we serve.

In addition to the progresses they’ve seen in JPA this year, Ada County Paramedics also finished renovations on one of the 13 Ada County stations. This 24-hour station, located in Boise’s historic North End, was outdated and in dire need of updates for crews’ safety and comfort. The renovation eliminated interior asbestos and brought the structure up to code. Wiring and electrical updates have increased the building’s safety and helped to reduce the operating costs. The building’s exterior was cosmetically overhauled to better reflect the beauty of the surrounding neighborhood. Large windows were installed to allow for more natural light. The project was built to LEEDS standards, which ensures the station is highly efficient with minimal environmental impact. Plans for additional station renovations are underway as they continually work to improve the department to better serve the community in which they live and work.

Ada County Paramedics Association

The Ada County Paramedics Association is a core group of employees who manage an account with monthly funds pooled from employees’ own paychecks. The funds are used to make the community and others’ lives better—through in-kind donations, financial help, public education and aid.



Working One on One with the Community

Paramedics and Plastic Bags

In early 2015, the City of Boise began to see an increasingly dire issue with those facing homelessness. They began the “Paramedics and Plastic Bags” initiative with meager funds (from the Paramedics Association) and a lot of heart. The Paramedics and Plastic Bags program ensures they have “care kits” available on each of the ambulances. Each of the kits is stocked with healthy snacks, water, hygienic items and weather specific items (like hand warmers for winter and sunscreen during the summer.) The crews provide these kits out to anyone they meet who may benefit.



Ada County Paramedic Care Kits

Adopt a Highway

Ada County Paramedics employees adopted Highway 21 from Lake Forest Road to the Warm Springs Dam. They keep an eye on this area to ensure it remains tidy.

KTVB Cares

During the annual KTVB Cares event, Ada County Paramedics employees filled an entire shopping cart to the brim with healthy food and necessary staples that were then donated to KTVB Cares, benefitting a local food bank.

Annual SueB Memorial 5k Run

Ada County Paramedics employees partnered with the Women’s and Children’s Alliance again this year to help bring awareness to domestic violence and celebrate healthy relationships. More than 240 participated this year.

Toy Drive

Each December, Ada County Paramedics holds a toy drive. Once toys are collected, Ada County Paramedic employees meet at a local hospital on Christmas Eve and deliver gifts to children who are hospitalized during the holiday season. ACP partnered with the Ada County Commissioners to take the toy drive countywide to all employees.

Surprise Hands-Only CPR Flash Mob

In 2015 ACP tried something new to engage the public while simultaneously teaching how to potentially save someone’s life. They coordinated a surprise flash mob at the Village in Meridian. As soon as the music, “Stayin’ Alive” came over the loudspeaker, all paramedic volunteers, with manikins in tow, converged on the center square and performed hands-only CPR in unison! They received local and national media coverage on this event.



Stayin' Alive Hands On CPR

School Visits

Ada County Paramedics was invited to 19 schools and/or childcare facilities in 2015. During these visits, paramedics taught children what they do, how the medical devices work, provided ambulance tours, and explained how paramedics can help if they are ever in an emergency.

The Beat Goes On

In partnership with Saint Alphonsus Regional Medical Center, Ada County Paramedics taught over 100 people how to potentially save someone's life with hands-only CPR. Participants were instructed on proper compression techniques while compressing to the beat of "Stayin' Alive."

National County Government Month

Ada County Paramedics celebrated "National County Government Month" in April, along with the Ada County Commissioners and other Ada County departments. During this countywide event, Ada County Paramedics handed out Vital Ride Ambulance Membership information, gave the public a peek inside ambulances, and demonstrated life-saving hands-only CPR. Their Special Operations Team rappelled down the Ada County Courthouse, showcasing their high-angle rope rescue skills. Their Tactical Medical Team also displayed their equipment and answered questions about their team operation.

Car Seat Checks

Ada County Paramedics offers free car seat checks to local parents or anyone who's interested in learning how to safely and properly install a seat. In 2015 technicians inspected 84 car seats.

Vital Ride Ambulance Membership

Ada County Paramedics started a program called Vital Ride Ambulance Membership Program. Vital Ride members pay \$60 a year and will pay nothing after their insurance is billed if they have to be transported to the hospital in an Ada County ambulance. If members don't have insurance, the most they will pay for an ambulance transport to the hospital is \$100.

PARKS AND WATERWAYS



The mission of Ada County Parks and Waterways is to provide diverse outdoor recreation opportunities with quality facilities and education at an affordable price, while protecting resources and natural habitats for the safe enjoyment of our residents and visitors. While largely recognized for management and operation of Barber Park's 68 acres and associated amenities, Parks and Waterways is also responsible for several other popular parks, trails, open space and waterways properties throughout Ada County.

In order to better serve the community, address critical administrative gaps, and to provide consistency and clarity regarding the management of Ada County parks, open space, and trails properties we completed a full revision and update of the Ada County Parks and Waterways ordinance in 2015.

Barber Park

During the summer of 2015 Ada County's flagship recreational park accommodated an estimated 130,000 recreational water enthusiasts as they embarked on the iconic Boise River float from Barber Park to Ann Morrison Park. The Parks and Waterways Department announced the opening of the float season and commenced services for the Barber Park Raft, Tube, Kayak and Bus concession on June 12th, matching the earliest season opening on record. It was a record breaking year that generated \$266,557 in revenue for Ada County with much of that coming from out of state visitors.



Rafting the Boise River from Barber Park is a popular summer activity.

Several operational, facility, and equipment improvements were implemented by Ada County Parks and Waterways prior to the 2015 float season to enhance the Barber Park floater amenities. Among the enhancements were the following: interior office remodel of the rental facility, exterior remodel of the "beach house" (containing public restrooms, snack shack, complimentary air compressor stations, and Ada County Sheriff Marine Patrol vessel storage), new signage, new maps and floater safety information, 23 new NRS Otter Livery rafts added to the rental inventory, 50 new AIRE Rocktabomb tubes added to the rental inventory, 1 additional shuttle bus added to the inventory, river debris removal, coordination with agency partners, and expanded hours of rental operations.



Improved Barber Park Services

From late spring through early fall the department hired 10 additional full-time seasonal staff to support the six full-time Ada County employees on site. Staff duties included grounds and trail maintenance as well as management of the other amenities within the park including the parking kiosk, complementary air compressor stations, public restrooms, irrigation pumps, picnic shelters, trash/recycling receptacles, playground area, basketball court, and fishing pier. They procured two new utility terrain vehicles in late 2015 to more efficiently address the maintenance needs throughout the park and adjoining Ada County greenbelt segments. While summer is always the busiest time of year Barber Park remains a hub of

recreational activity, community events and educational opportunities year round. In the fall of 2015, with the assistance of volunteers from the Boise Naval Reserve Center 27 new shade trees were planted in Barber Park.

Barber Park Education and Event Center

Located in the heart of Barber park is a beautiful 8,700 ft² special events venue with an adjoining 2,500 ft² covered patio and a total capacity of seating 442 people. This scenic and convenient facility completed in 2007 was designed to blend into the surrounding natural landscape and is known as the Barber Park Education and Event Center. Fully furnished with all the expected conveniences and available as a rentable space suitable for a variety of events (weddings, receptions, conferences, memorials, retreats, workshops, banquets, reunions, etc.) the event center is managed by the Parks and Waterways Department.

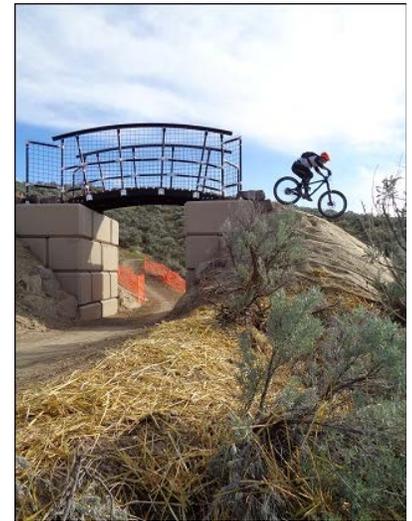
In 2015 the department purchased 250 padded banquet chairs to replace plastic folding chairs and also encouraged more usage of the event center for weekday events such as business conferences and educational programs. The event center experienced a 5% increase, 113 booked event days (up from 108 the year before) during the 2015 calendar year, and generated \$86,653 in revenue for Ada County.

Ada County Bike Park

In the spring of 2015 Ada County contracted Alpine Bike Parks, LLC to complete the design, construction and implementation of a new overpass/underpass bridge feature on the Flow Trail where it formerly intersected with Junk Yard Trail. A “Flow Trail” as defined by the International Mountain Biking Association (IMBA) is a trail that, *“...takes mountain bikers on a terrain-induced roller coaster experience with little pedaling and braking necessary. This style of trail typically contains features like banked turns, rolling terrain, various types of jumps, and consistent and predictable surfaces. As a rider carves back and forth, and up and down, he or she develops a rhythm and ‘flows’ down the trail.”*

Now completed the Flow Trail is the only official public trail of its kind in Ada County and has become one of the most popular mountain bike trails in the Treasure Valley. The variety of trails at the Bike Park was a key reason that the Boise/Eagle area was awarded a Gold Level Ride Center designation from the International Mountain Bicycling Association (IMBA) in 2015. The Boise/Eagle area is now one of only six destinations in the world that have been awarded the highest possible Gold Level status by IMBA.

Including the Flow Trail, Ada County Parks and Waterways manages and maintains 11 named trails covering about 10 total miles within approximately 175 acres of foothills open space property at the Bike Park. The trail system includes several multi-use/cross country trails in addition to some of the only downhill specific mountain bike trails in the region. In partnership with the Ada County Landfill and the Ada County Sheriff inmate labor program, over 600 linear feet of dowel-rail fencing was installed during 2015 to discourage trail braiding and reduce erosion.



Ada/Eagle Bike Park

In 2015 the department developed partnerships with established user groups including the Southwest Idaho Mountain Biking Association (SWIMBA) and the Boise Area Mountain Biking Association (BAMBA) to encourage volunteerism for trail maintenance and promote community involvement and stewardship of the trail system. This effort has been very successful and yielded several volunteer trail maintenance days throughout the spring, summer and fall totaling approximately 1,000 volunteer hours.



Keeping the Greenbelt Green

Boise River Greenbelt Pathway

Every year Ada County provides and maintains public recreational access for users to over 12 miles of asphalt pathway commonly known as “The Greenbelt” within the Boise River corridor between Lucky Peak Dam and Eagle Road. In 2015 maintenance activities included: weed control, debris and trash removal, trimming and lopping of vegetative obstructions and drainage repair. Toward the end of 2015 a design engineering contractor was hired by Ada County to complete all necessary field work, permitting and design elements for two major greenbelt replacement/construction projects, Warm Springs Mesa and Penitentiary Canal. The 1.14 mile Warm Springs Mesa project is slated for construction in 2016, and funding for the 1.33 mile Penitentiary Canal project will be sought upon completion of the design in 2016.

In 2015 Parks and Waterways successfully applied for and received a Communities-In-Motion grant from the Community Planning Association of Southwest Idaho to install intersection approach bollards, striping and signage as well as centerline skip striping on the majority of Ada County greenbelt segments.

Oregon Trailhead

Public open space, trails, and historic and cultural site education continues to be provided by Ada County Parks and Waterways at our Oregon Trail interpretive trailhead near Highway 21 and Surprise Valley. Ada County now owns 56 acres containing segments of the Oregon Trail between the trailhead and Bonneville Monument Park. In 2015 the Ada County Parks, Open Space and Trails Advisory Board initiated a planning process and continued to work with Boise City, BLM, Idaho Transportation Department and private landowners to determine priorities for enhancing and protecting the site while maintaining public access as the surrounding area is subdivided for residential development.

Hubbard Reservoir

Through a lease agreement with the Idaho Department of Lands, Ada County provides open space and trails access to 377 acres at Hubbard Reservoir near Kuna. This multi-use area is popular for several trail and open space activities including birdwatching as it is an important stop for several species and part of the Idaho Birding Trail. Equestrian users are also common visitors to the site. In 2015 they continued to maintain the public parking area, new vault toilet (installed in 2014), interpretive kiosk and trails.

Ridge to Rivers

As a contributing member of the Ridge to Rivers partnership in 2015 Parks and Waterways helped to provide public recreational trail access, maintenance, and management to a vast network of trails in the Boise Foothills. With the addition of several new property and easement acquisitions between 2014 and 2015, the Ridge to Rivers partnership is now responsible for a public trail network consisting of 192 miles of trails --- a 20% increase in total trail miles from 2013. In 2015 the Ridge to Rivers partnership initiated a 10-Year master planning process that will help determine action items and priorities for the system over the next decade. In addition to the financial and technical assistance contributions to Ridge to Rivers, Parks and Waterways also provided weekly trailhead maintenance at the Homestead and Old Penitentiary sites.

Victory Wetland

In partnership with ACHD they continued to provide open space, trails, water quality enhancement, and educational site information at the three acre Victory Wetland site in central Ada County. In 2015 Parks and Waterways conducted regular site maintenance for weed control and obstruction removal along the site's concrete interpretive pathway.

Lucky Peak Lake

Ada County installed and maintains 100 total dock strings at 16 recreational sites at Lucky Peak and provides a year round courtesy dock at Turner Gulch for lake users during the winter months when lake levels are too low to access the main load/launch ramps. Dock maintenance is ongoing and includes the repair and replacement of wooden decking with more durable and longer lasting composite decking.

During the summer of 2015 Parks and Waterways partnered with the Ada County Sheriff Marine Patrol to hire two (2) seasonal public safety staff to educate and facilitate safe loading and unloading at the primary launch ramps and to provide assistance and education to Lucky Peak Lake and Barber Park visitors. In the fall of 2015, a new full-time Maintenance Mechanic was hired for the Waterways division to address the year-round maintenance needs for our Lucky Peak docks and associated amenities.

Snake River

In 2015 Parks and Waterways continued to support the development of the 206 mile Idaho-Oregon Snake River Water Trail by participating in the IOSRWT Coalition to help promote recreational use and access on and along the Snake River, including the extensive recreational improvements made by Idaho Power at Swan Falls Dam on the southern border of Ada County.

Outreach

Parks and Waterways publish a quarterly newsletter/magazine called, “Current” to educate, inform, engage, and inspire Ada County’s recreational community. Thousands of partners and public now receive it regularly as an electronic newsletter in addition to the printed version distributed at various locations throughout Ada County. Positive feedback from readers regarding this outreach effort as well as articles from the magazine have been published by the Idaho Statesman and Boise State Public Radio.

A new Parks & Waterways Department logo was developed and revealed in early 2015. It’s used extensively to help provide a consistent and clear identity for Ada County Parks and Waterways to the community.



PUBLIC DEFENDER

The mission of the Ada County Public Defender is to represent effectively indigent persons in serious criminal, mental health, juvenile, and abuse/neglect cases within Ada County. The court-ordered services provided by the Public Defender are extended to people who cannot afford to hire an attorney. The Public Defender's duties include arguing preliminary motions in court, conducting criminal investigations, interviewing witnesses and clients, preparing cases for trial, negotiating plea agreements, trying cases in front of juries and judges, and arguing post-trial motions. The Public Defender occasionally represents defendants in appeals and post-conviction petitions.



In 2014, the state legislature created the Public Defense Reform Interim Committee and passed legislation that created the Public Defense Commission. The legislature is currently working on follow-up legislation towards the goal of improving the delivery of indigent defense service across the state. The Ada County Public Defender Office is refining and enhancing in-house practices in anticipation of changes in statewide Public Defender reporting requirements. Planning for any other changes in the public defense that may arise from legislative action is also underway.

Recently, the Idaho Supreme Court took steps to implement a new, paperless, statewide court records management system, collectively known as Odyssey. In conjunction with the Ada County Prosecutor, the Public Defender will be implementing a new, paperless case management system under the Odyssey platform known as Attorney Manager. Ada County is scheduled to rollout Odyssey in the summer of 2016. Both the Prosecutor and the Public Defender are working together to ensure the implementation of Attorney Manager runs smoothly.

To ensure the transition from ISTARs to Odyssey is successful, the Public Defender helped fund a contracted business analyst to report upon the current business process of various departments affected by this transition. In conjunction with this, the Public Defender is taking steps to update technology to prepare for this digital, paperless environment. The Public Defender is conducting research and engaging with Information Technology so that the office is equipped with state-of-the-art technology to effectively represent clients in and out of the courtroom using wireless systems. To streamline office procedures and cut-down on costs, the Public Defender has equipped the office with several digital scanners and a new, multi-function color printer/copier.

The Public Defender and the Prosecutor continue to engage in discussions to address Idaho's discovery procedures, as well as other procedural matters. The offices share commonalities in addressing the ever evolving issues in the criminal justice system. They're confident that these efforts will result in the implementation of efficacious ways of conducting business between the offices arising from the electronic age. Idaho Supreme Court committees are also addressing similar issues.

The Public Defender has had computerized legal research for many years. To provide better resources to our attorneys and clients, the Public Defender has upgraded to LexisNexis. The Public Defender is excited with the change, and has been working closely with LexisNexis during the transition. LexisNexis has already proven to be successful. In addition to enhanced resources for attorney staff, it also provides new tools for investigator staff.

There are dramatic changes on the horizon that have direct implications to all county agencies associated with the courts. In addition to the hurdles and challenges, it has also provided opportunities to enhance and improve the operations of these agencies. The Board of Commissioners has recognized this and has provided funding and support and encouraged an atmosphere of cooperation amongst all agencies.

WEED, PEST, AND MOSQUITO ABATEMENT

Ada County Weed Control works in accordance with state and federal regulations to eliminate or control noxious weeds found within the county. A noxious weed is defined as any plant that has the potential to cause injury to public health, crops, livestock, land, or other property. **Ada County Pest Control** staff work with property owners to abate pests (such as gophers and rock chucks) and determine the best pest control methods for eligible residents having pest control problems. The **Ada County Mosquito Abatement** department (ACMAD) uses an integrated pest management plan to mitigate the impact of mosquitoes and the threat of West Nile Virus in Ada County. The ACMAD has a strong focus on education, ecologically sensitive control agents, and development site remediation (removal of mosquito development areas).



Male *Aedes aegypti* emerging. (Photo credit: www.oxitec.com)

Ada County Mosquito Abatement

Ada County Mosquito Abatement has three distinct teams that work together to survey and manage the mosquito populations both nuisance mosquitoes as well as the species' that are known vectors for disease. Our surveillance team sets and picks up traps nightly. The 2015 surveillance season was 18 weeks in length. In this time period there were a total of 1822 trap nights. Ada County Mosquito Abatement collected a record number of 61,429 mosquitos. The mosquitoes are counted and sorted by species under a microscope. When *Culex pipiens* and *Culex tarsalis* species of mosquito are found they are tested in house for the presence of West Nile Virus (WNV).

Over the season there were 28 out of 1,100 pools that tested positive for West Nile Virus, 20 of these were trapped during the month of August. The 2015 season brought a substantial increase in mosquito numbers, but there was a decrease of 44% of West Nile Virus positive pools from 2014. This year, in addition to traps for adult mosquitoes, we also set out oviposit traps to collect mosquito eggs at various sites throughout the County.

Over a 5 week period they searched for evidence of *Aedes aegypti* moving into the valley. The *Aedes aegypti* mosquito can carry Dengue Fever, Chikungunya, Yellow Fever and Zika Virus. This mosquito has popped up in mostly the southern states and along the both east and west coasts of the United States. Ada County is taking a proactive approach to determine absence or presence of this mosquito species in our county. The findings were negative over the test period and plans continue to search during the 2016 season.

Mosquito Larvicide Control and Operations

Ada County is currently split up into 11 areas with a larvicide field technician in each of these areas. Each Larvicide field technician will have an average of 250-350 sites per week to inspect for larva and treat if needed. For Ada County's 2015 larvicide season, the crew had 21,430 mapped sites that lead to 86,731 inspections and 41,566 treatments throughout the season, totaling 794.3 treated acres. In the early season we had an area that had high nuisance floodwater species counts (*Aedes vexans*). With a combination of data analysis and group effort we located the problem sites and treated which resulted in a significant drop in trap counts.



It's a hard job, but someone's got to do it



Adult Mosquito Control Operations

The 2015 season started off with higher work order counts than in previous years. The majority of the adulticide applications were in response to high trap counts from surveillance and public complaints of floodwater species along the Boise River corridor. Adulticide crews completed 2,941 work orders, of which 856 were from surveillance trap locations and of those, a total of 18 unique trap locations across the county came back positive for WNV. When a trap tested positive for WNV, Mosquito Abatement fogged a half mile to a square mile around that trap in response to the positive species flight distribution. All told, the Adulticide crews fogged a cumulative of 82,429 acres (average buffer of 300 ft. swath) or 2,266.8 lane miles for the 2015 season. This year, Mosquito Abatement did field trials on two new insecticide products, Duet at Eagle Island

in the first part of September and Delta Gard in Star, Eagle, and in the Kuna area, both of these products have different active ingredients which helps add more tools in the adulticide toolbox to help with potential resistance management issues in adult mosquito populations. Both products performed well and had a high efficacy of over 80%.



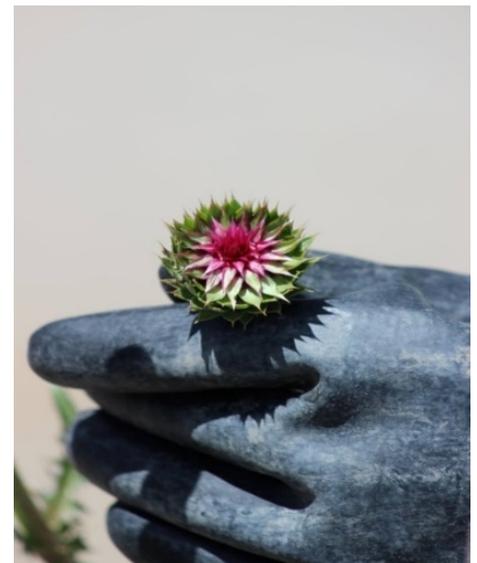
Gopher and Yellow Bellied Marmot

Pest Control

The 2014 pest season lasted 45 weeks starting March 2rd and ending November 20th for a total of 37 weeks. There were a total of four pest crews and this year a pest team lead was hired for the majority of the season. The crews were able to work 172 days (92.9%) of the season due to limited bad weather days this year. The total number of pest work orders created for the 2015 season was 2945. The 2015 season was different than the previous season, the main difference was the increase in trap setting. Less rodenticides were used comparatively to previous years. They also used significantly less smoke bombs. In summary, the 2015 season was a typical pest year. The average success rate of gophers trapped was 33%; gophers trapped have increased over time as landowners have requested more trapping versus rodenticide applications. The Pest Department received a new software application recording program, and new tablets which was spear-headed through the GIS department and coordinated via the new pest team lead. This helped significantly improve work order completion.

Noxious Weed Control

The Noxious Weed Control is staffed by two (2) crew leaders who are also the Compliance Officers for Idaho's Noxious Weed Law and five (5) field technicians who identify, map, and assist with noxious weed reduction and control. In the 2015 season Weed Control worked 1804 work orders requested by Ada County landowners and internal staff (this includes complaint work orders). The Compliance Officers responded to 367 public complaints of weed problems. This year Ada County completed 18 Noxious Weed Free Forage and Straw inspections equal to the number of request from the previous year. Recent weed invaders to Ada County include 115 acres of Yellow Star Thistle found in 2014. Yellow Star Thistle has been reduced through remediation efforts to 6.5 acres in 2015. Another 250 pounds of Yellow Star Thistle were pulled by hand in a sensitive area. They also located a lone Musk Thistle plant that was hand pulled on site. During the late summer and early fall of 2015, a time of year in which the county weed control traditionally is under-utilized, staff was able to treat approximately 285 acres of grasslands for invasive annual grass control as a means of meeting the client's needs. Most of this additional work is the direct result of the spray applicators discussing overall land management procedures with our customers, and suggesting that they try a new treatment for control. Additionally, the total treated acres went from 2219 acres, in 2014, to 2833 acres in 2015.



Musk Thistle Flower

Weed, Pest, and Mosquito Administration

The three departments are supported by an administrative staff of seven (7) members who provide field operations management, administrative operations management, facility management, inventory control, fuel station facilitation, accounts payable, accounts receivable, public education, and secretarial assistance. The fuel station located at the Ada County's West Campus in Meridian is available 24 hours, seven (7) days a week for Ada County departments to access. In FY 2014 the fuel station had 2,715 pumping transactions for a total of 28,490 gallons of unleaded and 9,402 gallons of #2 clear diesel fuel. The secretarial staff fielded 7,962 client calls and created 7,735 work orders. The public education program participated in several parades in Meridian, Kuna, and Eagle. The team took the education trailer to area events such as Hidden Lakes Hyatt Reserve for Boise Watershed Weekend, Settler's Park for *Fishin' with the Commission* and the Western Idaho Fair. Views on social media were increased by 400%.



FOURTH DISTRICT COURT – TRIAL COURT ADMINISTRATION

The state of Idaho is divided into 7 judicial districts, each with an Administrative District Judge who is chosen by the other district judges in the district, and a Trial Court Administrator (TCA) who is selected jointly by the Administrative District Judge and the Administrative Director of the State Courts. Thirty-four (34) judges comprise the Fourth District, which encompasses Ada County, Elmore County, Boise County, and Valley County. 27 judges sit in Ada County. The Ada County Courthouse has 13 jury courtrooms and 24 total courtrooms to accommodate the court's needs.



The TCA oversees all program and budget responsibilities of the Fourth Judicial District Court, including Court Reporting, Problem Solving Courts, Mental Health Court, Domestic Violence Court, Family Court Services, Guardianship Monitoring, Interpreter Services, Jury Services, Marshal Services, Small Claims Mediation, and Language Access Services. The TCA is also responsible for personnel administration (117 employees), court facilities management, and technology planning and implementation. It is the administrator's role to manage court administrative functions throughout the district and to develop and carry out policies that enhance court system performance.

The TCA ensures that its 10 Ada County court departments function as a team. In addition, the TCA must work effectively with elected officials and county departments on needs arising within the Courthouse, including the County Commissioners, Clerk of the Court, Prosecutor, Public Defender, Operations, and Information Technology. The TCA also serves as a liaison with city, state, and federal agencies as well as the media and general public.

The Fourth Judicial District is committed to providing equal access to justice, promoting excellence in service, and increasing the public's trust and confidence in the Idaho courts.

Senior Judge Assistance

District Court Level

- 83 requests for senior judge trial coverage, 32 of which went to trial
- 8 requests for senior judge coverage of specialty courts
- 3 requests for senior judge mediations
- 26 requests for senior judge coverage of arraignments (some of which may have included coverage of a specialty court)
- 29 hearings covered by senior judges (some of which they may have set themselves)
- 1 day coverage in Boise County

Drug Court

- Six drug free babies born; eight GED's earned and two college graduations in the combined Ada County drug courts
- 115 graduates in the 4th district courts: 29 for drug court 1; 46 for drug court 2; 10 for veteran's treatment court; 19 for DUI court; five for mental health court; six for Elmore County Drug Court
- Significant re-structuring of Elmore County Drug Court with changes in the presiding Judge
- Ada County Drug Court added the mental health court drug testing, as well as drug testing for 118 non-drug court referrals from district judges
- Ada County Drug Court-1 had an excellent peer review and the Ada County treatment center had an exceptional audit from Health and Welfare with zero deficient findings identified
- Ada County drug courts, DUI court and veterans treatment court participants provided 3667 hours to the community with their chosen community projects

Ada County Mental Health Court

- Successfully transitioned to a new presiding judge
- Held a day-long team training regarding the benefits of becoming a trauma-informed agency and presented Statewide Mental Health Court Guidelines to the MHC Team
- Assessed 66 referrals from district court judges and accepted 21 new participants

Domestic Violence Court

- Provided local domestic violence training for judges and civil protective order victims access to counseling, case management, and civil legal services through our Court Training Improvement Grant.

Family Court Services

Assistance for self-represented families prior to filing documents - Family Court Services (FCS) collaborated with the Court Assistance Office (CAO) in all of the counties in the Fourth District to provide up front assistance for self-represented parents by calculating child support and assistance with parenting plan to make sure that plans are detailed, developmentally sound and realistic prior to filing custody or divorce cases. In 2015 FCS provided assistance with the following:

- 484 parents were assisted with parenting plans
- 743 parents were assisted with child support calculations

Parent Education - Upon the filing of an initial complaint or of a petition for modification, parents are ordered to attend the Focus on Children class for all counties in the Fourth District. The Focus on Children provides parents with information on their children's needs, on cooperative parenting, and on counseling and mediation resources available in our area.

- 2976 parents attended the Focus on children class. Parents are surveyed following the class.
- 272 children attended the optional class for children

Class surveys reflect the following:

- 95% reported that based on what they learned they will work with the other parent to reduce conflict for their children's sake.

Assistance to Family Law Judges: Family Court Services assists the family law judges by "triaging" disputed divorce/custody cases to help make sure judicial interventions promote respectful, collaborative, timely problem solving for all family court cases. This is available for all the counties in the Fourth District.

Screened 153 families to assure mediation is appropriate, oversaw the mediation process for 468 families and responded to 29 requests for forensic evaluations.

Language Access Services

- The office processed a minimum of 3,910 requests for language services from courts and programs across the district.
- During 2015 there were a minimum of 41 different languages spoken in courts district wide. The languages of greatest need were: Spanish, Arabic, Kirundi and Swahili.
- The office organized the first online mentorship program to assist Spanish interpreters wishing to certify as court interpreters.
- The office organized and co-sponsored the 12th Annual Conference for Interpreters in the Judiciary.

As part of our continued commitment to improve access to the courts and programs, during a number of Language Access trainings were conducted for department supervisors, Public Defenders and County Prosecutor's Offices.

Guardianship Mentoring Program

- Ada County's caseload surpassed 1750 after completing monthly audits for possible closures
- Received several gift cards from Dutch Brothers for our volunteers in recognition of service
- Conducted 153 home visits
- Provided educational materials published by federal and state agencies to guardians and conservators
- Provided assistance in cases involving issues such as mobility needs, abuse and neglect

Marshal's Office

- Received tuition assistance to send a deputy marshal to an intensive two week Federal Law Enforcement training program in Artesia, New Mexico where he certified as an instructor in Control Tactics. Included: weapon retention, intermediate weapons, arrest techniques and defensive tactics
- Three deputies were recognized by the BOCC for their rapid response to a life threatening medical emergency involving a fellow County employee

Jury

- Increased Jury Assistance Fund by 50%
- Conducted PowerPoint presentation to the annual Judges' Conference and Simulation Jury Commissioners Conference
- Changed term of jury service from 24 months to 36 months
- Refined and implemented a "Help Desk" and "Jury Processing Area"
- Changed second summons procedures to increase efficiency
- Researched text messaging capabilities and now ready to implement

contact us

ELECTED OFFICES:

Ada County Commissioners
Office Oversees 11 Departments
Phone: 208-287-7000

Ada County Assessor
Phone: 208-287-7200

Ada County Clerk
Phone: 208-287-6900

Ada County Coroner
Phone: 208-287-5556

Ada County Prosecutor
Phone: 208-287-7700

Ada County Sheriff
Phone: 208-577-3000

Ada County Treasurer
Phone: 208-287-6800

FOURTH DISTRICT COURT:

Trial Court Administration
Phone: 208-287-7500



www.adacounty.id.gov

DEPARTMENTS:

Department of Administration
Phone: 208-287-7123

Development Services
Phone: 208-287-7900

Emergency Management
Phone: 208-577-4750

Expo Idaho / Western Idaho Fair
Phone: 208-287-5650

Indigent Services (Clerk's Office)
Phone: 208-287-7960

Information Technology
Phone: 208-287-7020

Juvenile Court Services
Phone: 208-577-4800

Operations & Solid Waste Management
Phone: 208-287-7100 / 577-4725 Landfill

Paramedics
Phone: 208-287-2962

Parks & Waterways
Phone: 208-577-4575

Public Defender
Phone: 208-287-7400

Weed, Pest & Mosquito Abatement
Phone: 208-577-4646

