INTRODUCTION

Ada County, Idaho is one-of-a-kind! There is a unique blend of urban and rural lifestyles. On one side of the county a person can walk out their back door and be hiking in the foothills while at the same time, on the opposite side of the county, another person is heading out into the desert on a four-wheeler. In the middle of this is the Boise River which connects most of the six cities. Locally produced food and entertainment along with dozens of galleries and museums makes Ada County a vibrant place to live and work.

Ada County is the most populous county in Idaho. In 2016, nearly 442,000 people called Ada County home according to data from the Community Planning Association of Southwest Idaho. Ada County and the cities of Boise, Meridian, Garden City, Eagle, Star and Kuna, offer a fantastic quality of life, safe communities, and affordable housing.

Ada County has over 1,700 employees throughout the Treasure Valley. We continually works to provide effective and efficient services to county residents, which enhance our community’s quality of life through open, accessible, transparent, and fiscally responsible county government.

The county is comprised of seven elected offices with nine total elected officials. The three-member Board of County Commissioners oversee the county’s 11 individual departments shown on the organizational chart on page 3. Each office and department is unique, but all aim to provide high-quality services to Ada County and its residents. This report provides a glimpse into what was accomplished in 2016 on behalf of our community.

Please visit our website at www.adacounty.id.gov, and follow us on Facebook, Twitter, Instagram and Nextdoor to stay informed of the latest Ada County news.

https://www.facebook.com/AdaCountyIdaho/
https://www.facebook.com/AdaCountyCommissioners/
https://twitter.com/Ada_County
https://www.instagram.com/ada_county/
https://nextdoor.com
Numbers reflect budgeted positions approved for fiscal year 16-17
The Board of Ada County Commissioners consists of three commissioners who each represent a district in Ada County. The Commission governs all unincorporated areas of Ada County by adopting ordinances, reviewing, approving and administering all county budgets. The Board is also responsible for setting tax levy rates as requested by the 45 plus separate Ada County taxing districts. The Board of Commissioners oversees the operation of 11 individual Ada County departments and the wide range of services those departments provide for county residents.

**2016 Highlights**

- After 14 years of serving Ada County as commissioner, Rick Yzaguirre (District 2), retired. He started serving the citizens of Ada County in 2003. Commissioner Yzaguirre served five different commissions and played a role in numerous contributions to Ada County. His tenure included: paying off the courthouse lease early, negotiating the EMS Joint Powers Agreement and preserving open space for wildlife habitat, biking and hiking. The legacy Commissioner Yzaguirre leaves behind is a county balanced budget and a partnership in the community to promote and sustain the Ada County quality of life we all enjoy.

- Commissioner Rick Visser was elected to represent District 2 in November. Commissioner Visser is an honors graduate of the University of Idaho, College of Law and a retired member of the Idaho State Bar. Before being elected as an Ada County Commissioner, he worked for 25 years in the legal profession. He has also spent time serving the community as an Ada County Jail volunteer, Concordia Dean’s Law Advisory Council, volunteer coach in youth sports, and a member of the Employer support of the Guard and Reserve. As a Commissioner, he is working to ensure responsible growth to protect Ada County residents’ quality of life.

- Early in the year, Ada County secured rights to future energy by settling a lawsuit involving the Ada County Landfill. Ada County came to an agreement with Fortistar over a project creating a trash-to-energy facility. With the settlement, Ada County created an asset for its citizens by securing the rights to use all future excess gas created at the landfill.

- The Ada County Environmental Advisory Board, created by the Commissioners after a power outage at Barber Dam in 2015, completed a project to improve fish habitat in a stretch of the Boise River near Barber Park. The $45,000 project increased channel complexity as well as provided more cover and...
current breaks for fish. The log structures blend in perfectly and appear to be natural. The riverbanks will be replanted with native willow species later this spring.

- A panel of District Judges for the Fourth Judicial District issued a decision for magistrate court facilities in Ada County. The county has been working to have Meridian and Garden City comply with a 1994 court order to provide their own magistrate facilities. The panel of judges relieved Garden City of its obligation. Meridian was ordered to comply. The Court will enforce the order after the 2017 legislative session. They want to give Ada County and Meridian an opportunity to find a legislative solution. The City of Boise entered into an agreement to have Ada County provide magistrate courts in September.

- Ada County’s judicial system got a digital makeover when the paper-based system was transferred to a modernized electronic judicial system. Ada County is the second county in Idaho to implement Odyssey which will eventually be a central statewide case management system providing around the clock access to court information.

Events

- In April, the Board of Commissioners hosted the fourth annual Ada County Open House in conjunction with National County Government Month. The community was able to tour the courthouse and see the behind-the-scenes action of their county. This included everything from the courthouse jail, SWAT vehicles, demonstrations of election tabulators and floodplain software.

- In May, the Board of Commissioners hosted Ada County Bike to Work Day in conjunction with National Bike to Work Day. The Board along with Ada County Sheriff, Steve Bartlett; Prosecuting Attorney, Jan Bennetts; Clerk of the District Court, Chris Rich; Deputy Clerk Phil McGrane and numerous Ada County employees, road from the courthouse to the Idaho Fallen Firefighters Memorial. Ada County was once again named a Bronze Bicycle Friendly Business (BFB℠) by the League of American Bicyclists. Ada County participated in May in Motion, a campaign that encourages employees to use alternative transportation during the entire month.

- In June, the Commission went fishin’. The Board hosted their annual free fishing day at Settlers Pond in Meridian. 2016 had the largest crowd to attend Fishin’ with the Commission keeping Idaho Fish and Game very busy providing all the tackle, bait and assistance. This is a great way to introduce kids to one of Idaho’s most popular activities. Mark your calendars for this year’s event on May 6th from 10am-2pm at Marianne Williams Park.
The Avimor Kids’ Duathlon was a fun event in October! Ada County and Avimor celebrated the important role community planning plays in creating livable and vibrant communities. Children ages 3-12 ran and rode their bikes in a fun race that encouraged bike safety and healthy habits.

At the end of the year, the Commissioners and Paramedics delivered toys to the children who unfortunately had to spend the holidays in the hospital. The toys were donated and wrapped by Ada County employees.

Facilities

The Board of Commissioners were excited to cut the ribbon on the newly constructed Juvenile Probation West Outreach Facility in Meridian. In 2015 Ada County broke ground on the $1.2 million project. The county funded $200,000 with the remaining $1 million paid by Juvenile Court Services from Idaho State Lottery Funds.

Other construction and projects supported by the Commissioners include:

- The newly established, kid-friendly mountain bike trail at the Ada/Eagle Bike Park. Snoop Loop Trail was specifically designed for young riders ages 6-10 years old.
- The Warm Springs Mesa Greenbelt Project improved 1.14 miles of pathway making it safer and smoother for all users.
- In honor of former Ada County Commissioner, Judy Peavey-Derr, the Board renamed the Three Cities Pathway after her for contributions to this project along with her contributions to the Boise River Greenbelt. Peavey-Derr served as a county commissioner from 1987-1991 and again from 2003-2007.
- The new online customer portal at [https://adacounty.id.gov/acbs](https://adacounty.id.gov/acbs) allows trash customers in unincorporated Ada County 24/7 online access.
- Ada County contributed $250,000 to Housing First. This project is intended to provide safe, stable housing with onsite supportive services for up to 40 families/individuals experiencing chronic homelessness. Housing First partners include: Idaho Housing and Finance Association, Ada County, the City of Boise, St. Luke’s Health System, Saint Alphonsus Health System and The Home Partnership Foundation.
Budget

- One of the most visible and challenging duties for the Board of Commissioners is to approve and oversee the Ada County budget each year. Ada County provides its residents (including those living in municipalities) with a number of services, including: police protection, emergency disaster preparedness, election services, parks and recreation and much more. Ada County’s ability to provide many of these services is tied directly to how and where growth occurs. In August, the commissioners unanimously approved a fiscal year 2017 balanced budget of $228 million, almost $3 million lower than the previous year.
The office of the County Assessor is primarily concerned with determining equitable values on both real and personal property for tax purposes (§63-207, I.C.). However, the office has one other function that is detailed and time-consuming. The Assessor acts as the agent of the Idaho Department of Transportation in titling and registering vehicles (§49-401A, 49-501, I.C.).

The Ada County Assessor’s Office is comprised of four main divisions – Administrative, Appraisal, Land Records and Motor Vehicles (DMV). The following is a brief summary of the overall accomplishments of each division in 2015.

**Administration**
The mission of the Assessor’s Office Administration division is to administer the office in a manner that assures confidence by providing timely and accurate access to the data retained by the Assessor’s Office. In 2016, the Administration Division answered over 27,000 phone calls. They processed nearly 20,000 new Homeowners Exemptions applications and 3,908 Property Tax Reduction applications for the 2016 tax year. The Administration staff continued their outreach program which assists applicants in completing their Property Tax Reduction or Deferral applications by scheduling weekly visits to the area senior centers.

**Appraisal**
The Appraisal Division of the Ada County Assessor’s Office professionally appraises real and personal property in Ada County. This is accomplished through recognized and approved mass appraisal techniques which assure that properties are valued uniformly and equitably across the county. The appraisers now use sophisticated mobile computers and applications to collect data in the field. This past year the Appraisal Division physically inspected nearly 40,000 parcels and appraised over 190,000 properties within the county totaling nearly $40 billion. The Appraisal Division hosted the 7th Annual Residential Real Estate Symposium. It was a huge success with the appraisal staff and plans for next year’s event are well underway. And finally, they implemented a property owner survey program in an effort to ensure our data collection is as accurate as possible.

**Land Records**
The primary role of the Land Records Division is to compile and maintain an accurate record of property ownership information for the purpose of the assessment analysis and public inquiry. This is accomplished using the Property Tax System and the GIS (Geographic Information System) digital basemap. The data from both of these systems has become an integral part of business workflows throughout the County by internal and external customers and, most importantly, the taxpayers of Ada County.

Land Records Stats for 2016:

- Processed 29832 documents related to property ownership.
- Evaluated and processed 128 new subdivisions with 3,775 new parcels.
- Assigned 1,294 new addresses in unincorporated Ada County, Kuna, Eagle, Star and Garden City.
- Reviewed and mapped 60 tax code area changes approved by the Idaho State Tax Commission.
Land Records also manages street name evaluations for all jurisdictions in Ada County. While each jurisdiction has its own standards and procedures for street naming, the review of all applications is administered by the Land Records Addressing Technician. The purpose of the review is to maintain a standardized system of street names for the efficient delivery of public services, especially E-911 emergency dispatches. In 2016, the Street Name Committee completed 209 street name evaluations.

The ever-increasing number of parcels in Ada County, plus the demand for accurate and current ownership information, requires that the Land Records Division work hard to meet the expectations of the public. The Assessor’s website is updated nightly to provide the most current information and the Land Records staff continually receives recognition for providing excellent customer service to taxpayers needing information and assistance.

**Motor Vehicles (DMV)**

The Assessor’s Office Motor Vehicles division aims to provide efficient customer service to the public when registering and titling motor vehicles. They served 332,610 total customers, and processed almost 600,000 total transactions while maintaining an average wait time of less than three minutes! Last year they issued 167,718 titles. They’re now focusing on reducing daily maximum wait times at all of our branch locations. The five Motor Vehicles offices also sold 53,956 Park Passports in 2016!
The 176 members of the Clerk, Auditor and Recorder’s Office carry out an array of responsibilities delegated to the office by Idaho’s Constitution, statutes, and County ordinance.

Here is a snapshot of what the Clerk/Auditor/Recorder’s Office is responsible for:

- The Indigent Services Division meets the statutory needs of those unable to afford medical care and certain other expenditures.
- The Clerk’s Division in the office provides clerical support for the courts to process and maintain all case filings.
- The Auditor Division takes the lead in developing and implementing the county budget, county tax levies, and processes property tax appeals to the Idaho State Board of Tax Appeals and the District Court along with accounting and financial reporting.
- The Recorder Division is responsible for recording documents related to property, keeping documents of public record such as county meeting minutes and contracts, and issuing marriage licenses.
- Running county elections and voter registration are also a part of the Clerk’s Office duties.

Highlights for 2016:

Indigent Services Division
Indigent Services receives and investigates applications for assistance with rent, trash, taxes, cremation, both voluntary and involuntary mental health services, and overwhelming medical debt. In accordance with Idaho Code, they make every effort to gather the information needed to make accurate recommendations to the Board of County Commissioners. The assistance provided is limited and temporary, but gives applicants the opportunity to pay for necessary expenses they would not otherwise be able to afford.

Indigent Services processed 2,066 applications for various types of assistance and collected approximately $569,233.73 in applicant reimbursements. The division increased efficiency in their billing and records submission, restructured several positions throughout the office, began the process of updating old workflows, and worked to improve communication with community partners. These changes have led to a reduction in appeals, overall consistency in processes and procedures, and a significant increase in client payments.

Courts Division
The State of Idaho has implemented a new online case management system, Odyssey, which has transformed the way court files are managed at the county level. Ada County was the second county in the state to adopt the system, which was initially piloted in Twin Falls County.

In 2016, the Courts Division served more than 124,300 customers at its front counters on the first floor of the Ada County Courthouse. Of those, 70.5 percent waited less than two minutes for service. The division also handled 85,982 phone calls and filed 76,126 cases. The Appeals Division processed 279 appeals to the Supreme
Court. The Court Assistance Office, one of the busiest legal self-help offices in Idaho, assisted more than 20,000 people last year.

**Auditor Division**
The Auditor’s Division earned, for the 28th consecutive year, the Government Finance Officers Association Certificate of Achievement for Excellent in Financial Reporting for the 2015 Comprehensive Annual Financial Report (CAFR).

The County has 134 petty cash, till and change funds, and 43 checking accounts within the various county offices/departments. The division audited each account during the year. It also processed payroll for more than 1600 employees every two weeks and payed bills weekly, equating to 67,692 voucher requests for the fiscal year. The office also worked with each taxing district within Ada County to set their levies in September and distributed their property taxes monthly. Monies received via the court system were balanced daily and distributed monthly to the proper entity (city, county department, or state) based on the type of transaction (civil or criminal). Approximately 68 percent of the money collected through the court system is remitted to the State of Idaho and cities within Ada County; the remainder is retained by the County.

**Records Division**
In 2016, the Records Division added an additional 4.7 million pages and more than 65,000 individual files to its growing archive database of 4th District Court case files. The Recorder’s Division recorded 127,033 documents. They also issued 3,421 marriage licenses and more than 900 liquor licenses.

**Elections Division**
The main focus for Elections was the transition from the ES&S central count equipment to a new, electronic, precinct-based arrangement from Hart InterCivic. The equipment arrived in December of 2015, and was used for the March 8, 2016, Presidential Primary. Previously, ballots had to be collected and counted at elections central on election night, and results were often not available until the following morning. In fact, results for the November General Election where more than 200,000 ballots were cast were available just after midnight. The new equipment provides a more modern solution to elections management, migrating much of the labor involved in counting ballots from a central location to individual precincts. This approach has sped up the process, while maintaining accuracy and enhancing transparency.

Elections took steps to encourage new voters and to provide better service to those currently registered by adding a mobile early voting center. The addition of the mobile location was well received and brought early voting to neighborhoods that were underserved by the traditional early voting centers. The “Food Truck Voting” initiative garnered national attention and helped set a county record of 47,737 ballots cast at early voting locations.

In addition to implementing these major changes, the Elections Division conducted three elections in 2016 and processed 50,347 ballots cast in the March 2016 Election; 35,363 ballots cast in the May 2016 Election; and 202,971 ballots cast in the November 2016 Election. Ada County has a total of 250,632 registered voters.
The following are just a few examples of the great things Ada County Coroner, Dotti Owens, and her dedicated staff are committed to providing the citizens of Ada County.

The primary role of the County Coroner is to determine and certify the cause and manner of death for cases which fall under its jurisdiction and mandated by Idaho Code, including death resulting from natural causes, accidental death, homicide, and suicide. The Coroner’s Office is also responsible for reviewing and authorizing all cremations for deaths that occur within Ada County. The Ada County Coroner’s Office generates revenue for Ada County, by providing Autopsy services for 31 additional counties throughout the State of Idaho and one sovereign nation (Shoshone-Paiute Tribe).

This office consists of three divisions. The Administration Division is responsible for daily operations of the office, data reporting, legal requests and requirements of cases, and transcription. The Forensic Team consists of Pathologists, Forensic Technicians and Anthropologists. The Investigative Team responds to daily cases, completes investigations to include medical history, mental health history, interviewing and building the case file for the Pathologist. The Ada County Coroner’s Office is also responsible for locating and notifying next of kin of decedents.

The field of medical legal death investigation has seen, and continues to see, dramatic changes. The Ada County Coroner’s Office is proud to report that it has been on the forefront of those changes, and has established itself as a highly respected leader in the industry. The Coroner’s Office is well set to continue this tradition of maintaining the absolute highest standards of medical legal death investigation to the people of Ada County, while still remaining an active partner in the community. This past 12 months the office has passed many milestones. The Ada County Coroner’s Office became NAME (National Association of Medical Examiners) accredited. This is a major accomplishment as Ada County is the 89th facility nationally to become NAME accredited and the second Coroner’s Office in the nation to hold dual accreditations (NAME/IAC&ME). These accreditations are extensive and represent Ada County’s commitment to advancing the accurate determination of the cause and the manner of death through the utilization of science, medicine, and the law.

Ada County Coroner’s Office actively supports the American Board of Medical Death Investigation (ABMDI), which is a voluntary national, not-for-profit, independent professional certification board, established to promote the highest standards of practice for medicolegal death investigators. This registry designation requires an extensive knowledge in the field, along with experience and rigorous testing. As of January 1, 2017 all investigative staff have passed the American Board of Medical Legal Death Investigation National Registry or are currently in the process of scheduling testing. The Coroner’s Office will continue to mandate
education and testing for all new Investigative staff throughout the next year, as well as continuing their education in this specialized field.

**Remembering the Forgotten**
For many years the Ada County Coroner’s Office has been the home to 60+ cremains belonging to decedents with no known next of kin or those that were abandoned by family, one set of ashes dating back 20 years. This year, the Ada County Coroner’s Office worked with Cloverdale Funeral Home to establish a final resting place for the unclaimed cremains that were residing at the Ada County Coroner’s Office. The office had spent considerable time trying to unsuccessfully identify and contact family members, while other cremains were abandoned. The crypt was donated and the cremains were laid to rest after a beautiful ceremony “Remembering the Forgotten.”

**Idaho State Coroner Association**
This past year the Ada County Coroner’s Office has been an active partner in assisting the Idaho State Coroner’s Association with obtaining ABMDI certification for our States Coroners. Coroner Owens provided the education to the association members, teaching classes in both Coeur d’Alene and Idaho Falls. The education provided by Coroner Owens was essential in the success and as a result, 20 Coroners in the State of Idaho obtained their national certification.

**Community Education and Partnerships**
The Ada County Coroner’s Office values community education and partnerships, with many of the Coroner’s staff participating in education and outreach programs; speaking engagements in schools; community organizations and various other professional and civic organizations. Additionally, the Coroner’s Office has developed partnerships over the years with three major universities – University of Idaho, Idaho State University, and Boise State University. These partnerships allow the professors to interplay with the Coroner’s Office.

The partnership between Boise State University and the Ada County Coroner’s Office has proven very productive. This partnership includes an internship program, in which thirty-eight (38) students have participated thus far. Of those, two (2) have graduated from medical school, one (1) has gone to nursing school, five (5) have obtained graduate degrees, and the Coroner’s Office has hired eight (8). In addition to our internship program, the Coroner’s Office has implemented a new volunteer program through a Charter High School, allowing high school students the ability to work with our professional staff and develop knowledge about the role of the Coroner’s Office.
In partnership with the Boise School District, the Coroner’s Office offers a community education program hosted by Ada County’s own forensic pathologist, Doctor Glen Groben. This four (4) week class allows members of the public to come to the Coroner’s Office and learn about what they do, and to hear lectures on forensic pathology, death and scene investigation, and forensic anthropology. This class has been consistently one of the highest rated Boise School District Community Education programs.

Staff at Ada County Coroner’s Office has also become involved in implementing a bereavement camp for kids. This non-profit organization of volunteers will provide services and assistance to children & teens and families experiencing grief through loss of loved ones. They are looking forward to getting this off the ground in order to benefit the residents of Ada County!
Jan M. Bennetts was sworn in as the Ada County Prosecuting Attorney on January 9, 2017.

“It is a privilege and honor to lead the team of men and women who staff this Office,” Ada County Prosecutor Jan Bennetts said. “We work diligently with our law enforcement partners to ensure the citizens of Ada County live in a safe community. Public safety is a top priority.”

The Office of the Ada County Prosecuting Attorney has two main divisions, Criminal and Civil. The Criminal Division handles all felonies within Ada County and is also responsible for handling a wide variety of cases, including child protection, misdemeanors, infractions, mental holds, and juvenile cases. The Civil Division is engaged in a wide spectrum of government and civil practice, including litigation. This Office is staffed with roughly 150 employees.

Criminal Division
The Criminal Division is divided into three subcategories, Felony, Magistrate and Juvenile Divisions. Shawna Dunn and Scott Bandy serve as Criminal Division Chief Deputies. The Felony Division consists of five felony trial teams and a preliminary hearing team. The Criminal Division consists of multiple units in which prosecutors specialize in the prosecution of various crimes. These specialized prosecution teams are led by experienced deputy prosecutors and include a range of cases from drug crimes, gang crimes, organized retail crime and white collar cases to child abuse, sexual assault, domestic violence and child protection. The Criminal Division also participates in numerous specialty courts such as drug court, veteran’s court, mental health court and domestic violence court.

Jean Fisher is the Chief of the Special Crimes Unit, a vertical prosecution unit where prosecutors handle child abuse, adult sexual assault, internet crimes against children, domestic violence and child protection cases from

“Despite my best efforts, I cannot find words that would truly capture how honored, privileged and grateful I am to take the oath of office as your Ada County Prosecuting Attorney,” Prosecutor Bennetts said at the swearing-in ceremony.
inception to conclusion. Ms. Fisher is co-located at Ada County’s FACES of Hope Victim Center as part of this Office’s collaborative effort to wrap support services around vulnerable crime victims.

Shelly Parker leads the Victim-Witness Unit within this Office. The Victim-Witness Coordinators are on the front lines to assist crime victims in navigating the criminal justice system. They establish immediate support to crime victims and ensure that victims are treated with dignity and respect throughout the criminal justice process and beyond.

Amy Schaeffer leads this Office’s Restitution Division, which collected and distributed nearly $2.2 million in restitution to crime victims in 2016 alone.

James Lardieri leads the Investigations Unit, which assists prosecutors in both the Criminal and Civil Divisions in various ways from locating and interviewing witnesses to assisting prosecutors in preparing cases for court.

This year brought software implementations to Ada County’s criminal justice system, which has had a significant impact on the Office of the Ada County Prosecuting Attorney not only in preparing for the implementation of new programs, but in training and in the daily operations. Prosecutor Bennetts commends her team: “Despite the significant impact this implementation has had, changing nearly every case flow process in the office, my staff has handled this challenge with professionalism, patience and a positive attitude.”

**Civil Division**

The Civil Division is engaged in a wide spectrum of government and civil practice on behalf of Ada County, representing Ada County offices and departments, the Boise City/Ada County Housing Authority, and providing assistance as needed to the Idaho Association of Counties, the Fourth District Court, and the Idaho Prosecuting Attorneys Association. The Civil Division acts as General Counsel for all Ada County elected officials and department heads.

Ted Argyle is the Civil Division Chief Deputy. There are three managers and multiple practice group leaders who are focused on ensuring Ada County has the best civil representation possible. In 2016, the Civil Division handled approximately 2,000 matters ranging from advising clients, preparing complicated contracts to handling complex litigation.

On November 10, 2016, Chief Civil Deputy Ted Argyle was recognized for his long time service with the Construction Owners Association of America (COAA).
In 2016, the Civil Division successfully argued multiple cases in front of state and federal courts including: state magistrate and district court, the Idaho Supreme Court, the U.S. District Court of Idaho, and the Ninth Circuit Court of Appeals.

In addition to their efforts in court, the Civil Division assisted clients with numerous projects including: construction of the new 911 Dispatch Center, Greenbelt improvements, and various remodeling projects of existing County facilities.

The Civil Division also weathered a major software implementation in 2016 as well.

“I have an enormous amount of respect and appreciation for the work of my Civil Division. These talented and dedicated Deputy Prosecutors are engaged in a complex civil practice with the highest of standards. Their hard work results in successful outcomes for Ada County citizens,” said Prosecutor Bennetts.

**Conclusion**

Deputy prosecutors in both divisions work long hours. They are often working on weekends and after hours to serve in a wide variety of capacities, which extend well beyond the courtroom. Some of the many tasks required of criminal deputies include: screening cases, pretrial case preparation, trial preparation, working with crime victims, assisting law enforcement with search warrants and arrest warrants, viewing crime scenes, attending law enforcement briefings, training law enforcement and other prosecutors at both state and national levels, fielding a multitude of questions from law enforcement officers, the public and media on a daily basis, handling taskforce and committee assignments, and handling post-conviction work long after defendants have been sentenced. On-call deputy prosecutors in the Criminal Division respond to assist law enforcement after hours and on weekends with preparing search warrants, arrest warrants and fielding questions.

The Civil Division deputy prosecutors respond to calls from clients and juggle multiple responsibilities. They, too, work long hours and are dedicated to serving Ada County.

Despite all the duties of the criminal and civil deputies in this office, they still find time to serve their communities beyond the walls of the office.

In addition to the deputy prosecutors, there are roughly 80 employees who work as a team with the prosecutors to ensure that both the Criminal and Civil Division are successful each day in the work we do to serve our community. “Without the dedicated efforts of each and every employee in this Office, I could not successfully carry out my statutory duties and the mission of the Ada County Prosecuting Attorney,” Prosecutor Bennetts said. I am proud of my team and grateful for their service to the community.”

In 2016, the Ada County Prosecuting Attorney’s Office also proudly presented several service awards to employees: 5 employees were recognized for 5 years of service, 9 employees were recognized for 10 years of service; 5 employees received 15-year service awards, 3 employees celebrated 20 years of service, 1 employee received a 25-year service award and 1 employee received a 30-year service award.
The Ada County Sheriff’s Office (ACSO) has many roles and responsibilities within Ada County’s public safety and criminal justice system. From emergency dispatch to policing, traditional jail services to alternative sentencing options like work release and community service, the ACSO is involved nearly every step of the way. The Sheriff’s Office also manages civil process service, and issues driver and concealed weapon licenses. Whether a citizen calls 911 during an emergency, gets help from a deputy on patrol, or just needs to renew a driver’s license, the ACSO is privileged to provide distinguishable service. Here are some of the significant events that occurred in 2016.

38th Ada County Sheriff Elected
Stephen Bartlett was elected to his first full term as Ada County Sheriff in November. Bartlett is the 38th person tasked with running the largest law enforcement agency in all of Ada County, which has over 650 employees – half of which are sworn officers on patrol or working in the Ada County Jail. Sheriff Bartlett has worked as a patrol deputy, K9 officer, detective, jail sergeant, Chief of Eagle Police, Jail Captain, and Captain of Public Information and Professional Standards for the ACSO during his law enforcement career. When Bartlett was signed in as Ada County’s 38th sheriff, he was across the country at the FBI National Academy, a two-month training course for leaders of law enforcement agencies from all over the world to share ideas and work together. Sheriff Bartlett got to represent Ada County while taking classes on leadership, legal issues, behavioral science, cyber security, and communication skills.

New 911 Emergency Dispatch Center
The ACSO realized a major ambition in 2016 with the construction of Ada County’s new 911 Emergency Dispatch Center on Pine Avenue in Meridian. The main construction work on the $7 million new facility is finished. The computers, phones, and dispatcher stations are on schedule to be installed by late spring. Once that is done, Ada County will have a state-of-the-art 911 Emergency Dispatch Center for the first time since 1977! The 25,000 square foot center will provide the space and technology needed to serve Ada County’s emergency communications needs now and well into the future – like the ability to accept text messages to 911 or process video files from the public.
Software Updates

In the modern workplace, there are three words that are pretty much guaranteed to create angst and anxiety across an entire organization: new software system. Everyone who has been through this knows getting rid of an antiquated computer and/or software system is the right thing to do — and that the new one will eventually perform much better. Imagine doing that with the entire Emergency 911 system. That’s what every law enforcement officer, paramedic, firefighter and 911 Dispatcher in Ada County dealt with in March as we went live with our new computer-aided dispatch (CAD) system.

The $4.3 million project was a massive undertaking for the ACSO staff, who worked hard to make sure public safety was not compromised while installing and troubleshooting the new system. Once that was done, the staff took on another ambitious undertaking and upgraded the Jail Management System software — a $1 million project — in August. It was a ton of work and a major test of patience for the jail staff, which made sure public and inmate safety was not compromised during the process. Thanks to that effort, they now have state-of-the-art software for both patrol and jail employees across the ACSO.

POST Certified Jail Deputy Academy

ACSO graduated its first POST-certified ACSO-taught homegrown Jail Detention Academy in November. The 17 graduates are the first group of new jail deputies that did not need to go the Idaho Peace Officer Standards and Training (POST) academy in Meridian to get certified. Usually, the new jail deputies go through their initial training here and then head over to POST for a five-week secondary academy class before they become fully certified to work in the jail. ACSO asked POST in early 2016 if they could teach it themselves, as they have the best experts and teachers in the state and the biggest jail facility. With the cost savings for doing the training in-house, they were able to add two weeks and make it a seven-week course, while training the new deputies in the facility they will work in.
Court Services Bureau Consolidation
The Ada County Misdemeanor Probation (ACMP) office moved to the Ada County Sheriff’s Office campus at 7180 Barrister Drive in August. The move unites Misdemeanor Probation, Alternative Sentencing, and Pretrial Services into the same building, which also includes the Ada County Sheriff’s Office and Ada County Jail. Moving ACMP to the Barrister campus increased the efficiency of the staff and will save Ada County $120,000 a year in rent costs. Pretrial Services clients can now check in electronically, which saves them and the staff time. They’re in the process of adding kiosks in the front of the office to allow Misdemeanor Probation and Alternative Sentencing clients’ electronic check in as well.

Table Rock Fire
Ada County was enduring a typical hot and dry day in late June when people in east Boise had to endure something we hope never happens – a Foothills fire. It is illegal to ignite fireworks of any kind in the Foothills because that land is so vulnerable to range fires. That ban did not stop at least one person from lighting off fireworks near the top of Table Rock the night of June 29 to devastating results. By the time crews were able to contain the blaze the next day, one home and one outbuilding were destroyed, dozens of homes in the Harris Ranch area were put at risk, and 2,600 acres of the Foothills that frame the east end of Boise were burned black. It was a terrible outcome, and it could have been exponentially worse if fire crews hadn’t responded so quickly and did such a fantastic job. Finding the person responsible was a top priority of ACSO investigators, who sorted through over 100 tips and did dozens of interviews over two months before finding the 19-year-old Boise man responsible for the blaze. Detectives charged what man with violations of Ada County fireworks code — and sent out the message that they will never give up on the people who depend on us to keep them safe. On February 22, 2017, Taylor Kemp plead guilty to the unlawful use of fireworks.
The Ada County Treasurer’s Office did not file an annual report for 2016. For further details about the Treasurer’s Office visit www.adacounty.id.gov.

Treasurer
Vicky McIntyre
County Departments
HUMAN RESOURCES
Ada County Human Resources (HR) manages the county’s overall employee recruitment, onboarding, retention, performance management, employee relations, compensation, benefits, and recognition programs. HR also provides oversight of employment legal compliance, and county policy development and implementation.

*Excludes Sheriff’s Office applicants

In addition to managing the county’s hiring process, we also processed leave for 180 employees with family/medical issues and 60 serving in the military. Our Employee Benefits team administered benefits for 4,044 individuals including employees, spouses, and children.

HR serves as a key business partner in many things. This includes developing and coordinating training offerings for county employees in the areas of leadership, organizational culture, understanding human behavior, and maintaining a respectful workplace.
RISK MANAGEMENT
Risk Management is committed to implementing effective programs that are designed to minimize the county's exposure to loss, promote a healthy and safe work environment, and control costs. Risk Management also provides the county with the tools it needs to become more effective at evaluating and managing the uncertainties it faces. Risk Management is responsible for analyzing, managing, and processing claims for liability, workers' compensation, auto, property, and unemployment. Many of these services and programs are required by state or federal law. The Risk team meets the county's needs for safety, claims assistance, technical risk management, risk financing, risk control, and risk transfer solutions. Risk Management also facilitates the county’s Tobacco Cessation Program and other strategies to reduce county health care costs by providing and promoting these types of wellness resources.

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**Bicycle Friendly Business**
- Ada County has been designated a Bicycle Friendly BusinessSM by The League of American Bicyclists, with Bronze Level status. Risk Management continues to spearhead the County’s Bicycle Friendly Business efforts, along with the Bicycle Committee which is comprised of multiple departments and office volunteers. Their mission is to increase bicycle ridership among Ada County employees and community members, and their mission embraces five elements, called "The 5 Es":
  - **Engineering**: Creating safe and convenient places for Ada County employees and community members to ride and park
  - **Education**: Providing opportunities for Ada County employees and community members of all ages and abilities to learn skills and gain confidence to ride
  - **Encouragement**: Creating a strong bike culture that welcomes and celebrates bicycling
  - **Enforcement**: Ensuring safe roads for all users
  - **Evaluation & Planning**: Planning for bicycling as a safe and viable transportation option

PROCUREMENT
From strategically planning the procurement process, to managing and executing the solicitation process, Ada County Procurement performs related services for all Ada County departments and offices. Their responsibilities include guiding individuals through the procurement process, maintaining ethical and impartial relations with vendors, and assisting with the budget process. Procurement’s ultimate goal is to "secure the maximum value for each taxpayer dollar."
Ada County Procurement recognizes that informed employees are better prepared to make good procurement decisions so they have been actively training county staff on the internal procurement policy and procedures. This day long class has received tremendous support and feedback from the participants.

Every year around the month of March Procurement holds the “Annual Vendor Fair.” This event invites vendors to the Courthouse for Ada County employees to get information on the products or service the vendor is showcasing. This event also helps the Elected Officials and Department Heads to plan for their budgets accordingly.

In an effort to re-allocate idle surplus in county offices for re-use, every year Procurement coordinates the Ada County Re-Use Event. This event allows offices and departments to bring their used or unused office supplies that are not needed in their office to donate to other county offices. Additionally, items no longer needed by the county are sent to auction. Procurement assisted county offices and departments on four auctions, and was able to generate $103,315 in auction proceeds back to the county.

The Ada County Procurement staff is active members in the Idaho Public Purchasing Association. Staff volunteers their time to educate and promote the government procurement profession. Staff also volunteered to help with the Boise Rescue Mission Ministries Christmas Banquet over the holidays.

Ada County Procurement has also been active in legislative procurement changes. In 2016, Ada County Procurement helped to author a new exemption, I.C. 67-2803(10), that was eventually passed by the legislature. Additionally, Ada County Procurement has presented to the Interim Legislative State Procurement Committee on a couple occasions regarding proposed procurement changes, and is currently working with various stakeholders to bring forth sweeping legislation for consideration in 2017.

Overall in 2016, Ada County Procurement Processed $15.66M in procurement projects for the county and issued $13.28M in purchase orders. Ada County Procurement saved a total of $4.64M through its solicitation processes in 2016.
Ada County Development Services plays an integral role in community development. Beyond its regulatory role with respect to land use development and construction throughout the county, Development Services helps shape the future of the Treasure Valley through regional planning initiatives related to transportation, community health, and economic development. Development Services fulfills a mandated responsibility as a local government to act on behalf of the public to protect its interests and to support its values. This requires the need to review building and development plans. In 2016 the Department brought in $2,093,640.18 in application revenue.

**Community and Regional Planning Division**

2016 was an exciting year for the Community and Regional Planning Division. The *Ada County 2025 Comprehensive Plan* was adopted by the Board of County Commissioners (BOCC) in November 2016. Ada County 2025 sets the policy direction for land uses and growth within unincorporated Ada County. The adoption of the Plan capped off 18 months of outreach with County employees, other government agencies and offices, and the general public. Outreach opportunities included open houses, online workshops, policy summits and several presentations to local organizations throughout the course of the project.

The department is happy to announce the addition of Mitra Mehta-Cooper, AICP to the Community and Regional Planning Division. Mitra comes from Riverside County, CA where she has over 11 years’ experience in strategic planning programs. She is excited to be in Idaho (in spite of snowpocalypse 2017) and looks forward to the other 3 seasons Boise has to offer. Mitra will be working on the implementation of Ada County 2025 and will be heading up the County-wide Master Facilities Plan. Welcome Mitra!

Traffic getting you down? It’s true, Ada County doesn’t build or maintain roads but here are some of the ways Ada County participates in the regional transportation planning:

They’re a member of COMPASS, the metropolitan planning organization that creates and implements the long range transportation plan. COMPASS also helps the County with transportation-related grant opportunities with grant research and statistics. Staff sits on several COMPASS committees that:

- Prioritize funding for roads, public transit, and bike and pedestrian facilities;
- Plan for the future of public transit; and
- Plan for the future of bike and pedestrian facilities.

They also provide input to the Ada County Highway District (ACHD) for road and community projects in unincorporated Ada County through ACHD’s annual planning process.
On October 1, 2016, Ada County Development Services sponsored the 3rd Annual Avimor Kid’s Duathlon in partnership with the Avimor community. They had over 100 race participants between the ages of 3-12. The event is held in celebration of National Community Planning Month. This year, the theme was Civic Engagement and they were excited to welcome other County offices and departments—including the Ada County Sheriff’s Office and the Paramedics. We also welcomed Safe Routes to School and the City of Eagle. This free community event is not possible without the generous donations from local sponsors including St. Luke’s, Chobani, Cliff Bar, Bandanna Running, Reed Cycle, Republic Services, ProBuild, Broken Spoke Cycling, and Authentic Sports Timing.

Planning and Zoning Division:

Jason Boal was hired in December as the Current Planning Manager who will oversee all development applications for Ada County and has a staff of five planners.

New Planning and Zoning Commissioners In January, Teri Murrison was elected as chairperson and David Dineen as vice-chairperson of the Commission. Both Teri and David did an outstanding job as chair and vice-chair and guided the Commission on making decisions and recommendations on a variety of exciting and challenging planning and zoning applications. In November the Board hired 2 new Planning and Zoning Commissioners, Stephanie Wiershem and Brenda Blitman. Both Stephanie and Brenda reside in the Kuna area and both have been valuable additions to our Commission.

New Historic Preservation Council – In June, the Board hired Paul Frise and in October they hired both Robert Martinez and Kathryn Almberg to the Council. All 3 new council members are doing a tremendous job on the council and all 3 council members have been valuable additions to our Council. *(Note: In January the Board hired Marshall Poe, but Marshall resigned from the council in November due to health reasons).*
**ID Solar 1 Project**— In September, the BOCC and ACDS department staff attended Idaho Solar 1 project dedication. The 324 acre Idaho Solar 1 project located in southeast Ada County is the first large scale solar power plant in the county and will provide power output for over 9,000 homes per year. The completed project was the accumulation of hard work and dedication from a variety of people, including the BOCC, ACDS department staff, neighbors, Idaho Power Company staff, state and local agency staff and the project and construction crews.

![Idaho Solar 1 located in southwest Ada County](image-url)

**Engineering & Survey Division**
County Engineer, Angie Gilman, presented at the Northwest Regional Floodplain Management Association Conference in Yakima.
The department collaborated with local developers to streamline the final plat review process, which has increased plat review times by several weeks.
In 2016, 129 final plats with 4035 buildable lots were reviewed by the division. Plats completed by city: Boise 34 plats, 20 in Eagle, 1 in Garden City, 11 in Kuna, 41 in Meridian, 8 in Star, and 14 in unincorporated Ada County.

**Building Division**
Over the course of 2016, the Building Division managed to service 1721 permits while performing 9,554 on-site inspections and 972 plan reviews. The building division also assisted the code enforcement staff interpreting Building Code questions and violations.
There were several staffing changes in 2016. Chris Ragland left to assume the Building Official Position in Tualatin Oregon, this gave them the opportunity to bring Aron Mock on board as a new Building Inspector and he quickly sat forth and received his Residential Building Inspector Certification and has been performing admirably.
In October Bob McKinney retired and is playing music around the valley. This led to Bryan Gilbert moving into the Building Plans Examiner position as well as assisting on field inspections and training of the latest Building Inspector Bruce Meyer. He joined the department after many years in the construction field.
Mark Ferm traveled to Kansas City to participate in the International Code Council’s Code development cycle for 2018 code edition. He also attended several of the Idaho Building Code Board hearings and actively participated in a code collaborative with several builders, legislators and other surrounding jurisdictions all while serving as the Vice President for the Building Safety Professionals of Southwest Idaho (BSPSI).

Mark Ottens, Building Inspector, has also been very busy helping train the newer members of the team. In addition, Mark is active in BSPSI and serves as the energy code liaison to the Northwest Energy Efficiency Alliance (NEEA).

**Permitting Division**
The Permitting office is our primary customer service hub and they are available to customers on all working days. This year they answered 13,503 phone calls. They processed 311 over-the-counter building permit applications.
The Board of Ada County Commissioners is authorized and required under Idaho Code § 46-1009 to maintain a countywide disaster preparedness agency, and for that purpose, has established the Ada County Department of Emergency Management. Ada County Emergency Management (ACEM) works closely with other local, state, and federal agencies to help the community mitigate, prepare for, respond to, and recover from all technological and natural disasters and emergencies in Ada County. ACEM continues to manage Ada County’s Continuity of Operations Planning (COOP) efforts as well.

An overview of Emergency Management accomplishments in 2016 includes:

**Emergency Management Performance Grant Program Support**
- Facilitated Emergency Management Executive Council meetings and Local Emergency Planning Committee (LEPC) meetings.
- Awarded and completed the EOC Software Upgrade Project (Phase I). Awarded the EOC Video Wall Upgrade Project (Phase II).
- Attended Idaho Emergency Management Association state conference and assisted in developing the conference format/activities and provided presentations to attendees; staff attended the International Association of Emergency Managers national conference.
- Attended various Idaho Office of Emergency Management Workshops and Seminars.
- Participated in the special projects review process for unspent 2014 HSGP funds conducted by the Idaho Office of Emergency Management.

**Planning**
- Continued development of Ada County Emergency Operations Center Standard Operating Procedures and EOC forms.
- Continued update process for the Ada County Flood Response Plan to ensure continuity with county and city Emergency Operations Plans.
- Coordinated with local fire agencies/jurisdictions and city GIS staff to complete the county-wide enhanced wildfire risk map.
- Updated resource list in the Wildfire Response Plan.

**Operations/Response**
- Completed annual authorized personnel update for Government Emergency Telecommunications Service cards.
- Offered emergency management personnel and equipment assistance to neighboring counties.
- Maintained situational awareness during wildfire and severe winter weather events.
- Donated over 100 surplus wool blankets to the Sheriff’s Office patrol deputies to use.
- Disposed of seven tons of old civil defense supplies and materials from 1960’s era fallout shelters.
- Participated in tour of Barber Dam and briefing on emergency plans and procedures.
- Began needs assessment and scoping for a backup generator for the Boise Rescue Mission.

*Emergency Operations Center provides the ability to plan and coordinate with other agencies.*
Continuity of Operations Planning (COOP)

- Continued to assist Ada County elected offices and departments with COOP plan updates.
- Conducted one-on-one plan walkthroughs and tabletop exercises with various offices and departments improving knowledge of COOP planning processes.
- Provided family preparedness information to participants of plan walkthroughs and tabletop exercises. Participated in Ada County Safety meetings to ensure continuity in addressing streamlined information going out to employees.
- Staff completed all requirements for, and is officially recognized by FEMA as a Continuity of Operations Excellence Series – Level I Professional Continuity Practitioner.
- Completed five-year review/update of Multi-Year Strategy and Program Management Plan in conjunction with individual county COOP plan reviews.

Community Outreach

- Participated in seven preparedness events with an estimated 1,700 contacts during those events.
- Provided brochures and delivered 13 presentations on Family Emergency Preparedness, earthquake safety, fire extinguisher training and explained the role of Emergency Management to citizens and groups throughout Ada County, reaching 460 individuals.
- Used Facebook and Twitter accounts to disseminate disaster information during events. Nextdoor enabled information to reach over 53,000 people in Ada County with hazard and preparedness information. Social media is used to provide disaster preparedness information from a variety of valid sources to the community and as a situational awareness tool.
- Assisted with the development of the JIC/JIS Public Information exercise and LEPC Social Media exercise.
- Community Emergency Response Team (CERT) is incorporated into the school curriculum at Meridian Medical Arts Charter High School (MMACHS). Through a partnership with the school and Meridian Fire Department, over 30 students completed CERT training. MMACHS students placed in the top 3 in the CERT competition held during the State of Idaho Health Occupations Students of America conference. Meridian Citizen’s Academy graduated 15 individuals in CERT.
- Monthly Preparedness Pointers were emailed to subscribers and reached 770 people each month with information on emergency preparedness and personal safety.
- Assisted Ada County Sheriff’s Office in encouraging citizens to enroll in CodeRED, a county wide emergency notification system that enables people to receive alerts based on their geographic location.
Mitigation

- Coordinated with twenty local planning partners and completed the 2016 update of the Ada County Multi-Hazard Mitigation Plan; plan completion and adoption maintains eligibility for all partners in the federal Hazard Mitigation Program.
- Completed work with federal partners on the new sections of the web-based Boise River interactive map which depicts fifteen different flows beginning at the diversion dam below Lucky Peak and continuing to the county line.
- Worked with local, state and federal agencies on Mitigation Plan compliance as a Community Wildfire Protection Plan.

Training/Exercise

- Conducted regional exercises enhancing multi-jurisdictional planning and capability building for: operating a joint public information system across county and local agencies and departments; emergency public alerts and notifications; mass care/sheltering operations; flood response; and, terrorism prevention and protection.
- Coordinated and facilitated multiple training and exercise events to enhance operational coordination and communication among responders, emergency management, nongovernmental organizations, and the public.
- Scheduled, coordinated and facilitated multiple Federal Emergency Management Agency (FEMA) training courses in coordination with area partners.
- Successfully completed FEMA Preparing Communities for a Complex Coordinated Attack (CCA) training and exercise, designed to improve Ada County’s ability to prepare for, protect against, and respond to an attack involving coordinated assaults against multiple targets.

Technical Support

- Purchased and implemented two Internet hotspots to be used for redundant Internet connections and for COOP. This will allow them to have Internet connections from any location that has cell phone service.
- Purchased and implemented 5 Chromebook laptops for use in the EOC. These do not require updates like laptops, have long battery life and will allow basic functions for the EOC.
- Developed a process using the Cloud for EOC operations. This has several benefits over the method that was previously used.
- Obtained repurposed radios for Expo Idaho and assisted in getting licenses. Saving several thousand dollars.
- Completed Phase I of the EOC upgrade. The room was converted from an analog to digital configuration. This allowed for new display types and wireless video display as well as an easier to use interface.
• Configured software to allow cameras at the Expo Idaho Center to be displayed in the EOC. The EOC was setup for the Western Idaho State Fair.
• Updated manual for the Mobile Command Unit (MCU) and created check lists to aid in deployment. Working with the Auxiliary Communications Service to provide Logistics support for the MCU.
• Prepared plan for Phase II of the EOC upgrade.
EXPO IDAHO / WESTERN IDAHO FAIR

The 240-acre Expo Idaho and Western Idaho Fairgrounds campus is a year-round special events venue which accommodates the annual 10-day Western Idaho Fair, as well as a wide variety of trade shows and other events throughout the year. Also located on the footprint are Memorial Stadium, Les Bois Park, Lady Bird Park, and the Boise Riverside RV Park.

**Expo Idaho**

- Expo Idaho is a totally self-supporting entity. No taxpayer dollars are used for any Expo Idaho improvements, year-around building, grounds maintenance or salaries.
- In 2016, Expo Idaho obtained 95% of budget revenue.
- The Boise Riverside Park revenue amounted to $770,148 in 2016, a 22% increase over the prior year.
- Approximately 60,000 people attended the Boise River Festival, one of the largest single-day events produced at Expo Idaho.
- Several new events at Expo Idaho in 2016:
  - Intermountain Volleyball
  - Title Nine Blowout Sale
  - Dinosaur Show
  - Past Blessings Farm (Antique Show)
  - Baby Palooza
  - Kid’s Obstacle Challenge
  - Great Junk Hunt
  - J.F.B. Consignment Sale
  - Boise Beauty Show
  - Bubble Run
  - Gem Faire
  - Women in the Trades Expo
- The largest revenue producing day at Expo Idaho was the Boise Music Festival @ $147,420.

**Western Idaho Fair**

- The Western Idaho Fair is the largest event in Idaho with 250,000+ visitors each year.
- During the Fair’s 10-day event, the carnival grossed over $1,917,876 with their single largest day grossing $331,610.
- Ten farm families were honored in 2016.
- The Fair paid $159,186 in premiums to competitive and agriculture entries.
  - $ 40,930 - Building Departments
  - $ 11,987 - 4-H & FFA Departments
$106,269 - Open Class Livestock

- Food concessionaires had sales of $1,754,013.
- The grandstand line-up had an average attendance of 5,000+ attendees per show.
- To date, the Fair’s scholarship fund has paid $93,000+
- Director received the 2016 RMAF Hall of Fame Award. This award recognized his leadership and service to RMAF.
  *Rocky Mountain Association of Fairs

- IAFE (International Association of Fairs and Expositions) announced Contest Winners at their 2016 annual convention:

  - 1st place - Radio
  - 1st place - Printed Promotional Material
  - 1st place - Promotional/Advertising Poster
  - 1st place - Promotional/Adv., Outdoor
    - 1st place - Overall Social Media
    - 1st place - Desktop Website
      - 1st place - Mobile Web
    - 2nd place - Newspaper Ad, Color
The Ada County Information Technology (AC-IT) Department is responsible for the technology based systems that assist in the delivery of county services and information to Ada County taxpayers. AC-IT provides a secure computing and communications infrastructure, project services, support and software innovation to the departments and elected offices charged with providing services to their tax paying customers.

**Customer Operations Division**

- Developed in house knowledgebase of solutions for the Service Desk.
- Restructured technical staff areas of responsibilities to assure prompt service and balance to our customers.
- Continual support of 3rd party applications and processes for our partners and customers.
- Implemented testing of Windows 10 for the enterprise.
- Development of Ada County Media Group, encompassing County video production, replay and management.

**Infrastructure Division**

- Secure connectivity between Ada County and Idaho Supreme Court Odyssey System
- Endpoint security product replacement
- Email secure gateway to include encryption capabilities
- Implementation of additional video conferencing technology in the courtrooms to enable the ACSO and 4th Judicial District Court to perform video hearings. Helps reduce the cost of inmate transportation and enable remote witness testimony.

**GIS Accomplishments 2016**

- Received authorization from the FAA to fly unmanned aircraft systems for aerial imagery collection
- Began proof-of-concept and training operations for UAS data collection
- Deployed public facing Ada County UAS website [https://gisx.adacounty.id.gov/uasweb/](https://gisx.adacounty.id.gov/uasweb/)
- Deployed FEMA Flood zone update interactive web map in support of multiple agencies

**Software Development**

- Assessor - Upgraded Appraisal Trend Modifier to better evaluate and set assessed values by region
- Assessor - Appraiser Mobile – Incorporated more residential data collection including appraiser notes
- Treasurer - Created Tax Collector module to bring external reconciliation directly into Property System
- Information Technology - Implemented a development resource management team
• Information Technology - Implemented Windows/Web programming standards committee
• Information Technology – Developed a security encryption process for all iSeries PII
• Information Technology – Completed documentation of development programming and interfaces w/Experis
• Information Technology – Created data sets and loaded programs for vRealize
• Juvenile Court – Created Juvenile Victim Services Management Program
• Clerk/Auditor/Recorder – Redesigned website from external vendor design
• Clerk/Auditor/Recorder – new ACH program for processing restitution from Odyssey
• Clerk/Auditor/Recorder – Implemented percentage increase processing for personnel budgeting by position
• Prosecuting Attorney - Assisted in the implementation of the new Civil Prosecuting Attorney case management system
• Prosecuting Attorney - Assisted in the implementation of the new Prosecuting Attorney Odyssey Attorney Manager case management system
• Human Resources - Created reporting documentation and electronic submission of 1095 ACA information
• Sheriff - Created programming interfaces for ACSO vendor data sharing for new Jail system

Web Development

• Clerk/Auditor/Recorder – Redesigned website from external vendor design

• Information Technology - Employee Compensation Tools: replaced classic applications with a single application. This eliminated multiple logins to each application and provided a single place to have everything grouped together. This included Pay Stubs, Pay Estimator (more functionality), Insurance, Total Compensation Report, W2, Transcripts, and Certifications. New features show Pay Cycles, Direct Deposit, Dashboard view showing benefits graphically, charts for Sick and Vacation hours used, Service Dates and more.
Administration Division

- IT processed 3,628 requests (up from 2,588 last year)
- 1,338 = Systems/Support request
- 111 = Programming
- 18 = Web Development
- 673 = Employee Maintenance
- 644 = Purchase request, with 844 requisitions (multiple PO’s per SRV)
- ACIT processed over $2,734,000 computer related purchases.
- Hardware: 487,088
- Software: 1,430,993
- Maintenance: 816,751
- With a centralized purchasing solution ACIT saved the county over $136,400 (up from 100,845 last year)

Project Management Org Division

- OnBase came online with the implementation of EPIC!
- Added a new multi-purpose conference room to facilitate better collaboration within IT.
- Made space for additional employees by creating additional office space and cubicles including rearranging employees in functional teams.
- Added ProNestor calendar displays to help IT better manage conference room resources.
- Created an onboarding program for new employee retention.
The Ada County Juvenile Court Services (ACJCS) mission is to provide professional services that build, reinforce, and sustain skills to enhance the lives of youth and families. As mandated by the 1995 Juvenile Corrections Act, ACJCS practices a balanced approach to juvenile services. The balanced approach requires that court staff give equal consideration to methods for holding a juvenile accountable, assessing and implementing ways to ensure protection of the community, and assisting a young person to develop pro-social skills. Prevailing over this methodology is the Victim’s Rights Amendment to the Idaho Constitution, which requires the court to provide equal or greater services to victims’ needs for restorative justice than to offenders’ court-ordered services for accountability and rehabilitation.

Support Services Division
- Administration
  - Smoothly and successfully transitioned the Juvenile Court Clerks to the Clerk Auditor Recorder’s Office as part of the 2016 Odyssey database transition
- Planning & Projects
  - Saw the rewarding expansion of the Victim Services program in ACJCS, with 11 victim impact classes conducted in 2016 and 56 juveniles benefitting from the program
  - Initiated the ACJCS Victim Services Mediation Program for juveniles
- Training
  - Successfully supported, coordinated and delivered more than 100 training courses to ACJCS employees in 2016, resulting in over 3,200 hours of training classes provided to the Department
- Data Analysis
  - Effectively supported the Department’s fielding of the new Odyssey court database and related programs, including File & Serve, after over two years of preparation and planning.

Detention Division
- At the 2016 IJJA Conference held in Boise, two Detention employees won awards. Youth Development Specialist Marty Elhart received the Commitment to Service Award for District IV and Shift Supervisor Bill Dorsey took home the John Schuler lifetime achievement award.
- This year was another good year for interesting speakers visiting the Detention Center. Speakers included many BSU athletes from the different sport programs, the Idaho Stampede, the US Army, and Life’s Kitchen. Also, authors Collum McCann, Jacqueline Woodson and Dennis Mansfield spoke to the juveniles.
- 2016 was another banner year for vegetable production in the Detention Garden which supplied the kitchen with more than enough veggies. Also, the Detention classrooms participated in the scratch for schools and came away with a $163.00 for school supplies.
- 2016 was another successful year for the Writers in the Schools (WITS) program that is provided by The Cabin. Many of our juveniles got their poems published in the end of the year booklet produced by The Cabin
Programs Division

Clinical

- Launched Web Based Drug and Alcohol Education to serve those youth (free of charge) who are in need of Drug and Alcohol Education
- Achieved the highest categorical rankings from our external auditors in Clinical Practice, Clinical Supervision, File management, Policy and Evidence Base Practice
- Members of the team achieved milestones in the certification process for both Trauma Treatment and Adolescent Sexual Offender Assessment and Treatment

Community Based Programming

- Launched ECO (Education and Career Opportunities) services to youth in need of furthering their education. The ECO classroom is located at the Benjamin office but also provides mobile services at the Meridian office for youth located in the western part of the County. Educational programs provided:
  - GED
  - High School Credit Earning
  - Independent Living Skills Training
  - Employability Training

Probation Division

- Meridian moved into their new building in May and held a ribbon cutting on 05/16/16
- Added a 5th Probation Services Supervisor in June
- 08/02/16 – National Night Out; 16 probation officers participated
- 08/08/16 – Implementation of Odyssey and iCourt Portal; Administrative Specialist team took on a world of new responsibilities
- 08/13/16 – Shop with a Sheriff – Back to School Shopping
- 08/19/16-08/20/16 – Book Sale for Probation Programming
- August 2016 – E-filing
- 09/30/16 – Probation Team Builder at Julius M. Kleiner Memorial Park
- 10/24/16-10/28/16 – Red Ribbon Week (Drug Free Idaho), as well as Plant the Promise
- 10/25/16 – Scratch for Schools
- 10/28/16 – Trunk or Treat (Garden City PD – Boys and Girls Club – Candyland Theme)
- 11/15/16 – Read Across the Globe (or Read Across the Valley)
- 12/17/16 – Shop with a Sheriff – Christmas Event
- December 2016 – Leahann received the 2016 Outstanding Coalition Member Award for Drug Free Idaho (2nd year in a row)
The Ada County Operations Department is comprised of four main divisions: Facilities Maintenance, Project Management, Solid Waste, and Billing Services. Under the direction of Scott Williams, the mission of the Operations Department is to ensure that new sustainable solutions, ideas and decisions are applied efficiently to the daily operation of the landfill and county-owned facilities.

**Staffing**

The Operations Department has a staff of 57 people, 16 of which are in the Solid Waste division and 3 in Billing Services. As with many departments in recent years, the Operations Department has delayed adding staff positions while striving to provide the same level of service with an ever increasing workload. Much needed relief came to the facilities division in 2016 when the department hired a Maintenance Manager to oversee the maintenance staff, an administrative assistant for the Operations office at the Public Safety Building complex, and three new maintenance mechanics; one for the Jail, one for the Public Safety Building, and one for the new 911 Dispatch facility in Meridian.

However, based on national standards, the department remains under staffed and plans to add employees next fiscal year to meet the staffing levels essential to optimally maintain existing facilities and manage new construction projects. Sadly, Ada County Operations lost a long-time member of its staff with the passing of Roberta Irwin. Roberta worked for the County for nearly 20 years and is greatly missed. Many department employees have achieved 10+ years of service. The following personnel earned service awards in 2016:

- Karen Blahuta, 20 years
- Bruce Krisko, 10 years
- Bob Seagler, 10 years

**Administration**

The Operations administrative staff budgets for and processes invoices for a myriad of building-related items from everyday restroom supplies to large pay apps for construction projects. In addition, they receive and process monthly bills for over 200 utility accounts including electricity, natural gas, water, sewer, trash, recycling, and paper shredding for the County’s 35+ buildings. Using a utility data management software tool and metered data provided through an energy dashboard, the Operations Department tracks the total energy usage of each building to determine how efficiently a facility is operating.

**Facility Maintenance**

With over 1.3 million square feet of County-owned buildings throughout Ada County, the maintenance staff is constantly responding to the needs of the building occupants from simple tasks such as hanging pictures to resolving complex comfort issues. Many County facilities are open to the public so the Operations Department must continually work to provide easy, safe, and secure access to our facilities. Along with buildings comes landscaping and parking facilities that must also be maintained. The Operations Department contracts with local companies to provide some of this work including housekeeping and landscape maintenance.
Extreme summer and winter weather can wreak havoc on a building’s normal operation and comfort. In the summer months, extra attention must be given to the buildings’ cooling systems to ensure occupancy health and comfort. During the winter, the primary focus switches to heating systems along with the additional task of clearing snow and ice from the many different parking lots and shoveling sidewalks to prevent slips and falls.

The juvenile and adult detention facilities operate 24/7 and therefore require much more maintenance than a typical building with regular office hours. In fact, the Operations staff at the Public Safety Complex completed 3,496 work orders in 2016 for just the buildings on that single campus alone!

No matter where a building is located or what it is used for, there’s one powerful tool that will make it run more efficiently: building operator education. Building systems are complex and interdependent. To get the most out of them, operators must be able to see the big picture. The Operations Department uses the national Building Operator Certification® (BOC) program to teach facilities personnel to understand these systems and bring them collectively to peak efficiency. BOC graduates understand how to communicate with occupants to improve comfort while maximizing facility efficiency.

Independent research shows that trained building operators consistently save money and energy in their facilities – up to $20,000 a year – thanks to energy conservation projects, air quality improvements and other initiatives. They find practical, low-cost and no-cost efficiency solutions by working with existing systems and they understand the need for a proactive preventive maintenance program that improves the building environment and prolongs the life of equipment. The following Operations staff earned Building Operator Certifications in 2016:

- Jeremiah Cameron, Maintenance Mechanic
- Sam McFarland, HVAC Technician
- Allen Rhodes, Maintenance Mechanic

**Project Management**

There is much work to be done by the Operations Department’s in-house construction managers to manage the County’s own construction projects. Each year there are multiple, simultaneous building projects underway to meet the growing needs of the county and the public we serve. Projects range from simple interior design remodels to major demolition and reconstruction of entire buildings. Operations staff work on behalf of the County and the department that is providing the funding for the project, from drafting the project’s scope of work, to taking it through the formal RFP or bidding process, to managing the contractor, and eventually obtaining final completion and the certificate of occupancy.
Highlights of projects completed in 2016

**Juvenile Probation Services:** Operations managed a major remodel of an outdated Juvenile Court Services building in Meridian which was completed in 2016. The new facility provides enhanced office space for juvenile probation officers as well as meeting space and group rooms to serve the expanding juvenile population in west Ada County.

**Paramedics Station #23 Remodel:** This project was done on behalf of the Ada County Paramedics to remodel and upgrade an outdated facility located on Glenwood Boulevard in Garden City. The completed project provides and updated three-bedroom station with a new training room and a 2-bay ambulance garage. Other upgrades included a covered outdoor patio area and a new metal roof.

**Ada County Sheriff’s Office Security Gate Replacement:** This project provided new electronic parking gates for the Ada County Sheriff’s Office secure parking area behind the Public Safety Building. (Photo #2)

**Motor Vehicle Driver’s License:** To reduce wait times in the Driver’s License area, new counter space was added and the center dividing wall was removed. A new testing area was also added with 12 additional computer testing stations.

**Ada County Jail Rooftop HVAC Equipment Replacement:** This project replaced 4 rooftop units above the visiting area and one makeup unit above the jail kitchen. The old equipment was past its design life and in poor operational condition. The new units are more efficient and more reliable.

**Ada County 911 Dispatch Center:** On behalf of the Ada County Sheriff’s Office, the Operations Department worked with architects and engineers to design and construct a new 25,000 square foot 911 Dispatch Center at the Meridian Campus. The facility accommodates up to 23 dispatchers. In addition to the dispatch center and supporting data center, the facility includes new space for administrative offices, IT support area, and training rooms.

**Expo Idaho Security Camera Replacement Project:** The Western Idaho Fairgrounds received an extensive security camera upgrade, replacing approximately 30 aged and broken cameras along with an upgrade of the control software and ancillary equipment used to view the cameras. The cameras are used to monitor crowds during large events and increase public safety.
Landfill Wireless Infrastructure Project: A 20’ communications tower was constructed at the Ada County Landfill to provide enhanced wireless communications and improve performance of electronic fee transactions equipment. The new tower also increases the overall reliability of the landfill data communications system.

The Greenbelt Warms Springs Mesa Pathway Project: On behalf of the Ada County Parks and Waterways Department, Operations managed this project to improve a 1.14 mile section of greenbelt between the Warm Springs Golf Course to the East Park Center Bridge. The old pathway was 30 years old and dangerously in disrepair. The pathway was widened and repaved to increase user safety. (Photo #4)

Courthouse Corridor Parking System Upgrade: The Operations Department manages the public and employee parking in the Courthouse Corridor which consists of 2 parking garages and 4 surface lots with over 1,000 parking spaces. The major components of the parking system are the hardware (card readers and gates) and the software used to program keycards and control gate access. The parking software was upgraded and installed on a virtual server to provide a more secure environment for the parking system and related user database.

Boise River Enhancement Project: The Operations Department provided leadership of the Environmental Advisory Board to develop a project to improve fish habitat in a stretch of the Boise River near Barber Park. Engineered log structures and boulders clusters were placed in the river to create channel complexity. The Idaho Department of Fish and Game provided the engineering and project management necessary to develop plans and take them through the permitting process with various agencies including the City of Boise and the Army Corp of Engineers.

Billing Services
Ada County Billing Services provides oversight of financial, contractual and compliance issues relative to Ada County’s Solid Waste Ordinance and the County’s contract waste hauler, Republic Services. Currently serving residential and commercial customers in unincorporated Ada County, Billing Services provides quarterly residential and monthly commercial billing, collection and account maintenance. Through careful monitoring of the County’s rate stabilization fund, Billing Services supports the Board of Ada County Commissioners in efforts to keep solid waste collection rates down while ensuring that contractor and landfill payments are made timely, and in accordance with budget and contract requirements.

In 2016 Billing Services rolled out a new online customer portal allowing customers 24/7 access to billing history, account balance, e-statements and convenient payment options. Customers can now pay online using a debit or credit card (a convenience fee will apply - $2 minimum or 2.4% of the payment amount). Access the online portal at https://adacounty.id.gov/acbs. For those who prefer to pay with ACH quarterly auto-draft or check by phone and avoid the convenience fee, call our office at 208-577-4710.
Solid Waste Management
For Solid Waste Management, FY 2016 was a relatively calm year – one without major or capital projects. It was, however, a busy year filled with smaller projects and routine maintenance.

The Landfill received more than 600,000 tons of waste material that included approximately 200,000 tons of dirt, rocks and other debris from the City of Boise’s development of the Esther Simplot Park off White Water Boulevard. Of the approximately 663,000 tons delivered to the landfill, 575,000 was buried with the remaining tons being wood waste that was shipped away from the landfill for recycling and other beneficial uses.

An additional set of 10 perimeter wells were installed along the northern edge of the Landfill in FY 2016. These perimeter wells are part of the landfill gas collection system that is installed to prevent migration of landfill gas. Along with these 10 wells, active gas ventilation pipes were placed under the scale house and under the public restrooms to prevent landfill gas from migrating into those structures.

FY 2016 included the change out of the filter media in the hydrogen sulfide removal system. The investment in FY 2014 for the installation of this environmental-controls system has effectively kept the County in compliance with its Clean Air Permits.

Several solid waste employees were recognized by the Board of Ada County Commissioners for their efforts in aiding a customer who suffered a heart attack at the landfill. Employees took quick action when they were notified of the customer’s distress. The employees called for immediate emergency assistance and tried to assist with an AED (defibrillator). Staff provided information to the emergency responders and directed traffic until the Ada County Paramedics and Eagle Fire Department arrived. Although the customer did not survive, the staff utilized their training and skills to provide aid and comfort.

The Board of Ada County Commissioners recognized Barbara Burkhardt, Ken Wall, Mary Pera, Micah Munion, David Dyer, William Martin, Kathy Hollandsworth, and Marna Hoiland for their efforts.

FY 2016 helped set the stage for several upcoming fiscal years. Preparations were started in FY 2016 for expansion of the North Ravine Cell Landfill in FY 2018; preparation for closure of the Hidden Hollow Landfill (also in FY 2018). These 2 projects have a total estimated cost of $14 million. FY 2016 and FY 2017 have been used to pare down expenses to ensure the Solid Waste Management Enterprise Fund is sufficiently healthy to meet future demands.
Ada County Paramedics (ACP) serves the residents of Ada County as healthcare providers and patient advocates. ACP has provided exceptional medical care and superior service since 1975. Their expertise and genuine concern for patients are just some of the many things that shape their philosophy – a philosophy which is based on integrity, trust, humanity, stewardship and excellence. Ada County Paramedics’ ambulances are staffed to match 911 calls by hour of the day across the county. The goal response time is nine minutes or less—which is met or exceed over 85 percent of the time. ACP’s Mission is to provide an innovative, effective and efficient emergency medical services system, to safeguard and enhance the health and quality of life of those they serve.

Message from our Chief

Darby Weston

“Ada County Paramedics worked diligently to keep our momentum driving forward in 2016. I’m continually proud to lead an organization filled with so many hardworking, caring and dynamic individuals.”

Thank you for reading our 2016 Annual Report. During 2016, Ada County Paramedics continued to be on the cutting edge of the pre-hospital healthcare industry.

Our third year of the Joint Powers Agreement (JPA), also known as ACCESS, proved to be mutually beneficial for the participating agencies. With seven surrounding Emergency Medical Services (EMS) agencies opting in, we’ve created a more fluid system that has streamlined our group education and training endeavors and has proven itself to be even more cost effective to operate—a benefit to our patients and our community.

In 2016 Ada County Paramedics also renovated our former headquarters, located at 5870 Glenwood Street. This building now serves as one of our 13 Ada County stations. The structure, located in Garden City, was extremely outdated and in need of updates for our crews’ safety and comfort. The renovation expanded the station, brought the structure up to code and reconfigured the interior.

2016 also delivered our new and continually improving Community Paramedic programs. Our Psychiatric Evaluation Team, CARE Program and Employee Health Program continue to prove the role of a “paramedic” is ever evolving and multifaceted.

Ada County Paramedics worked diligently to keep our momentum driving forward in 2016. I’m proud to lead an organization filled with so many hardworking, caring and dynamic individuals. We look forward to 2017. –Chief Darby Weston
The ABCs of Safe Infant Sleep
In late 2016, Paramedic Battalion Chief Bart Buckendorf approached Chief Weston with an idea. Bart had seen, in his words, “too many” tragic infant deaths while responding to 911 calls—most of which Bart believed could be attributed to unsafe sleeping conditions for the baby. In his research, Bart discovered the “ABC’s of Safe Sleep” which is backed by the American Pediatric Association. The underlying goal of the ABCs of Safe Sleep campaign is to save more infants’ lives by educating that babies under the age of one-year should sleep Alone, on their Back, in a Crib. Ada County Paramedics affixed the messaging to 9 ambulances in their fleet, recorded a Public Service Announcement, and pushed the messaging out to the media and the Ada County community.

Domestic Violence Awareness Month
In October 2016 Ada County Paramedics worked with the Women’s and Children’s Alliance and cities within Ada County to proclaim the month of October as “Domestic Violence Awareness Month.” Ada County Paramedics held a press conference at our headquarters where the Ada County Commissioners and city Mayors proclaimed their support for the endeavor. Paramedic Rene Miller, a domestic violence survivor, spoke about her role in seeing domestic violence during 911 calls, and also spoke to a teary-eyed crowd about her experience in an abusive relationship.

7 Cares Idaho Shares Food Drive
In 2016 the Ada County Paramedics Association participated in the 7 Cares Idaho Shares Food Drive for the third consecutive year. The Ada County Paramedics Association is made up of a group of Ada County Paramedics employees who pool funds from their own paychecks into a bank account each month. The funds are used to help make our community and other’s lives better through financial assistance, donations and public education. During this year’s 7 Cares Idaho Shares food drive, Ada County Paramedics employees and their families went on a shopping trip to Winco and filled not one, but THREE grocery carts full of food, which was then donated to the 7 Cares event, benefitting local Idaho food banks.

Annual Toy Delivery to St. Luke’s Children’s Hospital
Each December Ada County Paramedics coordinates an all-county toy drive with employees from the many departments that make up Ada County. After the toys are gathered, Ada County Paramedics employees and the Ada County Commissioners meet at a local hospital in downtown Boise and deliver gifts to children and their siblings who are hospitalized during the holidays.
School Visits
Ada County Paramedics was invited to more than 20 schools and/or childcare facilities in 2016. During these community events, they teach the children how some of the medical devices work and provide hands-on tours and demonstrations of the ambulances and equipment. They also teach what paramedics do and how they can keep themselves safe!

Car Seat Checks
Ada County Paramedics has two certified car seat technicians on staff. They offer free car seat inspections to anyone interested in learning how to safely and properly install a seat. In 2016 our technicians inspected a total of 72 car seats to help ensure the seats’ position and angle were correct. Even the smallest discrepancy with a car seat’s installation can make a world of difference in a child’s safety during a collision.

Station 23 Renovation
In 2016 Ada County Paramedics renovated its former headquarters, located on Glenwood in Garden City. This building has served as one of the 13 Ada County stations, since before they moved our headquarters to Benjamin Lane in Boise. While the station is well situated to serve the needs of the community, the structure was extremely outdated and in-need of updates for the crews’ safety and comfort. The renovation expanded the station, brought the structure up to code and reconfigured the interior.

Community Paramedics
The Community Paramedic program at Ada County has been very busy. This year saw the beginning of a new partnership with Saint Alphonsus. The Community Paramedics worked with the Saint Alphonsus Health System to create a program to assess and care for patients recently discharged from the Emergency Department. These patients are identified, either by a nurse or physician, in the ED as being “at risk” for readmission. The Community Paramedic sees the patient in their home 24-72 hours after their ED visit and assess their health situation, provides the patient resources they didn’t know were available and they coordinate care with the patient’s primary care provider (PCP). If the patient does not have a PCP the Community Paramedic assists them in getting one. The program is still in the “trial” phase, but anecdotally is providing good results.

The Psychiatric Emergency Team concept continues to be a success. In this program the Community Paramedic along with Law Enforcement and a social worker from Mobile Crisis respond to patients with mental health problems like suicidal ideation, suicide attempt and welfare checks. The role of the Community Paramedic is to provide the health screening using a screening tool. If the patient qualifies, based on this assessment, they are eligible for direct admission to a psychiatric facility to receive the help they need. In the past all of these patients would need to be cleared by a physician in
the Emergency Department. This is proving to be a much more effective method, both from a patient care and cost perspective.

**Special Operations Team (SOT)**
The Ada County Special Operations Team is comprised of 14 EMTs and paramedics. The team provides high angle rescue for victims anywhere within Ada County. Given the geography of the area, it’s not uncommon for a victim to find him or herself in a situation requiring this type of rescue.

Each member of our SOT team is trained to the technician level in rope rescue, which equates to approximately 40 hours of intense, hands-on training. The team is led by Paramedic Sam Jensen, and in 2016 SOT responded to two calls— including one victim recovery.

**Tactical Medical Team (TacMed)**
Ada County Paramedics Tactical Medical Team responds as the medical side of the SWAT team in Ada County. This team is comprised of nine paramedics who are equipped to provide care to patients in tactical, and very dangerous environments (like active shooting scenarios.) Each member attends specialized training to operate safely given the dynamic situations the might encounter. The team is led by Paramedic Chris Shandera. In 2016, Ada County Paramedics TacMed Team was instrumental in providing lifesaving measures to two Boise Police Officers who were shot while searching for a dangerous subject.

**American Heart Association Training**
Ada County Paramedics is a certified American Heart Association Training Center—wherein they teach CPR, Basic Life Support (BLS) and Advanced Life Support (ALS) to their own employees and first responder partners. Providing these certifications ensures Ada County’s first responders receive the highest level, and most up-to-date pre-hospital medical education available. In 2016, they taught a total of 817 students outside of the Ada County EMS system.
ACCESS Training
In 2016, Ada County Paramedics developed a joint training plan for members of the ACCESS agreement. This plan includes training in High Performance CPR, Pediatric Emergencies, Heat Illness, Hyper-Dynamic Drugs, CHF/Pulmonary Edema & CPAP, Community Paramedics/Crisis Intervention, Airway Assessment, Monitoring and Management, Epinephrine Administration and Adult and Pediatric Hypoglycemia. They additionally trained in the following areas on an as-needed basis:

- Ice Rescue (With EFD)
- Water Rescue with Throw Bags
- LMA Airway Roll out
- E600 Ventilator Roll Out
- Rocuronium Roll Out
- Pepcid Roll Out
- Ped Cuffed Tubes Roll Out
- Handwashing video J with SLRMC
- Artificial Heart Video Training with SARMC
- Community Paramedics “PSA” video training

Ada County Paramedics by the Numbers
The mission of Ada County Parks and Waterways is to provide diverse outdoor recreation opportunities with quality facilities and education at an affordable price, while protecting resources and natural habitats for the safe enjoyment of our residents and visitors. While largely recognized for management and operation of Barber Park’s 68 acres and associated amenities, Parks and Waterways is also responsible for several other popular parks, trails, open space and waterways properties throughout Ada County.

Barber Park

During the summer of 2016 Ada County’s flagship recreational park accommodated an estimated 125,000 recreational water enthusiasts as they embarked on the iconic Boise River float from Barber Park to Ann Morrison Park. The Parks and Waterways Department announced the opening of the float season and commenced services for the Barber Park Raft, Tube, Kayak and Bus concession on June 29th. Following the season opener these Barber Park services and floater concessions remained open and operational 11 hours a day, 7 days a week for the following 60 consecutive days.

It takes a tremendous amount of dedication, coordination, and communication from the staff, vendors, and partners to efficiently manage all aspects of this seasonal endeavor throughout the long hours and dog days of summer. The Department takes great pride in providing a stellar level of service to the recreating public during this incredibly popular summer activity. Despite the late start due to high water levels in the river in the early summer they still managed to generate the second highest revenue total on record for Ada County at $253,692.

Several operational, facility, and equipment improvements were implemented by the Department prior to the 2016 float season to enhance the Barber Park floater amenities. Among the enhancements were the following: new 3-sided informational kiosk and floater safety signage, new concrete ADA pathway to the river access ramp, new fencing and enlarged shuttle bus parking area, upgraded electrical circuits for air compressors, new native shrubs/forbs/grass plantings in launch area planter bed, purchased 6 new NRS Otter Livery rafts added to the rental inventory, purchased 1 demo Maravia safety raft added to Department inventory, purchased 2 Kawasaki M.U.L.E. utility vehicles to support park maintenance staff, and river debris removal coordination with agency partners.

From late spring through early fall the Department hired 13 additional full-time seasonal staff to support the 7 full-time Ada County employees on site. County vendors hired an additional 35-40 seasonal staff to support
float season operations. Department staff duties include parking kiosk operator, grounds and trail maintenance as well as management of the other amenities within the park including the parking kiosk, complementary air compressor stations, public restrooms, irrigation pumps, picnic shelters, trash/recycling receptacles, playground area, basketball court, and fishing pier. While summer is always the busiest time of year Barber Park remains a hub of recreational activity, research projects, community events, and educational visits from school groups year round.

Barber Park Education and Event Center
Located in the heart of Barber Park is a beautiful 8,700 ft² special events venue with an adjoining 2,500 ft² covered patio and a total capacity of 442 people. This scenic and convenient facility completed in 2007 was designed to blend into the surrounding natural landscape and is known as the Barber Park Education and Event Center. Fully furnished with all the expected conveniences and available as a rentable space suitable for a variety of events (weddings, receptions, conferences, memorials, retreats, workshops, banquets, reunions, etc.) the event center is managed by the Parks and Waterways Department. In 2016 the event center experienced a 4% increase in booked event days (117, up from 113 in 2015) and generated $121,700 in revenue for Ada County.

For each event Ada County Parks Department staff handles all customer interaction from the initial showing of the facility, to the booking and contracting phase, all the way through the event itself. During event days the facility is typically booked for 14-15 hours and Department staff is required to be present throughout the duration of the event. Once again dedication, communication, and coordination of Department staff are key elements to providing renters of the Event Center with a seamless and stellar experience.

Ada County Bike Park
In the spring of 2016 the department collaborated with the Southwest Idaho Mountain Biking Association (SWIMBA) to re-route a short, pre-existing and poorly constructed trail at the Bike Park. What they created in its place is a unique trail that’s the first of its kind in the Boise Foothills: a beginner kid’s loop intended to introduce young riders between 6 – 10 years old to the sport of mountain biking. Immediately following the official ribbon cutting ceremony on April 27th Snoop Loop quickly became a local favorite for young visitors and families.

The variety of trails at the Bike Park was a key reason that the Boise/Eagle area was awarded a Gold Level Ride Center designation from the International Mountain Bicycling Association (IMBA) in 2015. The Boise/Eagle area is now one of only six destinations in the world that have been awarded the highest possible Gold Level status by IMBA.

Including Snoop Loop, Ada County Parks and Waterways manages and maintains 11 named trails covering about 10 total miles within approximately 175 acres of foothills open space property at the Bike Park. The trail system
includes several multi-use/cross country trails in addition to some of the only downhill specific mountain bike trails in the region. In recent years the department has developed partnerships with established user groups including the Southwest Idaho Mountain Biking Association (SWIMBA) and the Boise Area Mountain Biking Association (BAMBA) to encourage volunteerism for trail maintenance and promote community involvement and stewardship of the trail system. This effort has been very successful and yielded several volunteer trail maintenance days throughout the spring, summer and fall totaling approximately 1,000 volunteer hours.

**Boise River Greenbelt Pathway**

The Greenbelt is ranked #1 out of 125 things to do in Boise according to TripAdvisor.com and is a tremendous asset to the community. Traffic counters installed at certain locations on the 42 miles of Greenbelt indicate that there are over 1 million Greenbelt users annually. In addition to serving as a community-wide public recreation amenity the Greenbelt is becoming more extensively used as an alternative transportation corridor for commuters.

Every year the Department provides and maintains public recreational access for users to over 12 miles of this pathway within the Boise River corridor between Lucky Peak Dam and Eagle Road. In 2016 maintenance activities included weed control, debris and trash removal, extensive snow and ice removal, trimming and lopping of vegetative obstructions, and drainage repair.

In the Fall of 2016 a much needed and long anticipated construction project was completed on a 1.14 mile segment of the Greenbelt near Warm Springs Mesa. The existing condition of the pathway was narrow, extensively cracked, failing, and generally not in maintainable condition. Once the official ribbon cutting ceremony was completed on October 26th users experienced a wider, smoother, safer pathway with centerline striping in this location for the first time in decades. Project construction was ultimately completed three weeks ahead of schedule and under budget at approximately $414,000 including all survey, engineering, design, consultation, and permitting. Currently on schedule for another major Greenbelt construction project is the 1.33 mile Penitentiary Canal segment with an anticipated construction window opening in October 2017.

In 2016 they were also able to complete the installation of key Greenbelt components for which we successfully received a *Communities In Motion* Grant from the Community Planning Association of Southwest Idaho. This included installation of intersection approach bollards, signage, and centerline skip striping on the majority of Ada County greenbelt segments.
Oregon Trailhead
Public open space, trails, and historic and cultural site education continues to be provided by Ada County Parks and Waterways at our Oregon Trail interpretive trailhead near Highway 21 and Surprise Valley. Ada County now owns 56 acres containing segments of the Oregon Trail between the trailhead and Bonneville Monument Park. In 2016 the Ada County Parks, Open Space and Trails Advisory Board continued to work with Boise City, BLM, Idaho Transportation Department and private landowners to determine priorities for enhancing and protecting the site while maintaining public access as the surrounding area is subdivided for residential development.

Hubbard Reservoir
Through a lease agreement with the Idaho Department of Lands, Ada County provides open space and trails access to 377 acres at Hubbard Reservoir near Kuna. This multi-use area is popular for several trail and open space activities including birdwatching as it is an important stop for several species and part of the Idaho Birding Trail. Equestrian users are also common visitors to the site. In 2016 they continued to maintain the public parking area, vault toilet (installed in 2014), interpretive kiosk and trails.

Ridge to Rivers
As a contributing financial member of the Ridge to Rivers partnership in 2016 Parks and Waterways helped to provide public recreational trail access, maintenance, and management to a vast network of trails in the Boise Foothills. The Ridge to Rivers partnership includes Ada County, Boise City, Bureau of Land Management, US Forest Service, and Idaho Department of Fish and Game and is now responsible for a public trail network consisting of 192 miles of trails --- a 20% increase in total trail miles from 2013. In 2016 the Ridge to Rivers partnership completed a 10-Year Master Planning process that identified management priorities that will determine the future of trail system over the next decade. The Parks and Waterways Director represents Ada County in all Ridge to Rivers Partnership meetings and public sessions. In addition to the financial and technical assistance contributions to Ridge to Rivers, Parks and Waterways staff also provided weekly trailhead maintenance at the Homestead and Old Penitentiary sites.

Victory Wetland
In partnership with ACHD, they continued to provide open space, trails, water quality enhancement, and educational site information at the 3 acre Victory Wetland site in central Ada County. In 2016 Parks and Waterways conducted regular site maintenance for weed control and obstruction removal along the site’s concrete interpretive pathway.

Lucky Peak Lake
Ada County installed and maintains 100 total dock strings at 16 recreational sites at Lucky Peak and provides a year round courtesy dock at Turner Gulch for lake users during the winter months when lake levels are too low to access the main load/launch ramps. Dock maintenance is ongoing and includes the repair and replacement of wooden decking with more durable and longer lasting composite decking.

During the summer of 2016 we partnered with the Ada County Sheriff Marine Patrol to provide funding support for 5 full time deputies and 2 seasonal marine specialists to educate and facilitate safe loading, launching, and boating through Lucky Peak Lake. They also hired a full-time Maintenance Mechanic and purchased a 2013 Custom Weld jet boat to facilitate the year-round maintenance needs for our Lucky Peak docks and associated
amenities. Additionally, they purchased a used Sterling Dump Truck to enhance our ability to haul materials for dock moorings among other projects.

**Snake River**
In 2016 they continued to support the development of the 206 mile Idaho-Oregon Snake River Water Trail by participating in the IOSRWT Coalition to help promote recreational use and access on and along the Snake River, including the extensive recreational improvements made by Idaho Power at Swan Falls Dam on the southern border of Ada County.

**Ada County Environmental Advisory Board**
The Department Director was appointed co-chair of the Ada County Environmental Advisory Board as well as construction co-chair for an in-stream fish habitat enhancement project in the Boise River near Barber Park. Completed in the fall, this was an exciting project spearheaded by Ada County that included the construction of engineered logjams in the stream bank and the placement of boulder clusters in the stream channel. The Advisory Board is a collaborative partnership comprised of several agencies and interest groups and this was the Board’s first project.

**Outreach**
The Parks & Waterways Department continues to publish their quarterly newsletter/magazine “Current” to educate, inform, engage, and inspire Ada County’s recreational community. Thousands of partners and public now receive it regularly as an electronic newsletter in addition to the print version they distribute at various locations throughout Ada County. They continue to receive positive feedback from readers regarding this outreach effort and articles from it have been picked up and published by the Idaho Statesman and Boise State Public Radio.
The work of the Ada County Public Defender’s Office has always been motivated by a simple belief: that quality representation should not depend on the color of your skin, or your socio-economic status.

In 2016, the Ada County Public Defender’s Office continued in its mission to provide zealous and competent legal representation to thousands of court-appointed, indigent clients facing serious criminal, mental health, juvenile, and abuse/neglect cases in Ada County.

**Leadership Transition**

2016 was a year of great change in the office, punctuated by the retirement of long-time Chief Public Defender Alan Trimming, and the appointment of Tony Geddes as his successor. The office now has 51 full-time attorneys, 8 investigators and 19 support staff.

**Odyssey Implementation**

Concurrent to this change in leadership was a court wide implementation of the new paperless court management system, Odyssey. The office invested a great deal of money for equipment, human resources, and training to ensure success with this transition. Challenges remain, but they’re committed to moving forward in a positive and pro-active manner.

**New Video Court**

Through involvement with jail sweeps, the safety and justice challenge, and an innovative pilot project that utilizes video court for certain hearings at the Preliminary Hearing level, the office has also partnered with the Ada County Sheriff and others to be more intentional in reducing the jail population and Sheriff transport costs.

**Ada County Partners with Andrade Law Office**

The Public Defender’s Office has recently partnered with Andrade Law, in an effort to provide their non-citizen clients with expert legal advice in regard to any immigration issues that their criminal charges may create.
Indigent Defense Grant
Critical to the upgrades in infrastructure and equipment has been the resources allocated to the office from the newly established Public Defense Commission. Money received in grant form has been used to hire additional attorneys and staff, purchase laptops and other computer equipment, upgrade infrastructure and provide increased training and development for our staff.

Future Endeavors
As Ada County’s population continues to grow, 2017 promises to present many challenges as well as opportunities. With ongoing collaboration with other county agencies, and the continued funding and support of the Ada County Commissioners, they will strive to provide the very best of legal representation to their many and diverse indigent clients.
Ada County Weed Control works in accordance with state and federal regulations to eliminate or control noxious weeds found within the county. A noxious weed is defined as any plant that has the potential to cause injury to public health, crops, livestock, land, or other property. Ada County Pest Control staff work with property owners to abate pests (such as gophers and rock chucks) and determine the best pest control methods for eligible residents having pest control problems. The Ada County Mosquito Abatement department (ACMAD) uses an integrated pest management plan to mitigate the impact of mosquitoes and the threat of West Nile Virus in Ada County. The ACMAD has a strong focus on education, ecologically sensitive control agents, and development site remediation (removal of mosquito development areas).

Ada County Mosquito Abatement
Ada County Mosquito Abatement has three distinct teams that work together to survey and manage the mosquito populations of both nuisance mosquitoes as well as the species’ that are known vectors for disease. The surveillance team sets and picks up traps nightly. The 2016 surveillance season started May 1st and went through September 23rd. In this time period there were a total of 1,955 trap nights. Ada County Mosquito Abatement collected 33,502 mosquitoes. The mosquitoes are counted and sorted by species under a microscope. When Culex pipiens and Culex tarsalis species of mosquito are found they are tested in house for the presence of West Nile Virus (WNV). Over the season there were 13 pools that tested positive for West Nile Virus. They continue to search for evidence of Aedes aegypti moving into the valley. The Aedes aegypti mosquito can carry Dengue Fever, Chikungunya, Yellow Fever and Zika Virus. This mosquito has popped up in mostly the southern states and along the both east and west coasts of the United States. Ada County is taking a proactive approach to determine absence or presence of this mosquito species in our county. The findings were negative over the test period. They plan to continue to search during the 2017 season.
Ada County is currently split up into 11 areas with a larvicide field technician in each of these areas. Each Larvicide field technician will have an average of 300-350 sites per week to inspect for larva and treat if needed. For Ada County’s 2016 larvicide season, the crew mapped 9,264 new sites that lead to 105,064 inspections and 68,000 treatments throughout the season, totaling 756.77 treated acres.

**Adult Mosquito Control Operations**
The 2016 season started later in the year than previous years with lower trap counts and fewer work order requests from the public. Adulticide crews completed 1,841 work orders, of which 585 were from surveillance trap locations and of those, a total of 13 trap locations across the county came back positive for WNV. When a trap tested positive for WNV, Mosquito Abatement fogged a half mile to a square mile around that trap in response to the positive species flight distribution. All told, the Adulticide crews fogged a cumulative of 64,087.90 acres (average buffer of 300 ft. swath) or 1,611.4 lane miles for the 2016 season.

**Pest Control**
The Pest department runs four crews all season long. This season they treated 9,125.97 acres. The season typically runs February through November. Control methods include application of strychnine bait, smoke cartridges and traps. This year we set 25,501 gopher traps and caught 7,350 gophers. The catch rate increased from 33% to 34%. Less rodenticides were used comparatively to previous years. They also used significantly less smoke bombs per client requests for fewer pesticides.
Weed, Pest, and Mosquito Administration

The three departments are supported by an administrative staff of seven (7) members who provide field operations management, administrative operations management, facility management, inventory control, fuel station facilitation, accounts payable, accounts receivable, public education, and secretarial assistance. The fuel station located at the Ada County’s West Campus in Meridian is available 24 hours, seven (7) days a week for Ada County departments to access. In 2016 the fuel station had 2,624 pumping transactions for a total of 31,592 gallons of unleaded and 7,085 gallons of #2 clear diesel fuel. The secretarial staff fielded 6,661 client calls and created 6,414 work orders. The public education program participated in several parades in Meridian, Kuna, and Eagle. The team took the education trailer to area events such Hidden Lakes Hyatt Reserve for Boise Watershed Weekend, Meridian Village, Settler’s Park for Fishin’ with the Commission and the Western Idaho Fair.

Noxious Weed Control

The Noxious Weed Control is staffed by two (2) crew leaders who are also the Compliance Officers for Idaho’s Noxious Weed Law and five (5) field technicians who identify, map, and assist with noxious weed reduction and control. In the 2016 season Weed Control worked 1,499 work orders requested by Ada County landowners and internal staff (this includes complaint work orders). The Compliance Officers responded to 241 public complaints of weed problems. This year Ada County completed 11 Noxious Weed Free Forage and Straw inspections. They treated a total of 3,109.23 acres within Ada County for noxious weed control.
The state of Idaho is divided into 7 judicial districts, each with an Administrative District Judge who is chosen by the other district judges in the district, and a Trial Court Administrator (TCA) who is selected jointly by the Administrative District Judge and the Administrative Director of the State Courts. Thirty-four (34) judges comprise the Fourth District, which encompasses Ada County, Elmore County, Boise County, and Valley County. 27 judges sit in Ada County. The Ada County Courthouse has 13 jury courtrooms and 24 total courtrooms to accommodate the court’s needs.

The TCA oversees all program and budget responsibilities of the Fourth Judicial District Court, including Court Reporting, Problem Solving Courts, Mental Health Court, Domestic Violence Court, Family Court Services, Guardianship Monitoring, Interpreter Services, Jury Services, Marshal Services, Small Claims Mediation, and Language Access Services. The TCA is also responsible for personnel administration (117 employees), court facilities management, and technology planning and implementation. It is the administrator’s role to manage court administrative functions throughout the district and to develop and carry out policies that enhance court system performance.

The TCA ensures that its 10 Ada County court departments function as a team. In addition, the TCA must work effectively with elected officials and county departments on needs arising within the Courthouse, including the County Commissioners, Clerk of the Court, Prosecutor, Public Defender, Operations, and Information Technology. The TCA also serves as a liaison with city, state, and federal agencies as well as the media and general public.

The Fourth Judicial District is committed to providing equal access to justice, promoting excellence in service, and increasing the public’s trust and confidence in the Idaho courts.

Overview and Budget

- Three new magistrate judges took office in the District replacing retiring judges
- The new statewide case management system Odyssey went "Live" in Ada County marking the transition to electronic filing with the court
- The 4th District Court and the Ada County hosted over 5,000 participants and officials over two days for the 2016 National High School Mock Trial Competition at the Ada County Courthouse
- The TCA finance office processed 54 court-ordered psychosexual evaluations totaling $91,600; 65 court-ordered mental health evaluations totaling $143,269; 43 additional mental evaluations totaling $52,953; five (5) other psychological evaluations and three (3) anger management evaluations totaling $5,100;
- 1,751 Designated Examination hearings were conducted at Juvenile Court totaled $175,100
• The County Interlock Fund account provided funding for 154 defendants participation in classes at the Ada County Sheriff’s Office relating to the Active Behavior Change Program and the Substance Abuse Program.

Senior Judge Use
• 145 requests for a senior judge use in Ada County; 11 requests for the Boise, Elmore and Valley counties
• 34 trials covered (2 for Elmore County)
• 29 arraignment days covered
• 3 specialty court sessions covered (1 for Elmore County)
• 3 mediations handled (1 for Boise County)
• 13 request for other coverage needs (i.e., medical coverage, civil or criminal hearings) (1 for Boise County)

Marshal's Office
• Through a newly designated instructor and assistant the office developed an in-house training program for arrest techniques. This intense 2-week program focuses on use of force policy and law, defensive tactics, ground control, proper use of restraints, and search techniques. Deputies are also certified to use and carry pepper spray and expandable batons (optional). The office instructor is certified by the Federal Law Enforcement Training Center.
• To increase security for the courthouse and its occupants, assigned a full-time armed deputy marshal to the main entrance of the courthouse. This deputy is on duty full-time during courthouse business hours. This position was allocated at no additional cost to Ada County.
• Three deputy marshals have been certified to instruct the class "Civilian Response to the Active Shooter" by the Department of Homeland Security. In the coming months, these deputies will be available to provide training to county employees at the Ada County Courthouse as well as the Juvenile Court Services facility.

Jury Commissioner
• Reclassified employment positions to better match duties and responsibilities.
• Designed and implemented a "Murder Trial Juror Questionnaire Packet," expediting efficiency for jurors completing questionnaires for murder trials.
• Redefined office policies and procedures, increasing a more efficient and productive operating performance.
• Addressed budget issues, cutting unnecessary expenditures on juror meals and juror parking.
• Fourth Grade Elementary students from Spaulding S.T.E.M. Academy attended an educational field trip to the Jury Office, educating students on what a juror is and
what function jurors play in our judicial court system.

- Purchased chair cushions for juror use on courtroom benches.
- The Juror Assistance Fund (juror donated fees) received $61,225.00 in juror donations for FY2016.

**Family Court Services**

Pre-Filing Assistance: Family Court Services provided assistance for self-represented families prior to filing divorce or custody documents. Family Court Services (FCS) collaborated with the Court Assistance Office (CAO) in all of the counties in the Fourth District by calculating child support and providing assistance with parenting plans to make sure that plans are detailed, developmentally sound and realistic.

Prior to Filing Custody or Divorce Cases: In 2016 FCS provided assistance with the following:

- 7,100 parents were assisted with parenting plans
- 959 parents were assisted with child support calculations

Parent Education: Upon the filing of an initial complaint or of a petition for modification, parents are ordered to attend the Focus on Children class for all counties in the Fourth District. This class provides parents with information on their children's needs when families are going through change, keeping their children out of their conflict and on mediation. An optional companion class is available for their children. Parents in the self-represented class are assisted with constructing a parent plan, which often resolves the case.

- 2,824 parents attended the Focus on children class. Parents are surveyed following the class.
- 282 children attended the companion class
- 130 parents were assisted with parenting plans

Class surveys reflect the following:

- 95% reported that based on what they learned they will work with the other parent to reduce conflict for their children's sake

Assistance to Family Law Judges: Family Court Services assists the family law judges by "triaging" disputed divorce/custody cases to help make sure judicial interventions promote respectful, collaborative, timely problem solving for all family court cases. This is available for all the counties in the Fourth District. Screened 170 families to assure mediation is appropriate, oversaw the mediation process for 455 families and responded to 34 requests for forensic evaluations
Problem Solving Courts

- In July, the combined Drug Courts reached 1,000 graduates during our 100th graduation since the inception of Drug Court in Ada County. They celebrated by holding a "Grand Graduation" Ceremony at Bishop Kelley. Past graduates from each year 2003-2016 attended as well as our previous Drug Court Judges.
- Two drug free babies born to participants
- Five GED's, one Master's Degree, one Bachelor's degree and one Associate's Degree earned by participants in Drug Court I and Drug Court II.
- Eighty Seven Graduates form the 4th District's Problem Solving Courts: 33 for Drug Court I, 21 for Drug Court II, 13 for Veterans Treatment Court, 7 for DUI Court, 7 for Mental Health Court and 6 for Elmore County's Drug Court.
- Performed drug testing for 93 non-Drug Court defendants referred by other District Judges.
- Admitted 160 new participants in Drug Court I and II, Veterans Treatment Court and DUI Court.
- Graduates of Ada County Drug Courts, DUI court and Veterans Treatment Court participants provided 3673.25 hours of community service for their community projects.
- Transitioned to a new Coordinator for the Ada County Mental Health Court.
- Assessed 61 referrals to determine appropriateness for Mental Health Court participation
- Accepted 30 new participants to the Mental Health Court program
- Graduated 7 participants from Mental Health Court
- One drug free baby born to Mental Health Court participant
- Drug Court and Mental Health Court 2016 Budget Expenditures represented a savings of 30% and total Revenues received at 114%

Guardianship Monitoring Program

- GMP caseload has surpassed 1,810 cases and continues at a 10% increase per year
- Created informational materials directing guardians and conservators toward local resources
- Assisted with the investigations of various complaints against guardians
- Recruited 27 volunteers: fully trained 9 new visitors and 2 case researchers

Language Access Office

- The office processed a minimum of 3,362 requests for all languages from courts and programs across the 4th District
- During 2016 there were a minimum of 38 different languages spoken in courts
The languages of biggest need were Spanish, Arabic and Swahili.

- The office participated in the Ada County Domestic Violence Mentor Court Open House on November 2° featuring a presentation about Language Access in Domestic Violence Courts.
- As part of our continued commitment to improve access to the courts and programs, during 2016, we conducted a number of Language Access trainings for department supervisors, including training on resources like Video Remote Interpreting.
- The Language Access office hired a new Language Access Coordinator, as well as a full-time Staff Interpreter.

**Transcript Services**

- Processed 442 requests for transcripts of court hearings and collected $74,230 in associated revenue.
- Prepared audio CDs of court hearings for 937 requests and collected $10,996.50 in associated revenue.
- Provided Ada County patrons with 328 hearing assistance devices in courtrooms relating to ADA needs.
- Tracked 5,629 days of courtroom use and 191 public appointments for listening requests of court hearings.
- Trained new Grand Juries to use the recording system and prepared Preliminary and Grand Jury hearings for use in Court.
- Answered over 6,600 telephone calls and email relating to transcripts, audio recording and listening requests of court proceedings.

**Mediation Services**

- Two mediators attended the AFCC conference in Seattle, WA keeping skills and knowledge current with the rest of the country.
- The department provided a monthly brown bag training program which generated the first-ever revenue for the department.
- The department partnered with the Women's and Children's Alliance to provide mediators with a domestic violence training program to help mediators understand the nuances of serving this population.
- In 2016, the office mediated 661 cases. Over the year, the resolution rate has risen to an impressive 73.11% which is up significantly from our previous resolution rate of 62%. With an estimated average time of 30 minutes to hear a case, this saved an excess of 241 judicial hours (or roughly 4.64 hours per week).
- Mediation service began serving Judge Bieter's eviction court docket on Thursday afternoons effective in October. The addition of this docket coverage ensures all eviction court litigants receive the same services regardless of assigned judge. The value of mediating eviction court for our community is far reaching. For instance,
when a tenant receives a judgment for eviction, it can be a daunting task to find another place to live. For many, homelessness and shelter living can be an unfortunate reality. Further, landlords benefit from mediation as well since they can be charged anywhere from $1500.00 or more for the sheriff to come and enforce an eviction judgment.

- The Mediation Services Coordinator presented to the Boise Metro Chamber of Commerce's leadership program on the topic of conflict management, mediation and neuroscience.
- The Program's relationship with Boise State University continues to be strong and growing. The mediation internship has had a continual waiting list for the last year.
Contact Us

ELECTED OFFICES:

Ada County Commissioners  
Office Oversees 11 Departments  
Phone: 208-287-7000

Ada County Assessor  
Phone: 208-287-7200

Ada County Clerk  
Phone: 208-287-6900

Ada County Coroner  
Phone: 208-287-5556

Ada County Prosecutor  
Phone: 208-287-7700

Ada County Sheriff  
Phone: 208-577-3000

Ada County Treasurer  
Phone: 208-287-6800

FOURTH DISTRICT COURT:

Trial Court Administration  
Phone: 208-287-7500

www.adacounty.id.gov

DEPARTMENTS:

Department of Administration  
Phone: 208-287-7123

Development Services  
Phone: 208-287-7900

Emergency Management  
Phone: 208-577-4750

Expo Idaho / Western Idaho Fair  
Phone: 208-287-5650

Indigent Services (Clerk’s Office)  
Phone: 208-287-7960

Information Technology  
Phone: 208-287-7020

Juvenile Court Services  
Phone: 208-577-4800

Operations & Solid Waste Management  
Phone: 208-287-7100 / 577-4725 Landfill

Paramedics  
Phone: 208-287-2962

Parks & Waterways  
Phone: 208-577-4575

Public Defender  
Phone: 208-287-7400

Weed, Pest & Mosquito Abatement  
Phone: 208-577-4646